

# HEALTH COVERAGE ENROLLMENT REPORT

DECEMBER 2013

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\*This report represents data taken from Oct. 1, 2013 through Dec. 31, 2013.

# Website Statistics

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Web Visits ←

7,621,872




 = 200,000

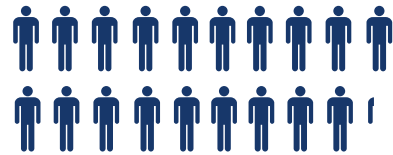
Unique Visitors ←



1,079,663

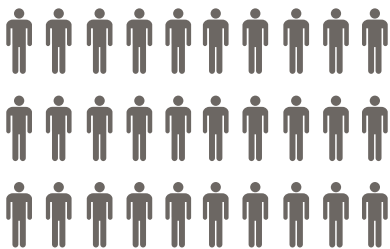
 = 200,000

→ Page Views



38,217,555

Accounts Created




309,428

 = 10,000

Unique Page Views



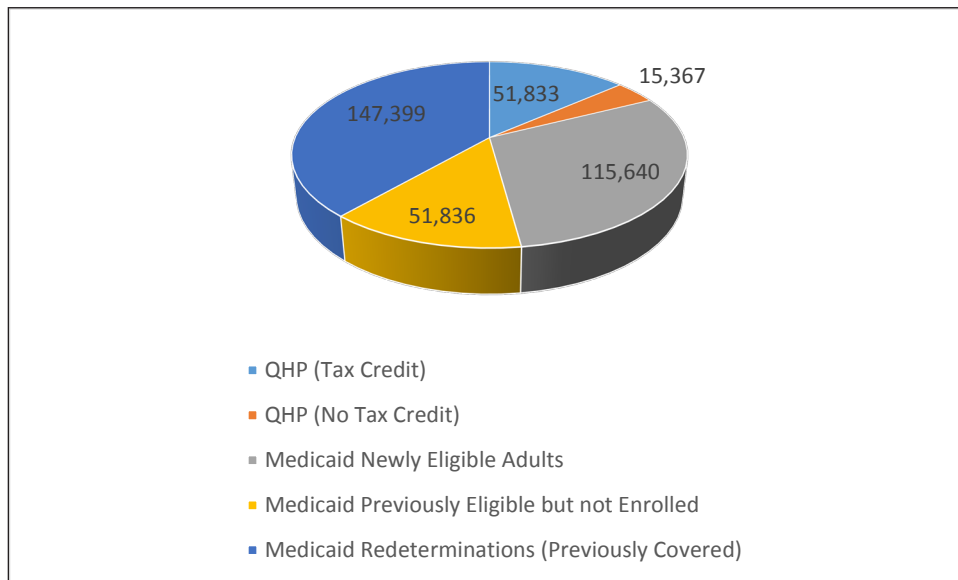
25,464,505

 = 2 Million

# Enrollment Status of Applications

## Enrollments Completed

Enrolled in	Total
QHP (Tax Credit)	51,833
QHP (No Tax Credit)	15,367
Medicaid Newly Eligible Adults	115,640
Medicaid Previously Eligible but not Enrolled	51,836
Medicaid Redeterminations (Previously Covered)	147,399
<b>Total</b>	<b>382,075</b>



**QHP – Tax Credit:** Includes individuals who have purchased a qualified health plan (private health plan) that qualified for a tax credit to lower their monthly insurance premiums.

**QHP – No Tax Credit:** Includes individuals who purchased a qualified health plan that either did not qualify for a tax credit or did not apply for financial help.

**Medicaid Newly Eligible Adults:** Includes newly eligible individuals who have qualified and enrolled in a Medicaid plan under the Medicaid expansion and does not include those who have transitioned from other Medicaid programs.

**Medicaid Previously Eligible but not Enrolled:** Includes individuals (children, pregnant women, low-income families) who are newly enrolling but were eligible under old Medicaid eligibility rules.

