Current *Washington Healthplanfinder* enrollees are experiencing life changes as a result of COVID-19, including loss of income. Reporting changes may qualify individuals for additional financial help.

### How to Report a Change Online Through *Washington Healthplanfinder*

1. **ACCESS WASHINGTON HEALTHPLANFINDER**
   - Go to [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org)

2. **NAVIGATE TO SIGN IN**
   - On the top right-hand corner, click "Sign In"
   - Enter your user ID and password in the empty fields

3. **ENTER YOUR INFORMATION**
   - Enter your user ID and password in the empty fields

4. **SELECT REPORT A CHANGE**
   - From Account Home "Quick Links", select "Report a change"

5. **REPORT YOUR CHANGES**
   - From "Report your changes", select "Yes" on which circumstance has changed
   - Example: "My household income has changed by $150 or more, and is expected to last for at least 2 consecutive months."

6. **SUBMIT APPLICATION**
   - Update application, e-sign and submit
   - Note: make sure to finish the application by electronically signing and submitting it to apply the reported changes.
IMPORTANT:
Reporting Changes May Help You Afford Coverage

How to Report a Change From Your Mobile Device Using WAPlanfinder App

1. Download app via App Store or Google Play
2. Search WAPlanfinder and install app
3. Select Sign In, enter your user ID and password
4. From Application Change, select Report a change
5. Report Change
6. E-sign and submit

- More information on how to report changes be found on wahealthplanfinder.org and select the Report a Change button.
- More information about qualifying events that should be reported can be found on wahealthplanfinder.org and select the Apply Now button.

Assistance is available

WAPlanfinder
COVERAGE INFO ON THE GO
USE OUR MOBILE APP TO FIND HELP IN YOUR COMMUNITY

To find an Enrollment Center, Broker, or Navigator near you or for more information about your coverage available online at wahealthplanfinder.org/find-expert-advice.html.

Contact our Customer Support Center at 1-855-923-4633 : TTY/TDD 1-855-627-9604.
(Due to high call volume, please be patient as we answer calls in the order we receive them.)