



Washington State Health Benefit Exchange

Report to the Legislature

February 29, 2016

Report to the Legislature

This report includes:

- A report of all expenses;
- Beginning and ending fund balances by fund source;
- Any contracts or contract amendments signed by the Exchange; and
- An accounting of staff required to operate the Exchange broken out by full time equivalent positions, contracted employees, temporary staff, and any other relevant designation that indicates the staffing level of the Exchange.

The monthly report reflects the financial information for December 2015 and all changes to staffing and contracts as of January 2016.

REVENUE



Revenue

SFY 2016 Budget *														SFY 2016 Total	SFY 2017 Total	2015-17 Total
Revenue Source	Beginning Balance	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16			
State 17T	-	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,833	2,359,837	26,939,000	31,628,000	58,567,000
General Fund-Federal (Medicaid)	-	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	2,271,413	22,692,000	17,735,000	40,427,000
General Fund-State	-	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,337	5,872,000	5,146,000	11,018,000
Sub-total	-	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	5,120,587	55,503,000	54,509,000	110,012,000
Level II	2,100,000													2,100,000	-	2,100,000
Level I-B	4,920,842													4,920,842	-	4,920,842
Level I-C	22,502,000													22,502,000	-	22,502,000
Federal Grants Sub-total	29,522,842	-	-	-	-	-	-	-	-	-	-	-	-	29,522,842	-	29,522,842
Total Revenue	29,522,842	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	4,705,583	5,120,587	85,025,842	54,509,000	139,534,842

SFY 2016 YTD Actuals and Projections														SFY 2016 Total	SFY 2017 Total	2015-17 Total
Revenue Source	Beginning Balance	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16			
State 17T	6,854,933			2,509,685	1,877,249	-	2,485,700	1,799,185	-	3,399,424	3,134,490	-	3,672,520	25,733,186	31,628,000	57,361,186
2% Premium	-	23,985	-	2,509,685	-	-	2,485,700	-	-	3,399,424	-	-	3,672,520			
Assessment Fee-Actuals as of July :	-	2,025,482	-	-	1,877,249	-	-	1,799,185	-	-	3,134,490	-	-			
General Fund-Federal (Medicaid)	-	1,409,569	2,446,927	4,337,717	1,374,747	2,974,171	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	1,856,417	2,271,413	25,953,046	17,735,000	43,688,046
General Fund-State	-	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,333	489,337	5,872,000	5,146,000	11,018,000
Sub-total	6,854,933	1,898,902	2,936,260	7,336,735	3,741,329	3,463,504	4,831,450	4,144,935	2,345,750	5,745,174	5,480,240	2,345,750	6,433,270	57,558,232	54,509,000	112,067,232
Level II	4,977,974			602,530	-	611,511	514,329	-	-	-	-	-	-	4,977,974	-	4,977,974
Level I-B	3,047,950	1,066,145	560,738	2,154,529	896,617	2,086,132	911,190	-	-	-	-	-	-	3,047,950	-	3,047,950
Level I-C	22,502,000	902	1,816,214	1,503,070	459,558	155,820	454,476	-	-	-	-	-	-	22,502,000	-	22,502,000
Federal Grants Sub-total	30,527,924	1,067,047	2,376,952	4,260,130	1,356,175	2,853,464	1,879,995	-	-	-	-	-	-	30,527,924	-	30,527,924
Total Revenue	37,382,857	2,965,949	5,313,212	11,596,865	5,097,504	6,316,968	6,711,445	4,144,935	2,345,750	5,745,174	5,480,240	2,345,750	6,433,270	88,086,156	54,509,000	142,595,156