**Medicaid Redeterminations:** Includes individuals (children, pregnant women, low-income families) who are newly enrolling but were eligible under old Medicaid eligibility rules.

## In Process Applications

Application Status	Total
QHP (Need To Pay)	72,636

**QHP (Need to Pay):** Includes individuals who have completed an application for a Qualified Health Plan that is awaiting payment.

## Enrollment by County

COUNTY	QHP	Medicaid Newly Covered	Medicaid Redeterminations	% of Total Enrolled
KING	22,710	33,298	46,157	26.994%
SNOHOMISH	6,441	11,934	14,595	8.711%
PIERCE	5,212	15,272	18,048	10.181%
SPOKANE	4,648	13,638	14,473	8.656%
CLARK	3,520	9,284	10,040	6.036%
WHATCOM	3,288	4,549	6,277	3.729%
KITSAP	2,454	3,801	5,348	3.066%
THURSTON	2,347	4,717	6,597	3.610%
SKAGIT	1,446	2,781	3,043	1.921%
YAKIMA	1,398	11,970	8,195	5.697%
BENTON	1,265	4,475	4,044	2.585%
CLALLAM	1,167	1,616	1,966	1.255%
ISLAND	1,141	979	1,671	1.002%
CHELAN	1,052	2,384	2,,350	0.908%
JEFFERSON	767	684	1202	0.701%
SAN JUAN	658	344	638	0.433%
LEWIS	651	2,067	2,165	1.290%
COWLITZ	642	2,701	2,573	1.563%
GRAYS HARBOR	637	2,087	2,064	1.265%
GRANT	585	3,511	2,142	1.648%
OKANOGAN	553	1,477	1,328	0.887%
WALLA WALLA	501	1,509	1,182	0.843%
MASON	490	1,165	1,370	0.799%
FRANKLIN	460	3,209	2,081	1.519%
KITTITAS	460	724	1,168	0.621%
STEVENS	440	1,304	1,082	0.747%
PACIFIC	413	567	691	0.442%
DOUGLAS	370	1,216	,1072	0.419%
KLICKITAT	361	556	672	0.420%
WHITMAN	253	526	873	0.436%
ASOTIN	187	429	524	0.301%
ADAMS	137	1,156	523	0.480%
PEND OREILLE	131	416	334	0.233%
SKAMANIA	117	237	207	0.148%
LINCOLN	99	290	237	0.165%
FERRY	63	187	162	0.109%
WAHKIAKUM	62	106	114	0.075%
COLUMBIA	38	110	98	0.065%
GARFIELD	31	53	60	0.038%

\*QHP enrollment includes 4 additional enrollees in "Other" County.

\*Medicaid Previously Eligible enrollment includes 12 additional enrollees in "Other" County.

# Medicaid Enrollment by Age

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## Medicaid Newly Covered

AGE	Enrollment	Percentage of Total
<19	31,395	19%
19-25	21,527	13%
26-35	41,067	25%
36-50	38,944	23%
51-64	34,500	21%
>64	43	0%
Total	167,476	100%

