

Washington Health Benefit Exchange Individual Market Companion Guide 834 Enrollment Transaction 2023 Plan Year

Instructions related to the ASC X12 Benefit Enrollment and Maintenance (834) Transaction, based on the 005010X220A1 Addenda for the Washington Health Benefit Exchange Individual Market.

## Preface

This Companion Guide to the ASC X12 Benefit Enrollment and Maintenance (834) transaction, based on the 005010X220A1 addenda adopted under HIPAA specifies the data format and content requirements for electronic data interchange between Washington Health Benefit Exchange (HBE) and participating carriers.

This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. This Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the ASC X12N Implementation Guides.

This Companion Guide is based on, and must be used in conjunction with, the ASC X12 X12N/005010X220 Type 3 Technical Report (834 TR3) and its associated A1 Addenda. The instructions in this Companion Guide conform to the requirements of the 834 TR3 syntax and semantic rules and the ASC X12 Fair Use Requirements. In case of any conflict between this Companion Guide and the instructions in the 834 TR3, the 834 TR3 takes precedence.

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## Contents

| 1 | Ove           | rview  | 6  |
|---|---------------|--|----|
|   | 1.1           | Health Insurance Portability and Accountability Act                                  | 6  |
|   | 1.2           | Affordable Care Act  | 6  |
|   | 1.3           | Washington Health Benefit Exchange   | 6  |
|   | 1.4           | Companion Guide Intended Audience and Use  | 6  |
|   | 1.5           | Amendments to Companion Guide  | 7  |
|   | 1.6<br>Proces | Relationship to the Carrier Enrollment and Payment Process Guide and 820 Companion a |    |
|   | 1.7           | Additional Resources   | 7  |
| 2 | Eligi         | bility and Enrollment Standards  | 8  |
|   | 2.1           | Federal Data Services Hub  | 8  |
|   | 2.2           | Eligibility Determinations   | 8  |
|   | 2.3           | Healthplanfinder Enrollments   | 8  |
|   | 2.4           | Eligibility for Premium Assistance and Cost Sharing Reduction                        | 9  |
|   | 2.5           | American Indians and Alaska Natives  | 9  |
|   | 2.6           | Enrollment Standards   | 10 |
|   | 2.7           | Enrollment Changes   | 10 |
| 3 | Gett          | ting Started   | 11 |
|   | 3.1           | EDI Testing Process  | 11 |
|   | 3.2           | EDI File Transfer Protocol   | 11 |
|   | 3.3           | EDI Directory and Folder Structure   | 11 |
|   | 3.4           | 834 File Naming Conventions  | 12 |
|   | 3.5           | 834 File Structure   | 13 |
|   | 3.5.          | 1 WAHBE Generated 834 File Structure   | 13 |
|   | 3.5.          | 2 Carrier Generated 834 File Structure   | 13 |
|   | 3.6           | 834 Transaction Delimiters   | 14 |
|   | 3.7           | 834 Transaction Segment Terminators  | 14 |
|   | 3.8           | 834 Data Validation SNIP Levels  | 15 |
| 4 | WAI           | HBE Standards and Business Rules   | 16 |
|   | 4.1           | 834 Transaction Validation Process   | 16 |
|   | 4.2           | 834 Transaction Acknowledgments  | 17 |
|   | 4.2.          | 1 TA1 Acknowledgement  | 17 |

|   | 4   | .2.2           | 999 Acknowledgement   | 17    |
|---|-----|----------------|---|-------|
|   | 4   | .2.3           | Acknowledgement File Naming Conventions                                       | 19    |
|   | 4.3 | Tran           | saction Types   | 19    |
|   | 4.4 | Gen            | eral EDI Transaction Information  | 20    |
|   | 4   | .4.1           | 834 DTP01 Qualifiers by Transaction Type                                      | 20    |
|   | 4   | .4.2           | 834 Maintenance Action Code and Maintenance Reason Code Combinations          | 21    |
|   |     | 4.4.2.1        | WAHBE Generated Transactions  | 21    |
|   |     | 4.4.2.2        | Carrier Generated Transactions  | 22    |
|   | 4   | .4.3           | LS Loop   | 22    |
|   | 4   | .4.4           | Family vs. Dependent Coverage   | 22    |
|   | 4   | .4.5           | Enrollment Identifier   | 22    |
|   | 4   | .4.6           | Member Identifiers  | 23    |
|   |     | 4.4.6.1        | 834 Member Identifiers by Transaction Type                                    | 24    |
|   | 4.5 | Busi           | ness Rules  | 25    |
|   | 4   | .5.1           | Coverage Start and End Date Business Rules                                    | 25    |
|   | 4   | .5.2           | Enrollment Cutoff Date and Coverage Effective Date Business Rules             | 25    |
|   | 4   | .5.3           | Premium Balancing Business Rules  | 26    |
| 5 | 8   | 34 File f      | ormat and Data Element Requirements   | 27    |
|   | 5.1 | 834            | Add Transaction from WAHBE and 834 Confirm Transaction from the Carrier       | 27    |
|   | 5.2 | 834            | Change Transaction from WAHBE   | 37    |
|   | 5.3 | 834            | Cancel and Term Transactions  | 39    |
|   | •   | .3.1<br>ombina | 834 Cancel and Term Maintenance Action Code and Maintenance Reason Code       | 39    |
|   |     | .3.2           | "Explicit" vs. "Implicit" 834 Cancel and Term Transactions                    |       |
|   | 5   | .3.3           | 834 Cancel Transactions   |       |
|   |     | 5.3.3.1        | WAHBE Initiated 834 Cancel  | 40    |
|   |     | 5.3.3.2        | Carrier Initiated 834 Cancel  | 41    |
|   | 5   | .3.4           | 834 Term Transactions   | 41    |
|   |     | 5.3.4.1        | WAHBE Initiated 834 Term  | 41    |
|   |     | 5.3.4.2        | Carrier Initiated 834 Term  | 42    |
|   | 5.4 | 834            | Reinstate Transactions  | 43    |
|   | 5   | .4.1           | 834 Reinstate Maintenance Action Code and Maintenance Reason Code Combination | าร.43 |
|   | 5   | 12             | Carrier Initiated 834 Reinstate   | /13   |

|   | 5.   | 4.3        | WAHBE Initiated 834 Reinstate  | .43  |
|---|------|------------|--|------|
|   | 5.5  | LS Lo      | oop (2700/2750 Loops)  | .44  |
|   | 5.   | 5.1        | Subscriber LS Loop (2700/2750 Loops)                                     | .44  |
|   | 5.   | 5.2        | Optional Dependent LS Loop (2700/2750 Loop)                              | .45  |
|   | 5.   | 5.3        | Data Fix Indicator   | .45  |
|   | 5.   | 5.4        | Coverage Date Change Indicator   | .46  |
|   | 5.   | 5.5        | Renewal Indicator  | .46  |
|   | 5.6  | 834        | APTC and CSR Reporting   | .46  |
|   | 5.   | 6.1        | 834 Qualified Health Plan APTC and CSR Reporting                         | .46  |
|   | 5.   | 6.2        | 834 Qualified Dental Plan APTC and CSR Reporting                         | 47   |
| 6 | O    | pen Enr    | ollment and Renewals   | .49  |
|   | 6.1  | Rene       | ewal Types   | .49  |
|   | 6.2  | Rene       | ewal Scenarios and 834 Process Flows                                     | .49  |
|   | 6.3  | 834        | Renewal Maintenance Action Code and Maintenance Reason Code Combinations | 52   |
|   | 6.   | 3.1        | Active vs. Passive Renewal Identifiers                                   | 53   |
| 7 | Sp   | ecial Er   | nrollment Period   | .54  |
|   | 7.1  | SEP        | General Business Rules   | .54  |
|   | 7.2  | SEP        | Events and Corresponding SEP Reason Codes                                | 54   |
|   | 7.3  | 834        | SEP Transactions from WAHBE to the Carrier                               | 55   |
|   | 7.4  | SEP        | Resulting in an 834 Change Transaction vs. 834 Term/Add Transactions     | 56   |
|   | 7.5  | 834        | SEP Financial Change Transactions from WAHBE                             | 57   |
| 8 | Sp   | onsors     | hip Program  | 58   |
|   | 8.1  | Third      | d Party Sponsorship Reporting  | 58   |
| 9 | Fι   | ıll Carrie | er Audit Reconciliation Process  | . 60 |
| 1 | 0    | Acrony     | ms and Terms   | . 61 |
| 1 | 1    | Appen      | dix A: County Name to County Code Crosswalk Table                        | . 64 |
| 1 | 2    | Appen      | dix B: Race and Ethnicity Concept Code List                              | . 65 |
| 1 | 3    | Appen      | dix C: 834 Transaction Examples  | . 66 |
|   | 13.1 | WAH        | HBE Add  | 67   |
|   | 13.2 | WAH        | HBE Change   | . 69 |
|   | 13.3 | WAH        | HBE Term   | 72   |
|   | 13.4 | WAH        | HBE Cancel   | 74   |
|   | 13.5 | WAH        | HBE Reinstate  | 76   |

# Companion Guide | 834 Enrollment Transaction | Individual Market Washington Health Benefit Exchange

| 13.6 | WAHBE Passive Renewal          | . 79 |
|------|--------------------------------|------|
|      | Carrier Confirm                |      |
|      | Carrier 834 Term (Explicit)    |      |
|      | Carrier 834 Cancel (Implicit)  |      |
|      | Carrier 834 Reinstate          |      |
|      | Companion Guide Change Summary |      |

## 1 Overview

The following sections outline the regulatory basis for electronic data interchange and the legislative basis for the establishment of state benefit exchanges (SBEs), as well as the intended use and intended audience for this 834 Enrollment Transaction Companion Guide.

## 1.1 Health Insurance Portability and Accountability Act

The Health Insurance Portability and Accountability Act (HIPAA) of 1996 carries provisions for administrative simplification through the implementation of standardized electronic data interchange (EDI) transactions between authorized covered entities, also referred to as "trading partners". These EDI standards are extended to the exchange of enrollment data between the Washington Health Benefit Exchange, hereafter referred to as WAHBE, and carriers offering products on WAHBE. There is also exchange of enrollment data between HBE and the Centers for Medicaid and Medicare Services (CMS).