SFY 2016 Variance														SFY 2016 Total	SFY 2017 Total	2015-17 Total
Revenue Source	Beginning Balance	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16			
State 17T	6,854,933	(2,359,833)	(2,359,833)	149,852	(482,584)	(2,359,833)	125,867	(560,648)	(2,359,833)	1,039,591	774,657	(2,359,833)	1,312,683	(2,584,814)	-	(2,584,814)
General Fund-Federal (Medicaid)	-	(446,848)	590,510	2,481,300	(481,670)	1,117,754	-	-	-	-	-	-	-	3,261,046	-	3,261,046
General Fund-State	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sub-total	6,854,933	(2,806,681)	(1,769,323)	2,631,152	(964,254)	(1,242,079)	125,867	(560,648)	(2,359,833)	1,039,591	774,657	(2,359,833)	1,312,683	676,232	-	676,232
Level II	2,877,974													-	-	-
Level I-B	(1,872,892)	(1,066,145)												(1,066,145)	-	(1,066,145)
Level I-C	-	(902)												(902)	-	(902)
Federal Grants Sub-total	1,005,082	(1,067,047)	-	-	-	-	-	-	-	-	-	-	-	(1,067,047)	-	(1,067,047)
Total Revenue	7,860,015	(3,873,728)	(1,769,323)	2,631,152	(964,254)	(1,242,079)	125,867	(560,648)	(2,359,833)	1,039,591	774,657	(2,359,833)	1,312,683	(390,815)	-	(390,815)

Note: the Level 1B and Level 1C grant starting balances do not fully reflect the offset of Medicaid reimbursement, which will be updated as part of the grant closure process.

EXPENSES



Appropriated Administrative Expenses

Expenditures	Current Month: December 2015			Year-to-Date			SFY2016	SFY2017	2015-17
	Actual	Budget	Variance	Actual	Budget	Variance	Budget	Budget	Budget
FTE - Appropriated	114.0	125.0	11.0	114.0	125.0	11.0	125.0	125.0	125.0
Salaries	\$ 753,650	\$ 870,017	\$ 116,367	\$ 4,665,221	\$ 5,257,717	\$ 592,495	\$ 10,368,282	\$ 10,227,295	\$ 20,595,577
Benefits	\$ 198,106	\$ 280,653	\$ 82,546	\$ 1,321,195	\$ 1,683,894	\$ 362,700	\$ 3,157,365	\$ 3,004,792	\$ 6,162,156
General & Administrative									
Facility	\$ 63,905	\$ 107,788	\$ 43,883	\$ 371,783	\$ 646,728	\$ 274,945	\$ 1,293,463	\$ 1,278,453	\$ 2,571,916
General & Administration	\$ 55,846	\$ 201,154	\$ 145,308	\$ 520,126	\$ 1,023,438	\$ 503,311	\$ 1,938,343	\$ 1,938,343	\$ 3,876,687
Grand Total	\$1,071,508	\$ 1,459,612	\$ 388,104	\$ 6,878,325	\$ 8,611,777	\$ 1,733,451	\$ 16,757,453	\$ 16,448,883	\$ 33,206,336

General and administration has consistently been below budget. Savings are likely in this category.