## Medicaid Redeterminations

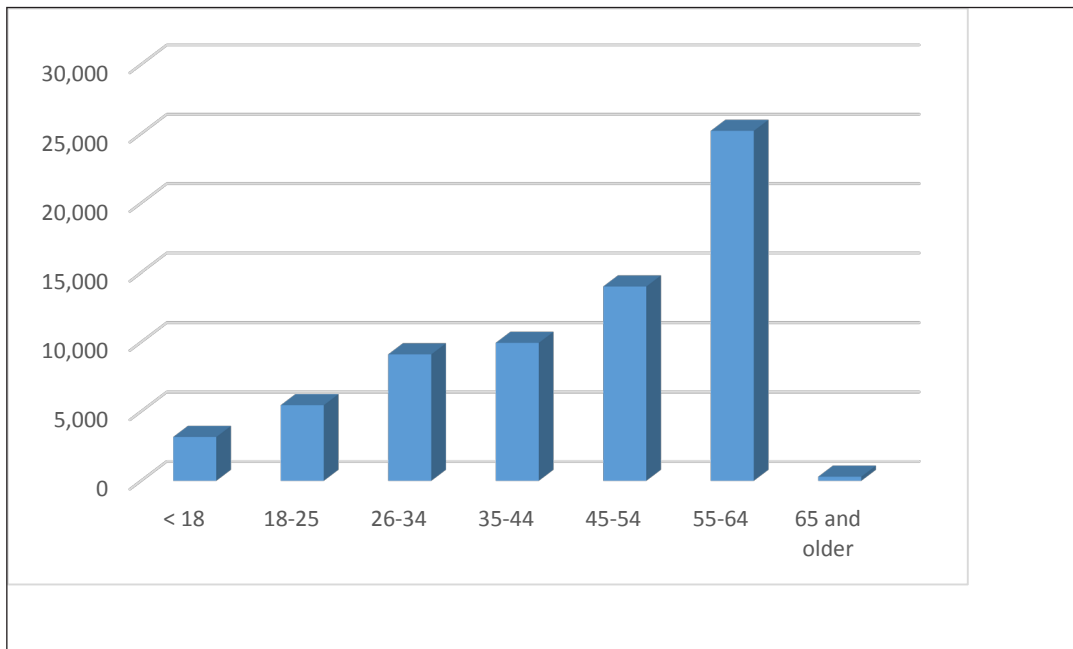
AGE	Enrollment	Percentage of Total
<19	92,557	62.79%
19-25	7,511	5.09%
26-35	13,108	8.89%
36-50	19,124	12.97%
51-64	15,087	10.23%
>64	12	0.03%
Total	147,399	100%

**Medicaid Newly Covered:** Includes Medicaid Newly Eligible Adults who have qualified and enrolled in a Medicaid plan under the Medicaid expansion and does not include those who have transitioned from other Medicaid programs. This number also includes Medicaid Previously Eligible but not Enrolled adults (children, pregnant women, low-income families) who are newly enrolling but were eligible under old Medicaid eligibility rules.

**Medicaid Redeterminations:** Includes individuals (children, pregnant women, low-income families) who are newly enrolling but were eligible under old Medicaid eligibility rules.

# Qualified Health Plan Enrollment by Age

AGE	Enrollment	Percentage of Total
< 18	3,161	4.70%
18-25	5,453	8.11%
26-34	9,119	13.57%
35-44	9,947	14.80%
45-54	14,011	20.85%
55-64	25,211	37.51%
65 and older	296	0.04%
Total	67,198	100%



Note: Individuals who are eligible for Medicare are not eligible to enroll in health insurance coverage through Washington Healthplanfinder. Some individuals over the age of 65 may enroll through Washington Healthplanfinder if they are not eligible for Medicare.

# Enrollment by Metal Level

Metal Level	Enrollment	Percentage of Total
Bronze	22,604	33.64%
Catastrophic	49	.08%
Gold	7,011	10.43%
Silver	37,534	55.85%
Total	67,198	100%

