

To: [REDACTED]

From:
BetterDoctor on behalf of
Washington **Healthplanfinder**
945 Bryant St. #350
San Francisco, CA 94103
Fax: 1-800-772-5867

IN COOPERATION WITH

Amerigroup	Delta Dental	LifeWise	UnitedHealthcare
BridgeSpan	Dental HealthServices	Molina	
CHPW	Dentegra	Premera	
Coordinated Care	Kaiser Permanente	Regence Blue Shield	

Provider Data Update Requested for Washington Healthplanfinder

VALIDATION IS NEEDED FOR THE FOLLOWING PROVIDERS:

[REDACTED LIST OF PROVIDERS]

ATTN PRACTICE MANAGER OR CREDENTIALING DEPARTMENT

Washington Healthplanfinder needs your updated information because you are part of one or more provider networks offered through the state exchange. Customers can search by provider name to help evaluate plans and select the best ones for themselves and their family, so it is critical plans have the most up-to-date information about you.

The information you update and verify, including your address, contact information, and plan affiliations, can play a critical part in patients healthcare decisions. Your participation is requested every three months. Note that even if no information has changed, you must visit the online portal to confirm it is accurate. Thank you for your attention.

ACTION NEEDED

To verify, go to: [REDACTED]

Enter your code: [REDACTED]

For more information on the provider data update, please see the second page of this fax or contact our support team at the number or email below.

Can I change my communication preference?

If you prefer to not receive this notice by fax or post and instead prefer to make updates over the phone, contact our support team by phone or email.

Need assistance?

For questions regarding your required update or assistance with the online form contact our support team by email at support@betterdoctor.com or by phone at 844-668-2543.

If you prefer to verify by phone, our team can accommodate if you call between 9pm and 5pm PST.

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UnitedHealthcare

Frequently Asked Questions

How is my information going to be used?

Customers use Washington Healthplanfinder to evaluate and select the best coverage for themselves. As they search, customers have the option to select providers they would like to have in their networks so as to avoid disruptions in care. The information you provide populates our search results and helps patients select the best plan for their needs.

What happens if I don't verify?

This update is requested as part of your participation agreements with networked plans. If you don't verify your information at first notice, your office will be sent a second and third verification request by phone, fax, email and/or postal mailing until you update your information. Failure to verify after multiple notices may result in consumers purchasing suboptimal health plans for themselves, and misdirected patients.

How often do I need to verify my information?

Information must be confirmed and/or updated once per quarter (four times per year).

Why am I being contacted?

You are being contacted by BetterDoctor because you appear active in one or more insurance networks available through Washington Healthplanfinder. This request is to verify that the information in plan directories is accurate and up-to-date.

What information needs to be verified?

The information you update will include practice contact details that patients use to make appointments such as the best phone number and your office hours, demographic information about yourself including confirmation of your medical license or credentials, information about your office's ADA accessibility, as well as verification of the insurance networks and products you accept and whether or not you are accepting new patients.

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ACTION NEEDED

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XX



ATTN PRACTICE MANAGER OR CREDENTIALING DEPARTMENT

Provider Data Update Requested for Washington **Healthplanfinder**

Hello,

Your information is requested to be updated because you are part of one or more provider networks offered through Washington Healthplanfinder. The data update is for [REDACTED]. Thank you for your attention.

ACTION NEEDED

To verify, go to:

[REDACTED]

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