EXPENSES



Appropriated Operational Expenses

Expenditures	Current Month: December 2015			Year-to-Date			SFY2016	SFY2017	2015-17
	Actual	Budget	Variance	Actual	Budget	Variance	Budget	Budget	Budget
Operations - Consumer Support									
Call Center	\$ 1,439,865	\$ 1,753,183	\$ 313,318	\$ 4,631,682	\$ 5,625,843	\$ 994,161	\$ 11,411,873	\$ 11,393,853	\$ 22,805,726
Postage & Printing	\$ -	\$ 200,519	\$ 200,519	\$ -	\$ 583,699	\$ 583,699	\$ 1,751,858	\$ 2,563,306	\$ 4,315,164
Document Imaging	\$ 83,490	\$ 78,208	\$ (5,282)	\$ 444,322	\$ 332,385	\$ (111,937)	\$ 590,494	\$ 590,494	\$ 1,180,988
Other (translation services, temp staff)	\$ -	\$ 15,350	\$ 15,350	\$ -	\$ 65,238	\$ 65,238	\$ 115,896	\$ 115,896	\$ 231,792
Total	\$ 1,523,355	\$ 2,047,260	\$ 523,905	\$ 5,076,004	\$ 6,607,165	\$ 1,531,161	\$ 13,870,121	\$ 14,663,549	\$ 28,533,670
IT Maintenance & Operations									
Annual Update of Plans Available in HPF	\$ -	\$ -	\$ -	\$ -	\$ 209,040	\$ 209,040	\$ 836,160	\$ 836,160	\$ 1,672,320
Healthplanfinder License Fee	\$ 592,050	\$ 594,522	\$ 2,472	\$ 3,544,919	\$ 3,567,132	\$ 22,213	\$ 7,134,264	\$ 7,134,264	\$ 14,268,528
Licenses Fees, Security & Plan Management	\$ 192,281	\$ 122,693	\$ (69,588)	\$ 908,251	\$ 1,224,092	\$ 315,841	\$ 2,693,570	\$ 2,693,570	\$ 5,387,141
Eligibility System M&O	\$ -	\$ -	\$ -	\$ 775,563	\$ 650,000	\$ (125,563)	\$ 1,300,000	\$ 1,300,000	\$ 2,600,000
Non Deloitte M&O	\$ -	\$ -	\$ -	\$ 270,494	\$ 87,684	\$ (182,810)	\$ 175,369	\$ 175,369	\$ 350,738
Total	\$ 784,331	\$ 717,215	\$ (67,116)	\$ 5,499,228	\$ 5,737,948	\$ 238,720	\$ 12,139,363	\$ 11,303,203	\$ 22,606,407
Outreach/Education									
Marketing & Outreach	\$ 349,172	\$ 300,000	\$ (49,172)	\$ 622,235	\$ 950,000	\$ 327,765	\$ 1,525,000	\$ 1,500,000	\$ 3,025,000
IPA/Navigators	\$ 202,007	\$ 239,750	\$ 37,743	\$ 1,174,603	\$ 1,438,500	\$ 263,897	\$ 2,877,000	\$ 3,280,000	\$ 6,157,000
Total	\$ 551,179	\$ 539,750	\$ (11,429)	\$ 1,796,837	\$ 2,388,500	\$ 591,663	\$ 4,402,000	\$ 4,780,000	\$ 9,182,000
Grand Total	\$ 2,858,865	\$ 3,304,225	\$ 445,360	\$ 12,372,069	\$ 14,733,613	\$ 2,361,544	\$ 30,411,484	\$ 30,746,752	\$ 61,158,237

EXPENSES



Appropriated Professional Service Expenses

Expenditures	Current Month: December 2015			Year-to-Date			SFY2016	SFY2017	2015-17
	Actual	Budget	Variance	Actual	Budget	Variance	Budget	Budget	Budget
Consulting & Professional Service									
Actuarial	\$ -	\$ -	\$ -	\$ 29,385	\$ 55,000	\$ 25,615	\$ 110,000	\$ 110,000	\$ 220,000
Appeals/Legal Consult	\$ -	\$ 9,471	\$ 9,471	\$ 45,147	\$ 57,884	\$ 12,737	\$ 145,238	\$ 145,238	\$ 290,476
Financial Consulting & Audits	\$ 68,775	\$ 180,367	\$ 111,592	\$ 543,493	\$ 1,082,202	\$ 538,708	\$ 1,322,927	\$ 481,451	\$ 1,804,378
Other Consulting	\$ -	\$ 9,000	\$ 9,000	\$ -	\$ 46,000	\$ 46,000	\$ 133,500	\$ 1,780,240	\$ 1,913,740
Grand Total	\$ 68,775	\$ 198,838	\$ 130,063	\$ 618,025	\$ 1,241,086	\$ 623,060	\$ 1,711,665	\$ 2,516,929	\$ 4,228,594

Under expenditures due in part to maximizing grant funding and allotment timing issues.