**Gold Plans:**

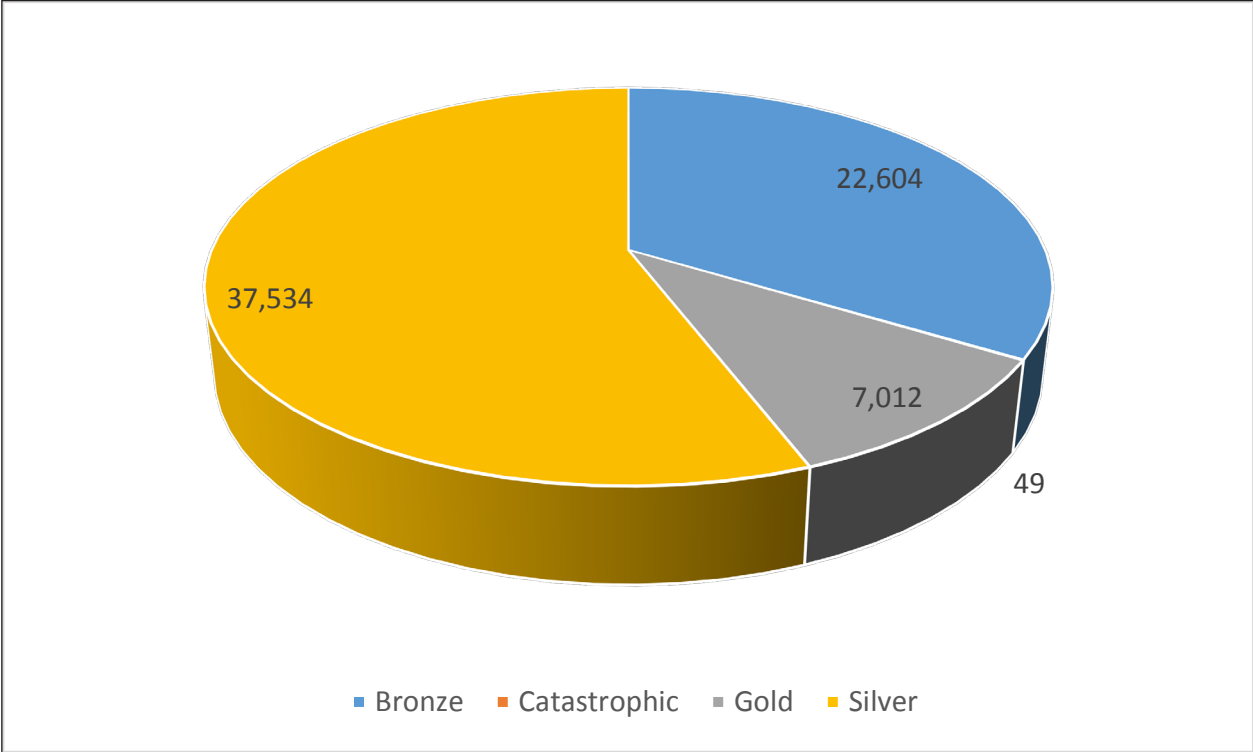
Cover 80 percent of the cost of essential health benefits, while the patient pays 20 percent.

**Silver Plans:**

Cover 70 percent of the cost of essential health benefits, while the patient pays 30 percent.

**Bronze Plans:**

Cover 60 percent of the cost of essential health benefits, while the patient pay 40 percent.



Note: Health insurance carriers in Washington did not submit any "Platinum" plans for regulatory approval to be offered in Washington Healthplanfinder.

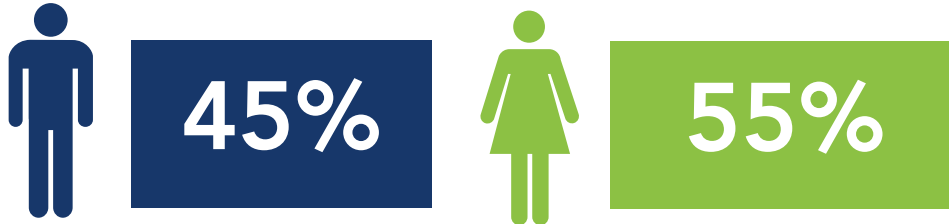


# Enrollment by Gender

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## Medicaid Enrollments (Newly Covered) by Gender