#### 1.2 Affordable Care Act

On March 23, 2010, President Obama signed into law the Patient Protection and Affordable Care Act (P.L. 111-148). On March 30, 2010, the Health Care and Education Reconciliation Act of 2010 (P.L. 111-152) was signed into law. The two laws are collectively referred to as the Affordable Care Act (ACA).

The ACA creates new competitive private health insurance markets – called Health Benefit Exchanges (HBEs) – that provide millions of Americans and small businesses access to affordable healthcare coverage. HBEs help individuals and small employers shop for, select, and enroll in high quality, affordable private health plans that fit their needs at competitive prices.<sup>1</sup>

The act and subsequent rules outline the standards to be used between HBEs and trading partners. HBEs are required to use the standards, implementation specifications, operating rules, and code sets adopted by the Department of Health and Human Services (HHS) in 45 CFR parts 160 and 162. Furthermore, HBEs are required to incorporate interoperable and secure standards and protocols in accordance with the ACA.

## 1.3 Washington Health Benefit Exchange

The ACA gave states the option of establishing a State Based Exchange (SBE) or participating in the Federally Facilitated Marketplace (FFM). The Washington State Legislature made the decision to establish an SBE, called the Washington Health Benefit Exchange, or WAHBE.<sup>2</sup>

#### 1.4 Companion Guide Intended Audience and Use

This Companion Guide is intended for use by carriers participating on the Washington Health Benefit Exchange, as well as other partner staff involved in managing the exchange of EDI and other types of transactions with WAHBE.

**6** | Page

<sup>&</sup>lt;sup>1</sup> The Washington Health Benefit Exchange no longer offers the Small Business Health Options Program (SHOP). 2 RCW 43.71.020

This Companion Guide contains detailed information about how WAHBE uses the **Benefit Enrollment and Maintenance (834) Technical Report Type 3** (834 TR3) and is intended to be used in conjunction with the information contained in the 834 TR3, to address the 834 EDI requirements for the Individual Market.

## 1.5 Amendments to Companion Guide

Amendments to the Companion Guide will be made on a yearly basis. WAHBE will communicate amendments to carriers prior to the finalization of the Companion Guide and carriers will be provided with an opportunity for feedback.

Once the final version of the Companion Guide is published any clarifications or updates to the Companion Guide will be issued via supplemental bulletins. WAHBE will publish bulletins prior to the finalization of decisions and will provide carriers with the opportunity for feedback. WAHBE will issue finalized supplemental bulletins to carriers following this comment period.

# 1.6 Relationship to the Carrier Enrollment and Payment Process Guide and 820 Companion and Process Guide

For guidance related to operations and policy, refer to the Carrier Enrollment and Payment Process Guide. This document serves as the primary process-related resource for the Individual Market, whereas the 834 Companion Guide is the primary technical resource for 834 EDI.

For guidance related to 820 functionality and processes introduced for plan year 2023, a standalone 820 Companion and Process Guide should be referenced. This guide serves as the primary technical and process-related document for carriers receiving Cascade Care Savings payments. Detailed policy and eligibility requirements that inform processes within this guide can be found in the WAHBE's State Premium Assistance Policy.

#### 1.7 Additional Resources

The following table contains additional resource information and locations:

| Resource                                   | Location                                     |
|--|--|
| ASC X12 TR3 Implementation Guides          | http://store.x12.org                         |
| Washington Publishing Company              | http://www.wpc-edi.com/content/view/711/401/ |
| Request changes to HIPAA adopted standards | http://www.hipaa-dsmo.org/                   |
| Washington Health Benefit Exchange         | http://www.wahbexchange.org/                 |

## 2 Eligibility and Enrollment Standards

The following sections outline the processes whereby a household is deemed eligible for healthcare coverage through WAHBE, as well as other information pertinent to the eligibility determination and enrollment process.

#### 2.1 Federal Data Services Hub

The Federal Data Services Hub was built by the Internal Revenue Service (IRS) and Health and Human Services (HHS) and is managed by CMS. The information obtained from the various Hub sources is used to determine eligibility for a household. Hub sources include:

- Social Security Administration (SSA) to confirm member identity, citizenship and incarceration status, and minimum essential coverage, including Medicare, Peace Corps, TriCare and Veterans Assistance.
- Internal Revenue Service (IRS) to obtain income and federal tax information about the tax filers within the household in order to determine eligibility for APTC.
- Department of Homeland Security (DHS) to determine lawful presence.

### 2.2 Eligibility Determinations

Additional Information used in eligibility determinations includes:

- Enrollment in Federally Funded minimum essential health coverage (MEC), including Medicaid, and Children's Health Insurance Program (CHIP).
- American Indian/Alaska Native status.
- Limited health status (pregnancy status, blindness, disability status).

### 2.3 Healthplanfinder Enrollments

WAHBE will offer individuals a seamless eligibility and enrollment process into QHPs and QDPs or Washington Apple Health (WAH). A single portal will be used to determine eligibility for Advanced Premium Tax Credits (APTC), Cost Sharing Reductions (CSR), and WAH, which includes Children's Health Insurance Program (CHIP) and Modified Adjusted Gross Income (MAGI) related Medicaid programs.

Individuals will be determined eligible or conditionally eligible for purchase of a QHP and QDP and receipt of health insurance premium tax credits, if applicable. Those determined conditionally eligible will have 95 days to provide additional documentation to verify the self-attested information included in their application. These individuals supply additional documentation to verify their social security number, household income, citizenship status, lawful presence, incarceration status, MEC, or tribal membership. Those determined conditionally eligible will be included in 834 Add transactions to the carrier.

If the household is eligible for coverage through WAHBE, they are guided through the QHP and QDP plan shopping and selection process via Washington Healthplanfinder. Once their plan selection is confirmed and enrollment is complete, their coverage status is considered initial (not confirmed or effectuated).

An 834 Add transaction from WAHBE is sent to the carrier. The carrier processes the transaction and creates member and coverage records in their enrollment system. If a binder payment is required by the carrier to initiate coverage, and the binder payment is received within the specified time frame, an 834 Confirm transaction is generated and sent from the carrier to WAHBE. <sup>3</sup> The 834 Confirm transaction is processed by WAHBE and the household's coverage status in Healthplanfinder is changed to active (confirmed or effectuated).

# 2.4 Eligibility for Advanced Premium Tax Credit, Cascade Care Savings and Cost Sharing Reductions

WAHBE makes eligibility determinations for Advanced Premium Tax Credits (APTC), Cascade Care Savings, and Cost Sharing Reductions (CSR). Individuals and families who are not eligible for other coverage may be eligible for APTC and/or Cascade Care Savings for plan year 2023. Individuals and families determined eligible for APTC or Cascade Care Savings will only receive the premium assistance if they enroll in a QHP through WAHBE.<sup>4</sup>

The primary applicant is informed they are eligible for APTC, Cascade Care Savings, and the amounts prior to shopping and selecting a QHP. The individual may adjust the amount of APTC they want to apply to their monthly premium, not to exceed the cost of the plan premium, and receive the remaining balance when they file their federal taxes. If an applicant is eligible for APTC and Cascade Care Savings, the full APTC amount must be applied to accept Cascade Care Savings premium assistance. WAHBE reports the APTC amounts to the carrier and CMS to facilitate payment of APTC amounts from CMS directly to the carriers.

The ACA identifies three CSR categories for households that enroll in a QHP:

- Households that fall between 0% and 150% of the Federal Poverty Level (FPL)
- Households that fall between 150% and 200% of the FPL
- Households that fall between 200% and 250% of the FPL

APTC and CSR payments come directly from the CMS to the carriers. Carriers will receive Cascade Care Savings payments directly from WAHBE.

#### 2.5 American Indians and Alaska Natives

Carriers are expected to comply with all federally required laws and regulations specific to American Indians and Alaska Natives (AI/AN). Members of federally recognized tribes or shareholders of the Alaska Native Claims Settlement Act (ANCSA) Corporation have the following additional benefits:

- The option to change plans one time per month.
- No cost sharing for AI/AN individuals with incomes under three hundred percent (300%) of the federal poverty level.

**9** | P a g e Last Updated: 8/18/2022 1:49 PM

<sup>&</sup>lt;sup>3</sup> See Carrier Enrollment and Payment Process Guide for binder payment requirements and guidelines.

<sup>&</sup>lt;sup>4</sup> Specific eligibility and plan selection requirements must be met for individuals to qualify for Cascade Care Savings. See the 2023 Guidance for Participation for program requirements.

No cost sharing for items or services furnished through Indian Health Care Providers regardless
of federal poverty level.

#### 2.6 Enrollment Standards

One of the eligibility requirements for those receiving APTC is the individual does not have access to other minimum essential coverage (MEC), which includes Medicaid, Medicare, Peace Corps, TriCare, affordable Employer Sponsored Insurance (ESI) and some VA benefits. To qualify for Cascade Care Savings, individuals must meet program criteria including having income up to 250% of the FPL and must enroll in a qualifying Cascade Care plan.<sup>5</sup>

There will be instances when an individual is enrolled in a QHP and Medicaid for a limited duration. This occurs when there is a change of circumstance that moves an individual to Medicaid from an existing QHP subsidized enrollment. When there is dual QHP and Medicaid coverage, it will not exceed two months in duration. Medicaid coverage is retroactive to the first day of the month, while QHP coverage follows the enrollment cutoff date rules.<sup>6</sup>

## 2.7 Enrollment Changes

WAHBE is the system of record for all eligibility, enrollment, and demographic information. Any changes in demographic information must be reported directly to WAHBE. Carriers refer individuals to update their account information by logging into WAHealthplanfinder.org or calling the Washington Healthplanfinder Customer Support Center at 1-855-WAFINDER (1-822-923-4633). Changes that must be reported through Healthplanfinder include, but are not limited to:

- Last Name
- First Name
- Social Security Number
- Date of Birth
- Gender
- Marital Status
- Physical Address Information
- Mailing Address Information

<sup>&</sup>lt;sup>5</sup> See **WAHBE State Premium Assistance Policy** Section 4 for detailed Cascade Care Savings requirements.

<sup>&</sup>lt;sup>6</sup> See the section titled **Enrollment Cutoff Date and Coverage Effective Date Business Rules**.

## 3 Getting Started

To send and receive EDI transmissions with WAHBE, carriers must complete a trading partner agreement, provide submitter information, establish connectivity, and provide proof that 834 files can be processed in an automated fashion.