EXPENSES



Appropriated Budget

Expenditures	Current Month: December 2015			Year-to-Date			SFY2016	SFY2017	2015-17
	Actual	Budget	Variance	Actual	Budget	Variance	Budget	Budget	Budget
FTE - Appropriated	114.0	125.0	11.0	114.0	125.0	11.0	125.0	125.0	125.0
Salaries	\$ 753,650	\$ 870,017	\$ 116,367	\$ 4,665,221	\$ 5,257,717	\$ 592,495	\$ 10,368,282	\$ 10,297,547	\$ 20,665,829
Benefits	\$ 198,106	\$ 280,653	\$ 82,546	\$ 1,321,195	\$ 1,683,894	\$ 362,700	\$ 3,157,365	\$ 2,367,707	\$ 5,525,072
									\$ -
Administrative	\$ 119,751	\$ 308,942	\$ 189,191	\$ 891,909	\$ 1,670,166	\$ 778,257	\$ 3,231,810	\$ 3,216,801	\$ 6,448,612
General & Administrative	\$ 55,846	\$ 201,154	\$ 145,308	\$ 520,126	\$ 1,023,438	\$ 503,311	\$ 1,938,343	\$ 1,938,343	\$ 3,876,687
Facility & Related	\$ 63,905	\$ 107,788	\$ 43,883	\$ 371,783	\$ 646,728	\$ 274,945	\$ 1,293,467	\$ 1,278,458	\$ 2,571,925
									\$ -
Operational	\$ 2,858,865	\$ 3,304,225	\$ 445,360	\$ 12,372,069	\$ 14,733,613	\$ 2,361,544	\$ 37,668,352	\$ 36,277,055	\$ 73,945,407
Call Center	\$ 1,439,865	\$ 1,753,183	\$ 313,318	\$ 4,631,682	\$ 5,625,843	\$ 994,161	\$ 11,411,873	\$ 11,393,843	\$ 22,805,716
Printing & Postage	\$ -	\$ 200,519	\$ 200,519	\$ -	\$ 583,699	\$ 583,699	\$ 1,751,858	\$ 2,563,306	\$ 4,315,164
Translation	\$ -	\$ 15,350	\$ 15,350	\$ -	\$ 65,238	\$ 65,238	\$ 115,896	\$ 115,896	\$ 231,792
Marketing & Outreach	\$ 349,172	\$ 300,000	\$ (49,172)	\$ 622,235	\$ 950,000	\$ 327,765	\$ 1,525,000	\$ 1,500,000	\$ 3,025,000
Document Imaging	\$ 83,490	\$ 78,208	\$ (5,282)	\$ 444,322	\$ 332,385	\$ (111,937)	\$ 590,494	\$ 590,494	\$ 1,180,988
IPA/Navigators	\$ 202,007	\$ 239,750	\$ 37,743	\$ 1,174,603	\$ 1,438,500	\$ 263,897	\$ 2,877,000	\$ 3,280,000	\$ 6,157,000
Broker Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 201,868	\$ 199,869	\$ 401,737
Healthplanfinder M&O	\$ 592,050	\$ 594,522	\$ 2,472	\$ 3,544,919	\$ 3,567,132	\$ 22,213	\$ 7,134,264	\$ 7,134,264	\$ 14,268,528
Licenses Fees, Security & Plan Management	\$ 192,281	\$ 122,693	\$ (69,588)	\$ 908,251	\$ 1,224,092	\$ 315,841	\$ 2,693,570	\$ 2,693,570	\$ 5,387,140
Eligibility System M&O	\$ -	\$ -	\$ -	\$ 775,563	\$ 650,000	\$ (125,563)	\$ 1,300,000	\$ 1,300,000	\$ 2,600,000
Operations M&O	\$ -	\$ -	\$ -	\$ 270,494	\$ 87,684	\$ (182,810)	\$ 175,369	\$ 175,369	\$ 350,738
Annual Update of Plans Available in HPF	\$ -	\$ -	\$ -	\$ -	\$ 209,040	\$ 209,040	\$ 836,160	\$ 836,160	\$ 1,672,320
Release 3.2	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,494,284	\$ 4,494,284
Release 3.1	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,901,000	\$ -	\$ 4,901,000
Premium Aggregation/OE Readiness	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,154,000	\$ -	\$ 2,154,000
									\$ -
Professional Services	\$ 68,775	\$ 198,838	\$ 130,063	\$ 618,025	\$ 1,241,086	\$ 623,060	\$ 1,711,665	\$ 2,516,929	\$ 4,228,594
Actuarial	\$ -	\$ -	\$ -	\$ 29,385	\$ 55,000	\$ 25,615	\$ 110,000	\$ 110,000	\$ 220,000
Financial Consulting & Audits	\$ 68,775	\$ 180,367	\$ 111,592	\$ 543,493	\$ 1,082,202	\$ 538,708	\$ 1,322,927	\$ 481,451	\$ 1,804,378
Legal/Administrative Hearings	\$ -	\$ 9,471	\$ 9,471	\$ 45,147	\$ 57,884	\$ 12,737	\$ 145,238	\$ 145,238	\$ 290,476
Other Consulting	\$ -	\$ 9,000	\$ 9,000	\$ -	\$ 46,000	\$ 46,000	\$ 133,500	\$ 1,780,240	\$ 1,913,740
Expenditure reductions to be identified							\$ (602,193)		\$ (602,193)
Total Expenditures	\$ 3,999,147	\$ 4,962,675	\$ 963,528	\$ 19,868,419	\$ 24,586,475	\$ 4,718,056	\$ 55,535,281	\$ 54,676,039	\$ 110,211,320