Gender	Enrollment
Male	74,879
Female	92,597
Total	167,476



## Medicaid Enrollments (Redeterminations) by Gender

Gender	Enrollment
Male	70,576
Female	76,823
Total	147,399



## Qualified Health Plan Enrollments by Gender

Gender	Enrollment
Male	30,120
Female	37,078
Total	67,198



# Family Size on Applications

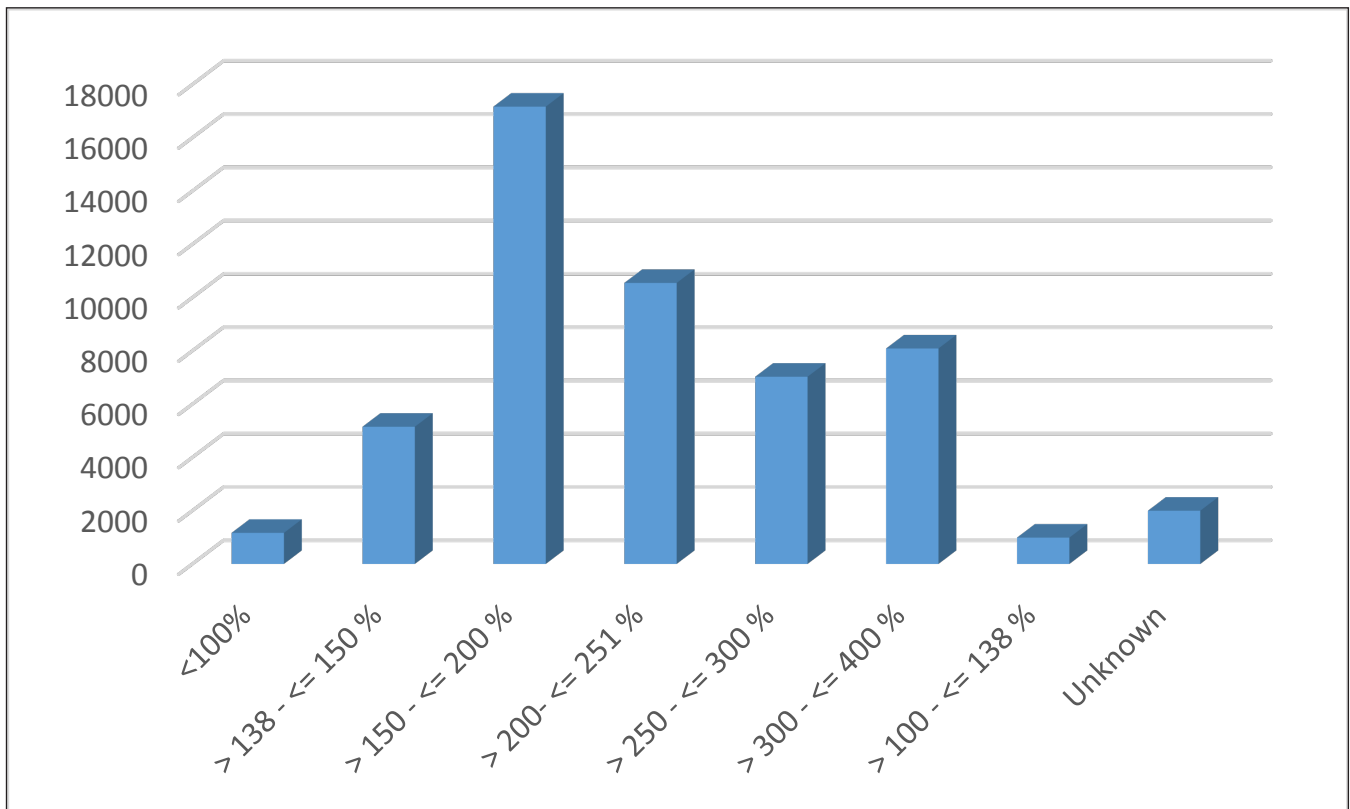
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Household Members	Applications
1	159,866
2	34,939
3	14,899
4	9,421
5	3,859
6	1,311
7	424
8	162
9	71
10	37
11	21
12	9
13	3

The total applications on this chart includes applications for individuals who are fully enrolled.