## 3.1 EDI Testing Process

Carriers and vendors must successfully complete the onboarding testing process before they are certified to move into production. Testing is conducted to ensure transactions meet X12 guidelines and HBE specific format, content, and business requirements. WAHBE also conducts testing for carriers and vendors entering their second year on the Exchange. This testing provides a refresher of targeted onboarding scenarios in addition to renewal scenarios to prepare for the second-year experience. Additional testing may be scheduled with carriers to support new initiatives as they develop. WAHBE may also modify test scenarios annually to meet evolving business needs and test scenarios may be end-to-end, or targeted to specific EDI functionality, whichever is needed.

#### 3.2 EDI File Transfer Protocol

WAHBE sends and receives EDI transmissions using Secure File Transfer Protocol (sFTP).

## 3.3 EDI Directory and Folder Structure

The following section outlines the root and sub folders used by HBE and the carriers to submit and receive EDI files.

There are two root folders for carriers, which are accessed with separate credentials:

| Root Folder | Description   |  |
|-------------|---|--|
| UAT         | The root folder where carriers submit and receive test files <sup>7</sup> . |  |
| PRD         | The root folder where carriers submit and receive production files.         |  |

The sub folders under the TEST and PROD root folders include:

| Sub Folder Name                                      | Description  |  |  |
|--|--|--|--|
| Inbound_834  | Where carriers drop 834 and Full Carrier Audit files for HBE.  |  |  |
| Outbound Where HBE drops 834 files for the carriers. |  |  |  |
| Outreports   | Where HBE drops reports (including Full Carrier Audit Comparison Analysis Reports) for the carriers. |  |  |
| Ack  | Where carriers drop 834 file TA1 and 999 files for HBE.  |  |  |

<sup>&</sup>lt;sup>7</sup> Only non-production test data should be dropped to the UAT sftp site.

| Sub Folder Name | Description   |
|-----------------|---|
| Ack_Outbound    | Where HBE drops daily 834 TA1, 999, and Full Carrier Audit Acknowledgment files for the carriers. |
| Error           | Where carriers drop reconciliation error reports for HBE.   |
| Outbound_820    | Where HBE drops outbound 820 files for carriers.  |
| 820_ Ack        | Where carriers drop 820 TA1 files for HBE.  |

WAHBE places files in the specified outbound folders for the carrier to pick up. It is at the carrier's discretion to delete those files once they have been picked up or leave them in the folder. Files are automatically removed from the sFTP by WAHBE after 30 days have elapsed.

## 3.4 834 File Naming Conventions

The following table outlines the component identifiers that make up the file name for each EDI transaction.<sup>8</sup>

| Component   | Description   |  |  |  |
|---|---|--|--|--|
| <tpid></tpid>                                     | Trading Partner ID. This is the carrier's Federal Tax ID number   |  |  |  |
| <market></market>                                 | "I" for the Individual Market   |  |  |  |
| <qhpid></qhpid>                                   | CMS Plan ID (QHP or QDP ID) (first 14 digits)   |  |  |  |
| <datetimestamp></datetimestamp>                   | MMDDYYYYHHMMSS  |  |  |  |
| <txid></txid>                                     | 834 Transaction Type  |  |  |  |
| <frequency></frequency>                           | Frequency of the generated file; D = Daily  |  |  |  |
| <0> or <i></i>                                    | Signifies outbound transaction or inbound transaction in relation to HBE <sup>9</sup>   |  |  |  |
| <acknowledgement<br>Type&gt;</acknowledgement<br> | This additional file name component does not apply to 834 files. It is only present on TA1 or 999 acknowledgement files. The acknowledgement type TA1 or 999 is appended to the original file name prior to the .edi extension. |  |  |  |
| .edi  | Signifies the file type. EDI is for all HIPAA transactions.   |  |  |  |

The following table provides example formats and file names:

**12** | Page

<sup>&</sup>lt;sup>8</sup> WAHBE will generate both positive and negative TA1 acknowledgements in response to files received from the carriers. Carriers are only expected to generate a negative TA1 acknowledgement to WAHBE although this may change in the future.

<sup>&</sup>lt;sup>9</sup> The exception is for acknowledgements. Since the TA1 and 999 are linked to the original transaction using the original file name appended with the acknowledgment type, the original I for Inbound or O for Outbound are retained in the file name.

| Transaction Type | From    | То      | Example   |
|------------------|---------|---------|---|
| Daily 834 File   | НВЕ     | Carrier | 910000000.I.12345WA0190002.12262021211315.834.D.O.edi  Carrier responds with acknowledgements: 910000000.I.12345WA0190002.12262021211315.834.D.O.TA1.edi (negative only) 910000000.I.12345WA0190002.12262021211315.834.D.O.999.edi      |
| Daily 834 File   | Carrier | НВЕ     | 910000000.I.12345WA0190002.12262021211315.834.D.I.edi  WAHBE responds with acknowledgements: 910000000.I.12345WA0190002.12262021211315.834.D.I.TA1.edi (positive or negative) 910000000.I.12345WA0190002.12262021211315.834.D.I.999.edi |

#### 3.5 834 File Structure

The following sections outline WAHBE generated 834 file structure and the carrier generated 834 file structure.

#### 3.5.1 WAHBE Generated 834 File Structure

When transmitting 834 files, WAHBE follows standards developed by the Accredited Standards Committee (ASC) of the American National Standards Institute (ANSI). These standards involve Interchange (ISA/IEA) and Functional Group (GS/GE) Segments or "outer envelopes". All transactions are enclosed in transmission level ISA/IEA envelopes and, within transmissions, Functional Group level GS/GE envelopes.

WAHBE generated 834 file structure is as follows:

| Loop                            | Condition      | Description  |
|---------------------------------|----------------|--|
| Interchange File Header ISA/IEA | One Loop       | There is one Interchange File Header per 834 file for a single sender/receiver combination.  |
| Functional Group<br>(GS/GE)     | One Loop       | There is one Functional Group per 834 file for a single sender/receiver combination.   |
| Transaction Set (ST/SE)         | Multiple Loops | There are multiple Transaction Sets per single Functional Group, each containing a household (subscriber and any dependents, if applicable).   |
|                                 |                | All the Transaction Sets within the single Functional Group contain the same first 14 characters of the CMS Plan ID, but the CSR Variant can be different per Transaction Set (per household). |

#### 3.5.2 Carrier Generated 834 File Structure

The following lists requirements for the carrier generated 834 file structure:

- The sender/receiver information is reported at the File Header level (ISA).
- The sender/receiver information is repeated at the Functional Group Header level (GS).

- A separate file is generated for each unique CMS Plan ID (only the first 14 characters; does not include the CSR variant).
- The CMS Plan ID (entire 16 characters including the CSR variant) is reported at the Transaction Set Header level (ST) using REF01 = 38 where REF02 = CMS Plan ID (QHP or QDP ID).
- Within a single file, each household must be reported within one Transaction Set (ST-SE) for each unique INSO3 value.
  - If the household appears once in the file, all the members of the household are reported as 2000 loops within a single Transaction Set (ST-SE).
  - o If the household appears more than once in the file, the INSO3 value must be different for the subscriber, and/or the Enrollment ID (identified by unique identifiers in 2000 REF02 when REF01 = 1L) must be different. For example, in a WAHBE generated transaction, the file may contain an INSO3 value of 001 for 834 Change, and it may also contain an INSO3 value of 024 for 834 Term. Or, if the INSO3 values are the same, the enrollments will include a unique Enrollment ID. Both conditions will be reported in separate Transaction Sets (ST-SE).<sup>10</sup>
- Within a single Transaction Set (ST-SE), a single member may only appear once.

#### 3.6 834 Transaction Delimiters

WAHBE uses the ASC X12 standard delimiters:

| Delimiter                               | 834 Location |
|---|--------------|
| Data Element Separator, Asterisk, (*)   | Each Element |
| Repetition Separator, Caret, (^)        | ISA11        |
| Component Element Separator, Colon, (:) | ISA16        |

## 3.7 834 Transaction Segment Terminators

Files must have the following segment terminators to be processed. Values include a tilde (~), CR for Carrier Return, and LF for Line Feed.

| Segment Terminator | Acceptable |
|--------------------|------------|
| ~                  | Yes        |
| ~ + CR + LF        | Yes        |

<sup>&</sup>lt;sup>10</sup> See matrix in section titled **Enrollment Identifier** for detail related to when WAHBE will assign a unique Enrollment ID per enrollment group.

| Segment Terminator | Acceptable |
|--------------------|------------|
| CR + LF            | Yes        |
| CR                 | Yes        |
| LF                 | Yes        |
| ~ + CR             | No         |
| ~ + LF             | No         |

#### 3.8 834 Data Validation SNIP Levels

Currently, 834 transaction files are validated against SNIP levels 1, 2, and 7. These are defined as:

- 1. **SNIP 1: Integrity Testing** This is testing the basic syntax and integrity of the EDI transmission to include: valid segments, segment order, element attributes, numeric values in numeric data elements, X12 syntax and compliance with X12 rules.
- 2. **SNIP 2: Requirement Testing** This is testing for HIPAA Implementation Guide specific syntax such as repeat counts, qualifiers, codes, elements and segments. Also testing for required or intra-segment situational data elements and non-medical code sets whose values are noted in the guide via a code list or table.
- 3. **SNIP 7: Companion Guide Specific Trading Partners Testing** This is testing of HIPAA requirements that pertain to specific trading partners; in this case HBE and the carriers, and HBE and CMS. Testing requirements are based on the information contained in this Companion Guide.

WAHBE validates all 834 transactions to HIPAA Levels 1, 2, and 7.

 $<sup>^{11}</sup>$  This may change in the future, at which time WAHBE will issue further guidance.

<sup>&</sup>lt;sup>12</sup> Information in this section obtained from **The Workgroup for Electronic Data Interchange (WEDI) and the Strategic national Implementation Process (SNIP)**.

## 4 WAHBF Standards and Business Rules

The following sections summarize, at a high level, some of WAHBE standards and business rules used to validate 834 transactions between HBE and the carrier.