EXPENSES



Summary Non-Appropriated Grant Budget

Expenditures	Current Month: December 2015			Year-to-Date			FY 16
	Actual	Budget	Variance	Actual	Budget	Variance	
FTE Total	17.00	18.00	1.00	18.00	18.00		18.00
Grant Carry-Forward							
Grant Funded Items	\$ 3,235,484	\$ 1,718,056	\$ (1,517,428)	\$ 19,303,304	\$ 16,639,691	\$ (2,663,613)	\$ 29,250,707
Operations	\$ 371,398	\$ 228,437	\$ (142,961)	\$ 3,099,855	\$ 2,950,739	\$ (149,117)	\$ 3,145,842
Communications	\$ -	\$ 269,619	\$ 269,619	\$ 667,801	\$ 614,096	\$ (53,705)	\$ 404,215
IT	\$ 2,864,055	\$ 420,000	\$ (2,444,055)	\$ 14,346,260	\$ 10,461,000	\$ (3,885,260)	\$ 22,502,000
Policy	\$ -	\$ 83,333	\$ 83,333	\$ 305,513	\$ 416,667	\$ 111,154	\$ 227,865
Legal	\$ -	\$ 16,667	\$ 16,667	\$ 1,991	\$ 83,333	\$ 81,342	\$ 100,000
Finance	\$ -	\$ 700,000	\$ 700,000	\$ 579,874	\$ 1,866,667	\$ 1,286,793	\$ 2,450,000
Executive & PMO	\$ 31	\$ -	\$ (31)	\$ 302,012	\$ 247,190	\$ (54,822)	\$ 420,785
Total Expenditures	\$ 3,235,484	\$ 1,718,056	\$ (1,517,428)	\$ 19,303,304	\$ 16,639,691	\$ (2,663,613)	\$ 29,250,707

