



ANNOUNCEMENT
HBE 18-006
Washington Health Benefit Exchange (WAHBE)
Request for Qualifications and Quotations (RFQQ)

Presiding Officers for WAHBE Appeals

WAHBE will be initiating a RFQQ on August 1, 2018 to secure up to three (3) Vendors to 1) provide WAHBE with Presiding Officer(s) for appeals for the Washington Healthplanfinder's health insurance coverage and cost-sharing eligibility determinations as provided under 45 CFR 155; and 2) to adjudicate dispute hearings not otherwise authorized under 45 CFR 155.

The successful Vendor(s) will serve as the Presiding Officer(s) for appeals of the Washington Healthplanfinder's health insurance tax credit and cost-sharing eligibility determinations. The Vendor provides this service in coordination with the WAHBE General Counsel and Appeals Program staff.

Vendors must have *strong empathetic relational skills in dealing with appellants with diverse cultural and socio-economic background and language skills*. Vendors must be able to demonstrate a willingness to accommodate cultural, language, mental health, medical, and physical needs of appellants. Vendor must have a level of professional and technical competence about law, applying facts to law, and caseload management. Vendor must be available to adjudicate cases with little advance notice, meet deadlines, and meet or exceed performance expectations. Vendors must be available to do this work no less than 10 hours a week.

Contracts resulting from this RFQQ will begin on or around November 1, 2018 and will end on June 30, 2019. WAHBE, at its sole discretion, may extend the period of performance through June 30, 2021 in whatever time increments WAHBE deems appropriate.

The RFQQ is available for download on the WAHBE Website at <https://www.wahbexchange.org/about-the-exchange/what-is-the-exchange/vendor-procurements/> as well as on the Washington Enterprise Business Solutions (WEBS) website at <https://fortress.wa.gov/ga/webs/>. Additional materials or any addenda regarding this RFQQ, if needed, will be made available for download at these same websites. Vendors are encouraged to check often for addenda and other materials that may be posted.

Responses to this RFQQ are due to the RFQQ Coordinator no later than Monday, September 10, 2018 at 3:00 p.m. PT.

For further information, please contact the RFQQ Coordinator:

Erin Hamilton, CPPB

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