#### 4.1 834 Transaction Validation Process

There are five stages of validation that occur:

- File Location: If the file is not placed in the appropriate sFTP folder it will not be picked up for
  processing by WAHBE's automation. If the carrier has not received acknowledgment files within
  24 hours of placing your files on the sFTP, please notify the Carrier Operations Team via email
  (carrier@wahbexchange.org) for assistance with triage. Files will need to be placed in the
  correct sFTP folder to be processed.
- 2. <u>File Naming Convention</u>: If the file name is not formatted according to the requirements for file naming conventions as outlined in the Companion Guide, the file cannot be processed by Edifecs. If the carrier has not received acknowledgment files within 24 hours of placing your files on the sFTP, please notify the Carrier Operations Team via email for assistance with triage. The file name should be corrected and resubmitted.
- 3. File cannot be Read; Sender cannot be Identified: Normally a TA1 is generated if there are issues with the interchange file header information (ISA/IEA) and the file cannot be parsed and read. Even before this processing step, if the file cannot be read to the degree the sender can be identified, the file is marked as a "bad file". If the carrier has not received acknowledgment files within 24 hours of placing your files on the sFTP, please notify the Carrier Operations Team via email for assistance with triage. The files should be corrected and resubmitted with a different file name.
- 4. File cannot be Parsed and Read; cannot be Processed: If there are issues with the interchange file header information (ISA/IEA) and file cannot be parsed and read, it cannot be processed in Edifecs. A negative TA1 is generated and placed in the SFTP location for the carrier to retrieve and make corrections to the file.<sup>13</sup> Once corrections have been made, the file should be resubmitted with a different file name.
- 5. Enrollment Transactions Rejected for HIPAA Errors: If the file generates a positive TA1, a 999 is generated and placed in the SFTP location for the carrier to retrieve and make corrections to enrollment transactions rejected for HIPAA validation errors<sup>14</sup>. Note: if a threshold of 100 errors is reached, the entire file will be rejected and a negative TA1 will generate. Enrollment transactions that are corrected should be sent in a new file with a new file name.

<sup>&</sup>lt;sup>13</sup> See next section **Process Acknowledgement Files (TA1, 999)** for detailed information.

<sup>&</sup>lt;sup>14</sup> See next section, **834 Transaction Acknowledgments**, for detailed information.

6. Enrollment Transactions Rejected for Business Validation Errors: If the enrollment transaction successfully passes HIPAA validation, but there are HBE specific business validation that cause the transaction to fail, an exception is generated that must be worked by WAHBE Enrollment Analysts. You will be notified via error reporting if an enrollment transaction fails for business validation reasons.

## 4.2 834 Transaction Acknowledgments

The following sections summarize the types of acknowledgements that are exchanged between the HBE and the carrier in response to the receipt of 834 EDI files.

When a file is received by WAHBE and processed, acknowledgement files TA1 and 999 will be generated and placed in the carriers sFTP folder for pick up. Either a positive (Accept) or negative (Reject) TA1 is generated by WAHBE. The 999 contains Accept/Reject status by Transaction Set (ST/SE).

WAHBE recommends you check your SFTP folder for acknowledgement files within 24 hours of submitting 834 files to WAHBE. You should have one TA1 and one 999 per 834 file submitted to WAHBE. If you do not find acknowledgement files within 24 hours of submitting your file contact the Carrier Operations Team.

## 4.2.1 TA1 Acknowledgement

The carrier sends a TA1 acknowledgement in response to 834 files from WAHBE to the carrier that cannot be consumed by the carrier due to file header level (ISA/Interchange) errors. Only a negative TA1 is required. Negative TA1 acknowledgments should be sent within 2 business days following receipt of an 834 file from WAHBE.

WAHBE receives a TA1 acknowledgement for 834 files from WAHBE to the carrier that cannot be consumed by the carrier due to file header level (ISA or interchange) errors. Conversely, WAHBE sends a negative TA1 acknowledgement for 834 files received by WAHBE from the carrier that cannot be consumed. WAHBE generates both positive and negative TA1s for carriers, although carriers are only expected to generate negative TA1s for WAHBE.

For negative (rejected) TA1s received, this indicates your file failed at the file header level and could not be processed by WAHBE. Contact the Carrier Operations Team for assistance with error triage.

#### 4.2.2 999 Acknowledgement

The carrier sends a 999 acknowledgement in response to 834 files from WAHBE that are successfully processed by the carrier (no negative TA1 acknowledgement indicating the file was rejected at the file header level). 999 acknowledgements should be sent within 2 business days following receipt of an 834 file from HBE.

The 999 acknowledgement reports rejections at the 834 Transaction Set level (ST-SE). Transaction Sets with errors are not processed by the carrier but reported back to WAHBE as a rejecting error on the 999. Transaction Sets without errors can be processed by the carrier and used to update their enrollment system. Conversely, WAHBE sends a 999 acknowledgement to the carrier in response to 834 files from the carrier that are processed by WAHBE.

A functional group acknowledge code is included the functional group response trailer of the 999. A 999 with a functional group acknowledge code of "R" means the entire file was rejected due to HIPAA validation errors. A 999 with a functional group acknowledge code of "P" means some enrollment transactions were processed and some were not processed due to HIPAA validation errors. When an enrollment transaction has been rejected, the subscriber ID is supplied within the 999 when available as well as information about where the error occurred within the transaction. Correct the enrollment and resubmit the transaction in a new file to WAHBE to complete the full processing cycle.

| Transaction Set Response Trailer  | Transaction Set Acknowledgment Code                           |
|-----------------------------------|---|
| IK5-01                            | A – Accepted  |
|                                   | E – Accepted but errors were noted; The transaction set       |
|                                   | indicated in this AK2 loop contained errors, but was          |
|                                   | forwarded for further processing.                             |
|                                   | R – Rejected; The transaction set indicated in this AK2 loop  |
|                                   | contained errors, and was NOT forwarded for further           |
|                                   | processing. It will need to be corrected and resubmitted.     |
| Functional Group Response Trailer | Functional Group Acknowledge Code                             |
| AK9-01                            | A – Accepted  |
|                                   | E – Accepted but errors were noted; The functional group      |
|                                   | indicated in this 999 contained errors, but was forwarded for |
|                                   | further processing.   |
|                                   | P – Partially Accepted, at least one transaction set was      |
|                                   | rejected.   |
|                                   | R – Rejected; The functional group indicated in this 999      |
|                                   | contained error, and was NOT forwarded for further            |
|                                   | processing. It will need to be corrected and resubmitted.     |

In the example to the left, transaction set control number 3827002 for subscriber number 12345 was rejected. The segment ID code for the segment is error is "REF" and the position of this segment in the

ST\*999\*0001\*005010X231A1~

AK1\*BE\*1\*005010X220A1~

AK2\*834\*3827001\*005010X220A1~

IK5\*A~

AK2\*834\*3827002\*005010X220A1~

IK3\*REF\*53\*2750\*8~

CTX\*SUBSCRIBER NUMBER REF02:12345~

IK4\*2\*127\*6\*REINSTATEMENT~

IK5\*R\*I5~

AK9\*P\*2\*2\*1~

SE\*15\*0001~

transaction set is 53. The Loop ID is 2750 and the code "8" identifies that this segment has data element errors. A copy of the bad data element, "REINSTATEMENT" is present in IK404. The functional group acknowledge code "P" indicates that the file was partially accepted; at least one transaction set was rejected.<sup>15</sup>

<sup>&</sup>lt;sup>15</sup> Additional information can be found in the ASC X12C/005010X231 Implementation Acknowledgment for Health Care Insurance (999).

## 4.2.3 Acknowledgement File Naming Conventions

Acknowledgements are linked to the original 834 file using the following file naming conventions:

| Transaction Type   | From    | То      | Example  |
|--------------------|---------|---------|--|
| Daily 834 File     | HBE     | Carrier | 165760000.I.12345WA8999999.12262022211315.834.D.O.edi                            |
|                    |         |         | Carrier responds with acknowledgements:  |
|                    |         |         | 165760000.I.12345WA8999999.12262022211315.834.D.O.TA1.edi (negative only)        |
|                    |         |         | 165760000.I.12345WA8999999.12262022211315.834.D.O.999.edi                        |
| Daily 834 File     | Carrier | HBE     | 165760000.I.12345WA8999999.12262022211315.834.D.I.edi                            |
|                    |         |         | WAHBE responds with acknowledgements:  |
|                    |         |         | 165760000.I.12345WA8999999.12262022211315.834.D.I.TA1.edi (positive or negative) |
|                    |         |         | 165760000.I.12345WA8999999.12262022211315.834.D.I.999.edi                        |
|                    |         |         |  |
| Full Carrier Audit | Carrier | HBE     | 165760000.12345WA8999999.2021.20220316042292.FCA.xml                             |
|                    |         |         | WAHBE responds with acknowledgement:   |
|                    |         |         | 165760000.12345WA8999999.2021.20220316T04229202.ACK.xml                          |

## 4.3 Transaction Types

The following table outlines the various types of transactions and how they are used:

| Transaction Type                  | Description   |
|-----------------------------------|---|
| 834 Add                           | The 834 Add is an enrollment transaction sent from WAHBE to the carrier. An 834 Add is sent by WAHBE to the carrier when there is a break in coverage, when the household moves from one plan to another, when there is an active or passive renewal, or when the household enrolls in a different plan due to an SEP. For more information, see section titled 834 Add Transaction from WAHBE and 834 Confirm Transaction from the Carrier.  |
| 834 Confirm                       | The 834 Confirm is the 834 Effectuation Confirmation Transaction that is sent by the carrier to WAHBE in response to receipt of an 834 Add from WAHBE and a binding payment for the enrollment. For more information, see section titled 834 Add Transaction from WAHBE and 834 Confirm Transaction from the Carrier.   |
| 834 Change                        | The 834 Change is sent for a dependent Add when there is continuous coverage with the same QHP, dependent Term, when there is a substantive change in household income that impacts the amount of APTC, Cascade Care Savings, and/or CSR, when there is a change in household or dependent start date, when there is a change in third party sponsorship status, when there is a change to broker information, and for other reasons. For more information, see section titled 834 Change Transaction from WAHBE. |
| 834 Cancel<br>(WAHBE Initiated)   | WAHBE sends an 834 Cancel to the carrier when coverage for a household is canceled prior to the coverage start date. In some cases the transaction may be sent after the coverage start date, but the transaction cancels coverage as never effective. For more information, see section titled <b>WAHBE Initiated 834 Cancel</b> .   |
| 834 Cancel<br>(Carrier Initiated) | Carriers send an 834 Cancel to WAHBE when the subscriber fails to make the required binder payment prior to the carrier's premium payment due date. For more information, see section titled Carrier Initiated 834 Cancel.  |

| Transaction Type                                     | Description  |
|--|--|
| 834 Term<br>(WAHBE Initiated)                        | WAHBE sends an 834 Term to the carrier when the subscriber voluntarily terminates coverage, when the subscriber is terminated due to death, when the household moves to a different plan due to a special enrollment period, and for other reasons. For more information, see section titled WAHBE Initiated 834 Term. |
| 834 Term<br>(Carrier Initiated)                      | Carriers send an 834 Term to WAHBE when the subscriber fails to make the required premium payment prior to the carrier's premium payment due date and their grace period expires. For more information, see section titled <b>Carrier Initiated 834 Term</b> .   |
| 834 Reinstatement <sup>16</sup><br>(WAHBE initiated) | WAHBE sends an 834 Reinstatement to the carrier to retract a previously sent Term or Cancel transaction and return the enrollment to an 'Active' state. For more information, see section titled WAHBE Initiated 834 Reinstate.  |
| 834 Reinstatement<br>(Carrier initiated)             | Carriers send an 834 Reinstatement to WAHBE when they wish to retract a previously sent Term or Cancel transaction and return the enrollment to an 'Active' state. For more information, see the section titled <b>Carrier Initiated 834 Reinstatement</b> .   |
| Full Carrier Audit File<br>(Carrier Generated)       | Carriers generate and send a Full Carrier Audit File to WAHBE on a monthly basis. For more information, see section titled <b>Full Carrier Audit Reconciliation Process.</b>   |

### 4.4 General EDI Transaction Information

The following sections outline general EDI transaction information.

