



## **ANNOUNCEMENT AND PROPOSER INFORMATION**

### **Washington Health Benefit Exchange (WAHBE) Request for Proposals (RFP) HBE 19-005**

#### **System Integrator (SI) Services for WAHBE**

WAHBE is initiating this RFP to obtain one (1) qualified SI Vendor to perform ongoing System Development, Maintenance, and Operations (SDMO) for the Washington Healthplanfinder (HPF) – a website and mobile application supported by a highly integrated, custom-developed software application. The Apparently Successful Vendor (ASV) will assume or continue maintenance and operation activities for both the HPF website and mobile application, as well as develop and implement new functionality and enhancements over time.

Contracts resulting from this RFP will begin on or around April 1, 2020 and will end on June 30, 2025. WAHBE, at its sole discretion, may extend the period of performance through June 30, 2028 in whatever time increments WAHBE deems appropriate.

The RFP is available for download exclusively on the Washington's Electronic Business Solution (WEBS) website at <https://fortress.wa.gov/ga/webs/>. Additional materials or any addenda regarding this RFP, if needed, will be made available for download at the same website. Vendors are encouraged to check often for addenda and other materials that may be posted.

Technical documentation for the HPF - which includes current and historical interface control, system design, and technical design documents - will be made available for Vendor review at <https://www.wahbexchange.org/about-the-exchange/what-is-the-exchange/vendor-procurements/> beginning Monday, July 8, 2019. Vendors interested in receiving access to these documents must submit a written request (email acceptable) to the RFP Coordinator. WAHBE Receipt of a Vendor-signed confidentiality and non-disclosure agreement will also be required (agreement provided by the RFP Coordinator).

#### **Key RFP Dates:**

- Mandatory Vendor Conference: 11:00 a.m. PT, Wednesday, July 24, 2019
- Deadline for Mandatory Vendor Letter of Intent: 3:00 p.m. PT, Thursday, August 29, 2019
- Responses to this RFP are due no later than 3:00 p.m. PT, Thursday, September 12, 2019

Please be advised that communicating with anyone at WAHBE (other than the RFP Coordinator) regarding this RFP may be ground for disqualification. For further information or any questions, please contact the RFP Coordinator below:

Erin Hamilton, CPPB  
WAHBE Procurement Manager  
[contracts@wahbexchange.org](mailto:contracts@wahbexchange.org)  
Phone: (360) 688-7700