
**Washington Health Benefit Exchange
Operations Committee**

**Thursday, February 21, 2019
1:30 a.m. - 3:05 p.m.**

Teleconference Only

Conference Bridge: 1-719-359-9722 | PIN: 583736#

<i>Time</i>	<i>Topic</i>	<i>Facilitator</i>
1:30	Welcome and Introductions (5 min.)	April Betts Gibson, Chair
1:35	Approval of December 13, 2018 Meeting Minutes (5 min.)	April Betts Gibson
1:40	Finance Update (15 min.)	Carole Holland, Chief Financial Officer
1:55	Enrollment Report (20 min.)	Nelly Kinsella, Associate Director of Communications
2:15	IT 6.1 Update (15 min.)	Vincent Barrailler, Chief Information Officer
2:30	Call Center Upgrade Discussion (15 min.)	Beth Walter, Chief Operating Officer
2:45	Operational Business Plan (15 min.)	Pam MacEwan, Chief Executive Officer Leah Hole-Marshall, General Counsel-Chief Strategist
3:00	Public Comment (5 min.)	All
3:05	Next Meeting and Adjourn	April Betts Gibson

The Committee will consider all matters on the agenda plus any items that may normally come before them. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: info@wahbexchange.org

Materials posted at: <http://wahbexchange.org/board/operations-committee/>