## 4.4.1 834 DTP01 Qualifiers by Transaction Type

The following table outlines which DTP01 qualifiers are included on which types of 834 transactions.

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

| Loop                   | DTP01<br>Qualifier<br>Values | Description                      | Add | Confirm | Change | Cancel<br>(WAHBE or<br>Carrier<br>Initiated) | Term<br>(WAHBE<br>or Carrier<br>Initiated) | Reinstate<br>(WAHBE or<br>Carrier<br>Initiated) |
|------------------------|------------------------------|----------------------------------|-----|---------|--------|--|--|---|
| Trans<br>Set<br>Header | 007                          | Enrollment<br>End Date           |     |         |        | Х  | Х  |   |
| Trans<br>Set<br>Header | 303                          | Maintenance<br>Effective<br>Date |     |         | X      |  |  |   |
| Trans<br>Set<br>Header | 382                          | Enrollment<br>Begin Date         | Х   | X       |        |  |  | Х   |

 $<sup>^{16}</sup>$  Throughout this document, 834 Reinstatement and 834 Reinstate are used interchangeably.

| Loop | DTP01<br>Qualifier<br>Values | Description                      | Add | Confirm | Change | Cancel<br>(WAHBE or<br>Carrier<br>Initiated) | Term<br>(WAHBE<br>or Carrier<br>Initiated) | Reinstate<br>(WAHBE or<br>Carrier<br>Initiated) |
|------|------------------------------|----------------------------------|-----|---------|--------|--|--|---|
| 2000 | 356                          | Coverage<br>Start Date           | Х   | Х       | Х      | Х  | Х  | Х   |
| 2000 | 357                          | Coverage<br>End Date             | х   | х       | х      | Х  | х  | Х   |
| 2300 | 303                          | Maintenance<br>Effective<br>Date |     |         | Х      |  |  |   |
| 2300 | 348                          | Coverage<br>Start Date           | х   | х       |        |  |  | Х   |
| 2300 | 349                          | Coverage<br>End Date             |     |         |        | Х  | Х  |   |

#### 4.4.2 834 Maintenance Action Code and Maintenance Reason Code Combinations

The following table outlines which maintenance action code and maintenance reason code combinations are reported by transaction type.

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

#### 4.4.2.1 WAHBE Generated Transactions

| 834 Element                               | WAHBE 834 Add   | WAHBE 834 Change  | WAHBE 834 Cancel  | WAHBE 834 Term   | WAHBE 834<br>Reinstate           |
|---|---|---|---|--|----------------------------------|
| 2000, INS03<br>Maintenance<br>Type Code   | 021 = Add   | 001 = Change  | 024 = Cancel or Term  | 024 = Cancel or Term   | 025 = Reinstate                  |
| 2000, INS04<br>Maintenance<br>Reason Code | EC = Member Benefit<br>Selection<br>41 = Re-enrollment<br>(Renewal) <sup>17</sup> | 25 = Change in<br>identifying elements <sup>18</sup><br>33 = Personnel data<br>43 = Change of<br>location<br>AI = No reason given | 14 = Voluntary<br>Withdrawal<br>26 = Conditional<br>eligibility verification<br>failure | 03 = Death<br>07 = Termination of<br>Benefits<br>26 = Conditional<br>eligibility verification<br>failure | EC = Member<br>Benefit Selection |
| 2000, INS08<br>Employment<br>Status Code  | AC = Active   | AC = Active   | TE = Term   | TE = Term  | AC = Active                      |

<sup>&</sup>lt;sup>17</sup> See section titled **Open Enrollment and Renewals** for detailed renewal/re-enrollment scenarios and special maintenance action code and maintenance reason code combinations.

 $<sup>^{18}</sup>$  Includes changes to coverage start dates. See section titled **Coverage Date Change Indicator**.

#### 4.4.2.2 Carrier Generated Transactions

| 834 Element | Carrier 834 Confirm     | Carrier 834 Cancel   | Carrier 834 Term     | Carrier 834 Reinstate  |
|-------------|-------------------------|----------------------|----------------------|------------------------|
| 2000, INS03 | 021 = Add               | 024 = Cancel or Term | 024 = Cancel or Term | 025 = Reinstate        |
| Maintenance |                         |                      |                      |                        |
| Type Code   |                         |                      |                      |                        |
|             |                         |                      |                      |                        |
| 2000, INS04 | 28 = Initial enrollment | 59 = Non Payment of  | 59 = Non Payment of  | Optional <sup>19</sup> |
| Maintenance |                         | binder               | premium              |                        |
| Reason Code |                         |                      |                      |                        |
|             |                         |                      |                      |                        |
| 2000, INS08 | AC = Active             | TE = Term            | TE = Term            | AC = Active            |
| Employment  |                         |                      |                      |                        |
| Status Code |                         |                      |                      |                        |
|             |                         |                      |                      |                        |

#### 4.4.3 LS Loop

- In the event multiple tax filers within a household are eligible for APTC within the same QHP, the APTC amounts for all tax filers are aggregated into a single amount and reported in a single instance of a 2700/2750 loop for the subscriber.
- Individual rating amounts are not reported at the member level. They are aggregated and reported in a single instance of a 2700/2750 loop for the subscriber.
- The 834 Change from WAHBE includes a complete history of premium amounts, APTC amounts, Cascade Care Savings amounts, and CSR amounts in the subscriber 2700/2750 loops for the same benefit year for the same QHP. There cannot be overlapping dates in the 2700/2750 loops.

#### 4.4.4 Family vs. Dependent Coverage

WAHBE does not use the Responsible Person loop (2100G) or Custodial Parent loop (2700F) to communicate a subscriber that is part of a household but does not have health or dental coverage. This information is communicated using the 2300, HD05 element, Coverage Level Code. The subscriber may or may not have coverage. If Coverage Level Code (2300, HD05) is "FAM", it indicates that all the members of the household, including the subscriber, have coverage. If the Coverage Level Code (2300, HD05) is "DEP", it indicates that only the dependents have coverage and the subscriber does not have coverage. Dependent only coverage applies to pediatric dental<sup>20</sup>, and can also apply to health and family dental coverage.<sup>21</sup>

#### 4.4.5 Enrollment Identifier

When a family enrolls via Washington Healthplanfinder, the enrollment group is assigned an Enrollment ID. The Enrollment ID is unique per enrollment group per plan per benefit year. It is not related to the CMS Plan ID and it should not be altered when reported on carrier generated transactions (834 Confirm,

 $<sup>^{19}</sup>$  Carriers may send an INS04 value of 28, following the same standard as the 834 Confirm

<sup>&</sup>lt;sup>20</sup> Although rare, pediatric dental enrollments can be FAM coverage if the subscriber is covered and under 19 years of age.

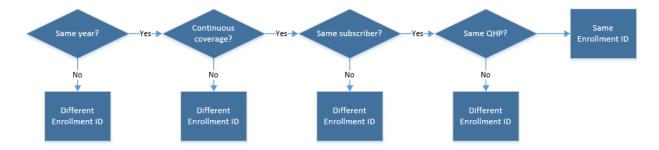
<sup>&</sup>lt;sup>21</sup> An example would be a head of household that has employee only coverage through an employer and opts to cover his dependent children through the exchange.

carrier initiated 834 Cancel, carrier initiated 834 Term). The Enrollment ID is similar to a Subscriber ID in that it can be used to associate the members within a single enrollment group. The Enrollment ID is used as part of the key that links an enrollment group reported on the 834 transaction to the enrollment group in the EDI system. A subscriber may be associated with one or more Enrollment IDs, when the Coverage Level Code (2300, HD05) varies or coverage start and end dates do not overlap.

The Enrollment ID is the same or different based on the following scenarios:

| Scen<br>Num | Same Benefit<br>Year? | Continuous<br>Coverage? | Same<br>Subscriber? | Same CMS Plan<br>ID? | Enrollment ID | 834 Transaction<br>Types |
|-------------|-----------------------|-------------------------|---------------------|----------------------|---------------|--------------------------|
| 1           | Yes                   | Yes                     | Yes                 | Yes                  | Same          | Not Applicable           |
| 2           | Yes                   | No                      | Yes                 | Yes                  | Different     | Term/Add Flow            |
| 3           | Yes                   | No                      | Yes                 | No                   | Different     | Term/Add Flow            |
| 4           | Yes                   | Yes                     | Yes                 | No                   | Different     | Term/Add Flow            |
| 5           | No                    | Not<br>Applicable       | Yes                 | Not Applicable       | Different     | Term/Add Flow            |
| 6           | Not<br>Applicable     | Not<br>Applicable       | No                  | Not Applicable       | Different     | Term/Add Flow            |

Here is the same information from the table depicted in a process flow:



#### 4.4.6 Member Identifiers

Member identifiers assigned by WAHBE are "lifetime" member identifiers. These identifiers follow a member without changing through the history of their enrollment with WAHBE. Carriers maintain WAHBE assigned member identifiers in their enrollment systems and return those identifiers on 834 transactions as outlined in the section titled **834 Member Identifiers by Transaction Type**.

