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**Washington Health Benefit Exchange  
Operations Committee**

**Thursday, October 18, 2018  
10:00 a.m. - 11:40 a.m.**

**Teleconference Only**

Conference Bridge: 1-719-359-9722 | PIN: 583736#

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<i>Time</i>	<i>Topic</i>	<i>Facilitator</i>
10:00	Welcome and Introductions (5 min.)	Hiroshi Nakano, Chair
10:05	Approval of June 14, 2018 Meeting Minutes (5 min.)	Hiroshi Nakano
10:10	Financial Update (15 min.)	Carole Holland, CFO
10:25	Open Enrollment Readiness (30 min.) <ul style="list-style-type: none"><li>• Communication for consumers</li><li>• 2019 Plan Mapping</li><li>• Call Center Readiness</li></ul>	Beth Walter, Chief Operating Officer Christine Gibert, Associate Policy Director Michael Marchand, Chief Marketing Officer
10:55	Market Stabilization & Affordability Discussion (40 min.)	Molly Voris, Chief Policy Officer Christine Gibert, Associate Policy Director
11:35	Public Comment (5 min.)	All
11:40	Next Meeting and Adjourn	Hiroshi Nakano

The Committee will consider all matters on the agenda plus any items that may normally come before them. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: [info@wahbexchange.org](mailto:info@wahbexchange.org)

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