EXPENSES



Total Budget-All Funds

Expenditures	Current Month: December 2015			Year-to-Date					
	Actual	Budget	Variance	Actual	Budget	Variance	SFY2016 Budget	SFY2017 Budget	2015-17 Budget
FTE Total	131.00	142.00	11.00	132.00	143.00	11.00			
Total Budget	\$ 5,863,239	\$ 6,668,410	\$ 805,172	\$ 39,115,947	\$ 41,385,749	\$ 2,269,802	\$ 84,506,709	\$ 54,676,039	\$ 139,182,747
Operations	\$ 2,140,149	\$ 2,562,567	\$ 422,418	\$ 9,715,410	\$ 11,291,102	\$ 1,575,692	\$ 20,388,403	\$ 17,597,320	\$ 37,985,723
Communications	\$ 939,362	\$ 1,020,427	\$ 81,065	\$ 3,311,442	\$ 4,109,548	\$ 798,106	\$ 6,986,119	\$ 6,823,345	\$ 13,809,464
IT	\$ 2,200,030	\$ 1,463,422	\$ (736,608)	\$ 21,640,169	\$ 18,383,226	\$ (3,256,943)	\$ 44,775,924	\$ 20,419,958	\$ 65,195,882
Policy	\$ 94,243	\$ 189,607	\$ 95,364	\$ 871,294	\$ 1,037,523	\$ 166,229	\$ 1,547,306	\$ 1,351,247	\$ 2,898,553
Legal	\$ 70,584	\$ 96,904	\$ 26,319	\$ 427,884	\$ 520,017	\$ 92,134	\$ 1,084,218	\$ 1,032,852	\$ 2,117,070
Finance	\$ 357,298	\$ 1,232,796	\$ 875,497	\$ 2,371,501	\$ 5,127,670	\$ 2,756,168	\$ 7,989,104	\$ 4,679,371	\$ 12,668,475
Executive & PMO	\$ 61,572	\$ 102,688	\$ 41,116	\$ 778,247	\$ 916,664	\$ 138,417	\$ 1,735,635	\$ 2,771,946	\$ 4,507,581
Total Expenditures	\$ 5,863,239	\$ 6,668,410	\$ 805,172	\$ 39,115,947	\$ 41,385,749	\$ 2,269,802	\$ 84,506,709	\$ 54,676,039	\$ 139,182,747

CONTRACTS

Contract #	Company	Type	start	end	Contract Owner	Description	Contract Value	Revised Contract Value	Changes Through January 2016
HBE-003	Clark Nuber	Finance	4/20/12	12/31/16	Carole Holland	CPA firm assisting with Financial management and accounting	\$989,900	\$989,900	Amendment 7 adding new Letter of Engagement and revising Statement of Work
HBE-027	Deloitte	IT	4/19/12	12/31/16	Vincent Barailler	Integration contractor	\$138,120,340	\$142,606,787	Amendment #25 increase of \$1,073,199 and amendment #26 increase of \$4,486,447
HBE-048	KP LLC	Operations	4/12/13	2/29/16	Beth Walter	Printing services	\$4,000,000	\$6,000,000	Amendment increasing compensation by \$2million
HBE-063	Microsoft	IT	3/4/13		Vincent Barailler	Master Level Agreement with DES for Microsoft support and products			Premier Support Services 3 rd tier support agreement (\$160,890) and 2016 Purchase Order
HBE-167	Atmosera	IT	12/29/14	12/31/16	Vincent Barailler	1 st level response/triage services in support of Oracle environment	\$145,000	\$145,000	Amendment 2 extending contract to 12/31/16

STAFFING

HBE Staffing

Department	December 2015			January 2016		
	FTE (bodies)	Contractor	TOTAL	FTE (bodies)	Contractor	TOTAL
Regular Employees						
Executive/PMO	6	2	8	6	2	8
Policy	10	0	10	10	0	10
Legal	8	0	8	8	0	8
Communications	17	0	17	17	0	17
Finance & Administration	17	2	19	18	2	20
Operations	32	6	38	31	6	37
IT	25	25	50	27	22	49
SUBTOTAL	115	35	150	117	32	149
Temporary & Project Employees						
Finance	3			1		
Invoices						
Eligibility	9			4		
Outreach						
Enrollment						
Reconciliation						
Level 2 Triage	2					
Carrier Support	25			16		
Post Validation/Data Analyst	4			4		
SUBTOTAL	43			25		
TOTAL	158	35	193	142	32	174