- The optional carrier assigned subscriber identifier must be consistent for all 2000 loops within the transaction set
- The optional carrier assigned member identifier can be in any format, but must be unique per member. It is acceptable for the carrier to echo back WAHBE assigned member identifiers in REF02 when REF01 = ZZ and REF01 = 23.

The following table lists the member identifier qualifiers that are used on the outbound and inbound 834s. These qualifiers are reported in 2000, REF01, with the associated member identifier reported in REF02.

| Member Identifier Qualifier | Description                                     |
|-----------------------------|---|
| OF                          | WAHBE assigned subscriber identifier            |
| 17                          | WAHBE assigned member identifier                |
| ZZ                          | Optional carrier assigned subscriber identifier |
| 23                          | Optional carrier assigned member identifier     |

Here is an example of what it looks like in the 834 transaction. In this example, the member is not the subscriber. You can tell this because the 0F identifier is different from the 17 identifier, and the ZZ identifier is different from the 23 identifier.

| <b>REF</b> *0F*12345 | WAHBE Assigned Subscriber Identifier            |
|----------------------|---|
| REF*17*22345         | WAHBE Assigned Member Identifier                |
| REF*ZZ*1000025       | Optional Carrier Assigned Subscriber Identifier |
| REF*23*1000026       | Optional Carrier Assigned Member Identifier     |

#### 4.4.6.1 834 Member Identifiers by Transaction Type

The following table outlines which member identifiers are reported by transaction type.

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

| Member<br>Identifier<br>Qualifier<br>(REF01) | Description   | WAHBE<br>834<br>Add | Carrier<br>834<br>Confirm | WAHBE<br>834<br>Change | WAHBE<br>834<br>Cancel | WAHBE<br>834<br>Term | WAHBE<br>834<br>Reinstate | Carrier<br>834<br>Cancel | Carrier<br>834<br>Term | Carrier<br>834<br>Reinstate |
|--|---|---------------------|---------------------------|------------------------|------------------------|----------------------|---------------------------|--------------------------|------------------------|-----------------------------|
| OF   | WAHBE<br>assigned<br>subscriber<br>identifier               | Х                   | Х                         | Х                      | Х                      | Х                    | Х                         | Х                        | Х                      | Х                           |
| 17   | WAHBE<br>assigned<br>member<br>identifier                   | Х                   | Х                         | Х                      | Х                      | Х                    | X                         | Х                        | Х                      | Х                           |
| ZZ   | Optional<br>Carrier<br>assigned<br>subscriber<br>identifier |                     | Х                         |                        |                        |                      |                           |                          | Х                      | Х                           |
| 23   | Optional<br>Carrier<br>assigned<br>member<br>identifier     |                     | Х                         |                        |                        |                      |                           |                          | Х                      | Х                           |

| Member            | Description | WAHBE | Carrier | WAHBE  | WAHBE  | WAHBE | WAHBE     | Carrier | Carrier | Carrier   |
|-------------------|-------------|-------|---------|--------|--------|-------|-----------|---------|---------|-----------|
| Identifier        |             | 834   | 834     | 834    | 834    | 834   | 834       | 834     | 834     | 834       |
| Qualifier (REF01) |             | Add   | Confirm | Change | Cancel | Term  | Reinstate | Cancel  | Term    | Reinstate |
|                   |             |       |         |        |        |       |           |         |         |           |

#### 4.5 Business Rules

834 EDI transactions are generated following plan selection logic and follow standardized business rules. The following sub-sections detail business rules related to date and financial logic.

## 4.5.1 Coverage Start and End Date Business Rules

There are several business rules related to coverage start and end dates. A few examples are listed below. There are many more than these<sup>22</sup>:

- The Coverage Start Date cannot be prior to the member date of birth.
- The Coverage End Date cannot be after a member date of death.

For 834 Cancel transactions, the coverage start date is the first of the month and the coverage end date is the first of the month (same date) indicating coverage was never in effect. For 834 Term transactions, the coverage end date is always greater than the coverage start date indicating coverage was in effect for some period of time.

For a WAHBE initiated 834 Term due to subscriber death, when the subscriber's date of death is on the first of the month, the coverage start date is the first of the month and the coverage end date is the first of the month (same date). In this scenario, however, coverage was in effect for one day on the first of the month. Carriers use Maintenance Reason Code, 2000, INSO4 = 03 (Death), to identify coverage was in effect on the first day of the month.

#### 4.5.2 Enrollment Cutoff Date and Coverage Effective Date Business Rules

The following rules govern enrollment cutoff dates and corresponding coverage effective dates. These parameters are referred to as "the 15<sup>th</sup> rule":

- Enrollments completed between (and including) the 1<sup>st</sup> and the 15<sup>th</sup> of the month will have a coverage effective date of the 1<sup>st</sup> of the following month.<sup>23</sup>
- Enrollments completed between (and including) the 16<sup>th</sup> and the last day of the month will have a coverage effective date of the 1<sup>st</sup> of the month subsequent to the following month.

| Enrollment Completed Date | Coverage Effective Date |
|---------------------------|-------------------------|
| 10/15/22                  | 11/1/22                 |
| 10/25/22                  | 12/1/22                 |

<sup>&</sup>lt;sup>22</sup> Refer to the Carrier Enrollment and Payment Process Guide for additional business rules.

<sup>&</sup>lt;sup>23</sup> Certain qualifying life events permit a customer a Special Enrollment Period to enroll and may allow different enrollment start dates. Refer to Appendix A of the **Carrier Enrollment and Payment Process Guide** for more details.

## 4.5.3 Premium Balancing Business Rules

The following table outlines the premium, APTC, and Cascade Care Savings amounts reported for the subscriber in the 2750 loops and how they are validated for balancing purposes.

| 2700/2750 Loops for the Subscriber |
|------------------------------------|
| N1*75*PRE AMT TOT                  |
| <b>REF</b> *9X* <b>500</b>         |
| DTP*007*D8*20220101                |
|                                    |
| N1*75*APTC AMT                     |
| <b>REF</b> *9V* <b>100</b>         |
| DTP*007*D8*20220101                |
|                                    |
| N1*75*STATE SUBSIDY AMT            |
| <b>REF</b> *9V* <b>50</b>          |
| DTP*007*D8*20220101                |
|                                    |
| N1*75*TOT RES AMT                  |
| <b>REF</b> *9V* <b>350</b>         |
| DTP*007*D8*20220101                |
|                                    |

The balancing equation is:

Total Responsibility Amount = Premium Amount Total - APTC Amount – Cascade Care Savings Amount (State Subsidy Amount)

## 5 834 File Format and Data Element Requirements

The following sections outline the detailed 834 transaction format requirements for each type of 834 transaction:

| WAHBE         | Carrier       |
|---------------|---------------|
| Add           | Confirm       |
| Change        | Cancel        |
| Cancel        | Term          |
| Term          | Reinstatement |
| Reinstatement |               |

#### 5.1 834 Add Transaction from WAHBE and 834 Confirm Transaction from the Carrier

834 Confirm transactions are required in response to any 834 Add transaction (INS03 = 021) where the Add is reported for the subscriber (with one exception).<sup>24</sup> They are **NOT** expected in response to the following transactions received from WAHBE:

- WAHBE 834 Change<sup>25</sup>
- WAHBE 834 Change with a dependent Add or dependent Term
- WAHBE Initiated 834 Cancel
- WAHBE Initiated 834 Term
- WAHBE Initiated 834 Reinstatement

The following table outlines the data elements that are on the 834 Add transaction from WAHBE to the carrier, and the data elements that are returned on the 834 Confirm from the carrier to WAHBE.<sup>26</sup> <sup>27</sup>

<u>Note</u>: This table contains detailed information about how WAHBE uses the **Benefit Enrollment and Maintenance (834) Technical Report Type 3** (834 TR3) and is intended to be used in conjunction with the information contained in the 834 TR3. Therefore, this table does not contain all of the loops, segments, and elements contained in the 834 TR3. For specific information about data that is not referenced in this table, refer to the 834 TR3.

<sup>&</sup>lt;sup>24</sup> If you receive an 834 Add and the subscriber fails to make their binder payment by the required due date, it is not necessary to send an 834 Confirm prior to sending a carrier initiated 834 Cancel. If you are reversing a previously sent carrier initiated 834 Cancel by sending a carrier initiated 834 Reinstate, you must also sent an 834 Confirm to effectuate the enrollment.

When you received a WAHBE generated 834 Change for the subscriber with a dependent Add, an 834 Confirm should not be sent. The decision as to whether or not to send an 834 Confirm is based on the maintenance action code (INSO3) reported for the subscriber, not the dependent level.

<sup>&</sup>lt;sup>26</sup> The data elements that are reported in the LS Loop are covered in a separate section. See the section titled **LS Loop (2700/2750 Loops)**. This holds true for nearly all of the tables contained in this Companion Guide that outline the 834 format and data element requirements. For some 834 transactions, for example Renewals and SEP transactions, there are specific requirements outlined for the LS Loop in those respective sections.