# Enrollments by Federal Poverty Level

FPL	Enrollment	Percentage of Total
<100%	1,167	2.25%
> 138 - <= 150 %	5,151	9.93%
> 150 - <= 200 %	17,169	33.12%
> 200 - <= 251 %	10,550	20.35%
> 250 - <= 300 %	7,029	13.56%
> 300 - <= 400 %	8,090	15.6%
>=100 - <= 138 %	989	1.9%
Unknown	1,688	3.85%
Total	51,833	100%



# QHP Enrollments by Federal Poverty Level - Metal Levels

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## Bronze Level

FPL	Enrollment	Percentage of Total
< 250 %	6,002	41.6%
> 250 %	7,844	54.4%
Unknown	418	3.9%
Total	14,264	100%

## Silver Level

FPL	Enrollment	Percentage of Total
< 250 %	26,880	80.3%
> 250 %	5,528	16.5%
Unknown	618	3.2%
Total	33,026	100%

## Gold Level

FPL	Enrollment	Percentage of Total
< 250 %	2,507	54.3%
> 250 %	1,747	37.8%
Unknown	289	7.9%
Total	4,543	100%

## Quality Health Plans By Carrier

Gender	Enrollment	%
BridgeSpan	1,359	2.02%
CHPW	1,535	2.30%
Coordinated Care	7,856	11.70%
Group Health	11,917	17.70%
Kaiser Northwest	1,119	1.66%
LifeWise	11,229	16.70%
Molina	909	1.35%
Premera	17,536	26.10%
Premera MSP	13,739	20.40%
Total	67,198	100%

Please note that not all health insurance plans are available in all counties. Please see health insurance plans by county below

## Pediatric Dental Enrollees

Total	2,868
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### Health Insurance Companies by County

**BridgeSpan** – King, Kitsap, Pierce, Skagit, Snohomish, Thurston, and Spokane

**Community Health Plan of Washington** – Adams, Benton, Chelan, Clark, Cowlitz, Douglas, Ferry, Franklin, Grant, Grays Harbor, King, Kitsap, Lewis, Okanogan, Pacific, Pend Oreille, Pierce, Skagit, Snohomish, Spokane, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Yakima

**Coordinated Care** – Adams, Benton, Chelan, Douglas, Franklin, Grant, Grays Harbor, King, Skagit, Snohomish, Spokane, Thurston, Walla Walla, Yakima

**Group Health Cooperative** – Benton, Columbia, Franklin, Island, King, Kitsap, Kittitas, Lewis, Mason, Pierce, San Juan, Skagit, Snohomish, Spokane, Thurston, Walla Walla, Whatcom, Whitman, and Yakima

**LifeWise Health Plan of Washington** – All 39 counties

**Molina Health Care of Washington** – King, Pierce and Spokane

**Premera Blue Cross** – All counties except Clark

**Kaiser Foundation Health Plan of the Northwest**– Clark and Cowlitz (Small Business and Individual Market)

**Delta Dental of Washington, Kaiser Foundation Health Plan of the Northwest, LifeWise, Premera Blue Cross** – All 39 counties (Pediatric Dental Only)

**Dental Health Services** – Benton, Chelan, Clark, Cowlitz, Douglas, Franklin, Grays Harbor, Island, Jefferson, King, Kitsap, Kittitas, Lewis, Mason, Pierce, San Juan, Skagit, Snohomish, Spokane, Thurston, Wahkiakum, Whatcom, Yakima

## Call Center Data

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Call Center	Total
Total Call Volume	107,828
Total Handled Calls	66,714
Total Differed Calls	617,191
Average Talk Time	Initial and internal wait queues: 7:50 minutes; internal wait queues: 23:40 minutes
Total Spanish Language Calls	13,302 offered
Total Calls for other Languages other than Spanish and English	5,003 offered

Note: Data for enrollments through the toll-free Customer Support Center are not yet available.