<sup>&</sup>lt;sup>27</sup> Where noted, the loop/segment/element applies to the subscriber only (SUB), dependent only (DEP) or both subscriber and dependents (BOTH). If not applicable, the cell is left blank.

| Loop                           | Seg | Element | Description                              | 834 Add<br>from WAHBE                             | 834 Confirm<br>from the<br>Carrier                     | SUB or<br>DEP<br>Only? | Additional Information  |
|--------------------------------|-----|---------|--|---|--|------------------------|---|
| Interchan<br>ge File<br>Header | ISA |         | Interchange File<br>Header <sup>28</sup> |   |  |                        |   |
|                                |     | ISA01   | Authorization<br>Information Qualifier   | 00  | Echo   |                        |   |
|                                |     | ISA02   | Authorization<br>Information             | Spaces  | Echo   |                        |   |
|                                |     | ISA03   | Security Information<br>Qualifier        | 00  | Echo   |                        |   |
|                                |     | ISA04   | Security Information                     | Spaces  | Echo   |                        |   |
|                                |     | ISA05   | Interchange Sender ID<br>Qualifier       | 30  | Echo   |                        | Federal Tax ID Qualifier  |
|                                |     | ISA06   | Interchange Sender ID                    | 454846258   | Carrier's<br>Federal Tax ID<br>Number                  |                        | The Sender is switched on the 834 Confirm from the carrier. This data element is required to be 15 digits so the FTIN is followed by 6 spaces to meet this requirement.   |
|                                |     | ISA07   | Interchange Receiver ID Qualifier        | 30  | Echo   |                        | Federal Tax ID Qualifier  |
|                                |     | ISA08   | Interchange Receiver ID                  | Carrier's<br>Federal Tax ID<br>Number             | 454846258  |                        | The Receiver is switched on the 834 Confirm from the carrier. This data element is required to be 15 digits so the FTIN is followed by 6 spaces to meet this requirement. |
|                                |     | ISA09   | Interchange Date<br>(YYMMDD)             | Date the 834<br>file was<br>generated by<br>WAHBE | Date the 834 Confirm file was generated by the carrier |                        |   |
|                                |     | ISA10   | Interchange Time<br>(HHMM)               | Time the 834<br>file was<br>generated by<br>WAHBE | Time the 834 Confirm file was generated by the carrier |                        |   |
|                                |     | ISA11   | Repetition Separator                     | ^ (caret)   | Echo   |                        |   |
|                                |     | ISA12   | Interchange Control<br>Version Number    | 00501   | Echo   |                        |   |
|                                |     | ISA13   | Interchange Control<br>Number            | WAHBE<br>System<br>Generated                      | Carrier System<br>Generated                            |                        |   |
|                                |     | ISA14   | Acknowledgement<br>Requested             | 0   | Echo   |                        | Indicates a TA1 and a 999 acknowledgement are requested.  |
|                                |     | ISA15   | Interchange Usage<br>Indicator           | T = Test<br>P = Production                        | Echo   |                        |   |
|                                |     | ISA16   | Component Element<br>Separator           | : (colon)   | Echo   |                        |   |
| Function<br>al Group<br>Header | GS  |         | Functional Group<br>Header               |   |  |                        |   |
|                                |     | GS01    | Functional Identifier<br>Code            | BE  | Echo   |                        | BE = Benefit Enrollment   |
|                                |     | GS02    | Application Sender's<br>Code             | 454846258   | Carrier's<br>Federal Tax ID<br>Number                  |                        | The Sender is switched on the 834 Confirm from the carrier.   |
|                                |     | GS03    | Application Receiver's<br>Code           | Carrier's<br>Federal Tax ID<br>Number             | 454846258  |                        | The Receiver is switched on the 834 Confirm from the carrier.   |

 $<sup>^{28}</sup>$  The ISA loop is a fixed length loop. As such some values are padded with spaces to meet format requirements.

| Loop                                    | Seg | Element | Description                           | 834 Add<br>from WAHBE   | 834 Confirm<br>from the<br>Carrier                              | SUB or<br>DEP<br>Only? | Additional Information   |
|---|-----|---------|---------------------------------------|---|---|------------------------|--|
|   |     | GS04    | System Date<br>(CCYYMMDD)             | Date the 834<br>Add<br>transaction<br>was generated<br>by WAHBE | Date the 834 Confirm transaction was generated by the carrier   |                        |  |
|   |     | GS05    | System Time<br>(HHMMSSDD)             | Time the 834 Add transaction was generated by WAHBE             | Time the 834 Confirm transaction was generated by the carrier   |                        |  |
|   |     | GS06    | Group Control<br>Number               | WAHBE<br>system<br>generated                                    | Carrier system generated  |                        |  |
|   |     | GS07    | Responsible Agency Code               | X   | Echo  |                        | Indicates "X12".   |
|   |     | GS08    | Version/Release                       | 005010X220A<br>1  | Echo  |                        | The 834 version number.  |
| Transacti<br>on Set<br>Header           | ST  |         | Transaction Set<br>Header             |   |   |                        |  |
|   |     | ST01    | Transaction Set Identifier Code       | 834   | Echo  |                        | Type of EDI transaction.   |
|   |     | ST02    | Transaction Set<br>Control Number     | WAHBE<br>assigned ST-SE<br>transaction set<br>control<br>number | Carrier assigned<br>ST-SE<br>transaction set<br>control number  |                        |  |
|   |     | ST03    | Implementation Convention Reference   | 005010X220A<br>1  | Echo  |                        | The 834 version number.  |
| Transacti<br>on Set<br>Header<br>Cont'd | BGN |         | Transaction Set Beginning Segment     |   |   |                        |  |
|   |     | BGN01   | Transaction Set<br>Purpose Code       | 00  | Echo  |                        | Original submission  |
|   |     | BGN02   | Reference<br>Identification           | WAHBE<br>assigned BGN<br>control<br>number                      | Carrier assigned<br>BGN number                                  |                        |  |
|   |     | BGN03   | System Date<br>(CCYYMMDD)             | Date the 834<br>file was<br>generated by<br>WAHBE               | Date the 834 Confirm transaction was generated by the carrier   |                        |  |
|   |     | BGN04   | System Time<br>(HHMMSS)               | Time the 834<br>file was<br>generated by<br>WAHBE               | Time the 834<br>Confirm file was<br>generated by<br>the carrier |                        |  |
|   |     | BGN08   | Action Code                           | 2 = Change<br>(Update)  | Echo  |                        | This is the standard Action Code assigned to all 834 transactions for Adds, Changes, Cancels, and Terms. |
| Transacti<br>on Set<br>Header<br>Cont'd | REF |         | Transaction Set Policy<br>Number      |   |   |                        |  |
|   |     | REF01   | Reference<br>Identification Qualifier | 38 = Master<br>Policy Number                                    | Echo  |                        | Qualifier indicates the CMS Plan ID (QHP or QDP ID) will be reported in REF02.                           |
|   |     | REF02   | Reference Identifier                  | CMS Plan ID   | Echo  |                        | The full 16 characters of the CMS Plan ID, which includes the CSR Variant.                               |

| Loop                                    | Seg | Element | Description  | 834 Add<br>from WAHBE                                | 834 Confirm<br>from the<br>Carrier                | SUB or<br>DEP<br>Only? | Additional Information  |
|---|-----|---------|--|--|---|------------------------|---|
| Transacti<br>on Set<br>Header<br>Cont'd | DTP |         | File Effective Date  |  |   |                        |   |
|   |     | DTP01   | Date/Time Qualifier  | 382 =<br>Enrollment                                  | Echo  |                        | The qualifier that indicates the enrollment effective date will be reported in DTP03.   |
|   |     | DTP03   | Enrollment Effective Date (CCYYMMDD)                             | Enrollment<br>Begin Date                             | Echo  |                        |   |
| Transacti<br>on Set<br>Header<br>Cont'd | QTY |         | Transaction Set<br>Control Totals                                |  |   |                        |   |
|   |     |         | Repeat Occurrence  |  |   |                        |   |
|   |     | QTY01   | TO Quantity Qualifier  | WAHBE does<br>not send                               | Optional<br>Carrier<br>calculated<br>member count |                        | Indicates the carrier calculated member count (total number of INS segments in this ST/SE) will be reported in QTY02.   |
|   |     | QTY02   | TO Quantity  | WAHBE does<br>not send                               | Optional Carrier calculated member count          |                        | Total number of INS segments in this ST/SE.   |
|   |     |         | Repeat Occurrence  |  |   |                        |   |
|   |     | QTY01   | DT Quantity Qualifier  | WAHBE does<br>not send                               | Optional Carrier calculated dependent count       |                        | Indicates the system calculated dependent count (total number of INS segments in this ST/SE set with INS01 = N) will be reported in QTY02.  |
|   |     | QTY02   | DT Quantity  | WAHBE does<br>not send                               | Optional Carrier calculated dependent count       |                        | Total number of INS segments in this ST/SE with INS01 = N. Value can be 0.  |
| 1000A                                   | N1  |         | Sponsor  |  |   |                        |   |
|   |     | N102    | Subscriber<br>OR<br>Sponsor                                      | Subscriber or<br>Sponsor                             | Echo  | SUB                    | If the sponsor is the subscriber, contains the subscriber name.  If the sponsor is not the subscriber, contains the third party sponsor name.   |
|   |     | N103    | FI = Subscriber's SSN<br>OR<br>94 = WAHBE assigned<br>Sponsor ID | Subscriber or<br>Sponsor ID<br>qualifier             | Echo  | SUB                    | If the sponsor is the subscriber, contains qualifier FI indicating the subscriber SSN will be reported in N104.  If the sponsor is not the subscriber, contains qualifier 94 indicating WAHBE assigned third party sponsor identifier will be reported in N104. |
|   |     | N104    | Subscriber's SSN<br>OR<br>WAHBE assigned<br>Sponsor ID           | Subscriber SSN<br>or WAHBE<br>assigned<br>Sponsor ID | Echo  | SUB                    | If the sponsor is the subscriber, contains the subscriber's SSN.  If the sponsor is not the subscriber, contains WAHBE assigned third party sponsor ID.   |
| 1000B                                   | N1  |         | Payer  |  |   |                        |   |
| _                                       |     | N102    | Payer Name   | Carrier Name   | Echo  | SUB                    |   |
|   |     | N103    | Payer Identifier<br>Qualifier                                    | FI = Federal<br>Tax ID Number                        | Echo  | SUB                    | Qualifier that indicates the carrier's Federal Tax ID Number will be reported in N104.  |
|   |     | N104    | Payer Identifier   | Carrier's<br>Federal Tax ID<br>Number                | Echo  | SUB                    |   |
| 1000C                                   | N1  |         | Broker   |  |   |                        |   |
|   |     |         | Repeat Occurrence  | <u> </u>   |   |                        |   |

| Loop | Seg  | Element | Description                        | 834 Add                      | 834 Confirm  | SUB or     | Additional Information  |
|------|------|---------|------------------------------------|------------------------------|--------------|------------|---|
|      |      |         |                                    | from WAHBE                   | from the     | DEP        |   |
|      |      |         |                                    |                              | Carrier      | Only?      |   |
|      |      | N101    | Broker Qualifier                   | BO = Broker                  | Optional     | If         | Qualifier that indicates broker   |
|      |      |         |                                    |                              |              | echoed,    | information is reported in this   |
|      |      |         |                                    |                              |              | echo for   | loop/segment.   |
|      |      | 11100   | Bud as Ossasiastics                | D. J                         | 0.011.0.01   | SUB only   |   |
|      |      | N102    | Broker Organization                | Broker<br>Organization       | Optional     | If echoed, |   |
|      |      |         | name                               | name                         |              | echoeu,    |   |
|      |      |         |                                    | name                         |              | SUB only   |   |
|      |      | N103    | Broker Organization                | FI = Federal                 | Optional     | If         | Indicates the broker organization   |
|      |      |         | Identifier Qualifier               | Tax ID Number                |              | echoed,    | Federal Tax ID Number will be reported  |
|      |      |         |                                    |                              |              | echo for   | in N104.  |
|      |      |         |                                    |                              |              | SUB only   |   |
|      |      | N104    | Broker Organization                | Broker                       | Optional     | If         |   |
|      |      |         | Identifier                         | Organization's               |              | echoed,    |   |
|      |      |         |                                    | Federal Tax ID               |              | echo for   |   |
|      |      | 1       | Repeat Occurrence                  | Number                       |              | SUB only   |   |
|      |      | N101    | Broker Qualifier                   | BO = Broker                  | Optional     | If         | Qualifier that indicates broker   |
|      |      |         | Droner Quanter                     | DO DIONO.                    | optiona.     | echoed,    | information is reported in this   |
|      |      |         |                                    |                              |              | echo for   | loop/segment.   |
|      |      |         |                                    |                              |              | SUB only   |   |
|      |      | N102    | Individual Broker                  | Individual                   | Optional     | If         |   |
|      |      |         | Agent name                         | Broker                       |              | echoed,    |   |
|      |      |         |                                    | (Person) Name                |              | echo for   |   |
|      |      | N402    | Ladi idaal Baalaa                  | 04 01                        | 0.011.0.01   | SUB only   | O salifica albania disana albania di sali sali al                               |
|      |      | N103    | Individual Broker Agent Identifier | 94 = Other<br>Identifier     | Optional     | echoed,    | Qualifier that indicates the individual broker agent OIC license number will be |
|      |      |         | Qualifier                          | identillei                   |              | echoeu,    | reported in N104.   |
|      |      |         | Qualifier                          |                              |              | SUB only   | reported in N104.   |
|      |      | N104    | Individual Broker                  | Individual                   | Optional     | If         |   |
|      |      |         | Agent Identifier                   | Broker Agent                 |              | echoed,    |   |
|      |      |         |                                    | (Person) OIC                 |              | echo for   |   |
|      |      |         |                                    | license                      |              | SUB only   |   |
| 2000 | INS  |         | Member Level Detail                | number                       |              |            |   |
| 2000 | 1143 | INS01   | Member Indicator                   | Y or N                       | Echo         | BOTH       | Value is Y if the member is the   |
|      |      |         |                                    |                              |              |            | subscriber.   |
|      |      |         |                                    |                              |              |            | Value is N if the member is not the   |
|      |      |         |                                    |                              |              |            | subscriber.   |
|      |      | INS02   | Individual Relationship            | 01 = Spouse                  | Echo         | BOTH       | Code identifying the member   |
|      |      |         | Code                               | 03 = Parent                  |              | 1          | relationship to the subscriber.   |
|      |      |         |                                    | 16 = Step                    |              |            | If INSO1 = Y, this code is always 18 for  |
|      |      |         |                                    | Parent                       |              |            | relationship to subscriber = Self. If INSO1 is N, this code is never 18.        |
|      |      |         |                                    | 17 = Step Child<br>18 = Self |              |            | is N, this code is flever 18.   |
|      |      |         |                                    | 19 = Child                   |              | 1          |   |
|      |      |         |                                    | 26 = Legal                   |              | 1          |   |
|      |      |         |                                    | Guardian                     |              |            |   |
|      |      |         |                                    | 53 = Domestic                |              | 1          |   |
|      |      |         |                                    | Partner                      |              |            |   |
|      |      |         | -                                  | G8 = Other                   | <u> </u>     |            |   |
|      |      | INS03   | Maintenance Type<br>Code           | 021 = Addition               | Echo         | ВОТН       | Code indicating that member coverage is being added.                            |
|      |      | INS04   | Maintenance Reason                 | EC = Member                  | 28 = Initial | BOTH       | On the 834 Confirm from the carrier to  |
|      |      |         | Code                               | Benefit                      | Enrollment   | 1          | WAHBE, the code "28" indicates that the   |
|      |      |         |                                    | Selection                    |              | 1          | member's coverage has been  |
|      |      |         |                                    |                              |              |            | effectuated in the carrier enrollment system.                                   |
|      |      | INS05   | Benefit Status Code                | A = Active                   | Echo         | SUB        | system.   |
|      |      | 114303  | Deficit Status Code                | 11 - ACTIVE                  | 2010         | 300        | l   |

| Loop            | Seg | Element | Description                                       | 834 Add<br>from WAHBE   | 834 Confirm<br>from the<br>Carrier                             | SUB or<br>DEP<br>Only? | Additional Information  |
|-----------------|-----|---------|---|---|--|------------------------|---|
|                 |     | INS08   | Employment Status<br>Code                         | AC = Active   | Echo   | SUB                    | For the individual market, the<br>Employment Status Code is used to<br>communicate the status of member<br>coverage and not their employment<br>status. |
| 2000,<br>Cont'd | REF |         | Subscriber Identifier                             |   |  |                        |   |
|                 |     | REF01   | Repeat Occurrence Subscriber Identifier Qualifier | OF = WAHBE<br>assigned<br>subscriber<br>identifier  | Echo   | вотн                   | Qualifier indicates WAHBE assigned subscriber identifier will be reported in REF02.   |
|                 |     | REF02   | Subscriber Identifier                             | qualifier  WAHBE assigned subscriber identifier   | Echo   | вотн                   |   |
|                 |     | REF01   | Repeat Occurrence  Member Identifier  Qualifier   | 17 = WAHBE<br>assigned<br>member<br>identifier<br>qualifier   | Echo   | вотн                   | Qualifier indicates WAHBE assigned member identifier will be reported in REF02.   |
|                 |     | REF02   | Member Identifier                                 | WAHBE<br>assigned<br>member<br>identifier   | Echo   | вотн                   |   |
|                 |     | REF01   | Repeat Occurrence Subscriber Identifier Qualifier | WAHBE does<br>not send  | Optional ZZ = Carrier assigned subscriber identifier qualifier | вотн                   | Qualifier indicates the carrier assigned subscriber identifier will be reported in REF02.   |
|                 |     | REF02   | Subscriber Identifier                             | WAHBE does<br>not send  | Optional<br>Carrier assigned<br>subscriber<br>identifier       | вотн                   |   |
|                 |     | REF01   | Repeat Occurrence Subscriber Identifier Qualifier | WAHBE does<br>not send  | Optional 23 = Carrier assigned member identifier qualifier     | вотн                   | Qualifier indicates the carrier assigned member identifier will be reported in REF02.   |
|                 |     | REF02   | Subscriber Identifier                             | WAHBE does<br>not send  | Optional Carrier assigned member identifier                    | вотн                   |   |
| 2000,<br>Cont'd | REF |         | Member Policy<br>Number                           |   |  |                        |   |
|                 |     | REF01   | Member Policy<br>Number Qualifier                 | 1L = Member<br>Policy Number<br>Qualifier used<br>for WAHBE<br>assigned<br>Enrollment<br>Identifier | Echo   | вотн                   | Qualifier indicates WAHBE assigned<br>Enrollment Identifier will be reported in<br>REF02.   |

| Loop             | Seg | Element | Description                              | 834 Add<br>from WAHBE                         | 834 Confirm<br>from the<br>Carrier | SUB or<br>DEP<br>Only? | Additional Information  |
|------------------|-----|---------|--|---|------------------------------------|------------------------|---|
|                  |     | REF02   | Member Policy<br>Identifier              | WAHBE<br>assigned<br>Enrollment<br>Identifier | Echo                               | ВОТН                   |   |
| 2000,<br>Cont'd  | DTP |         | Member Level Dates                       |   |                                    |                        |   |
|                  |     |         | Repeat Occurrence                        |   |                                    |                        |   |
|                  |     | DTP01   | Date Qualifier                           | 356 =<br>Coverage Start<br>Date               | Echo                               | ВОТН                   | Qualifier that indicates the coverage effective date will be reported in DTP03. |
|                  |     | DTP03   | Date (CCYYMMDD)                          | Coverage Start<br>Date                        | Echo                               | вотн                   |   |
|                  |     |         | Repeat Occurrence                        |   |                                    |                        |   |
|                  |     | DTP01   | Date Qualifier                           | 357 =<br>Coverage End<br>Date                 | Echo                               | вотн                   | Qualifier that indicates the coverage term date will be reported in DTP03.      |
|                  |     | DTP03   | Date (CCYYMMDD)                          | Coverage End<br>Date                          | Echo                               | BOTH                   | This date will always be the last day of the benefit year.                      |
| 2100A            | NM1 |         | Member name                              |   |                                    |                        |   |
|                  |     | NM101   | Entity Identifier Code<br>Qualifier      | IL = Insured or<br>Subscriber                 | Echo                               | вотн                   | Qualifier that indicates the member name will be reported in NM103.             |
|                  |     | NM102   | Entity Type Qualifier                    | 1 = Person                                    | Echo                               | вотн                   | Qualifier that indicates the member reported in NM103 is a person.              |
|                  |     | NM103   | Member Last Name                         | Member Last name                              | Echo                               | ВОТН                   |   |
|                  |     | NM104   | Member First Name                        | Member First name                             | Echo                               | BOTH                   |   |
|                  |     | NM105   | Member Middle Name                       | Member<br>Middle name                         | Echo                               | BOTH                   |   |
|                  |     | NM106   | Name Prefix                              | Name Prefix                                   | Echo                               | BOTH                   | If applicable only.   |
|                  |     | NM107   | Name Suffix                              | Name Suffix                                   | Echo                               | BOTH                   | If applicable only.   |
|                  |     | NM108   | Member Identifier<br>Qualifier           | 34 = SSN                                      | Echo                               | вотн                   | Qualifier that indicates the member SSN will be reported in NM109.              |
|                  |     | NM109   | Member SSN                               | Member SSN                                    | Echo                               | BOTH                   |   |
| 2100A,<br>Cont'd | PER |         | Member<br>Communications <sup>2930</sup> |   |                                    |                        | See footnotes.  |
|                  |     | PERO1   | Contact Function Code                    | IP = Insured<br>Party                         | Echo                               | SUB                    |   |
|                  |     | PERO3   | Communication Type<br>Qualifier          | TE = Telephone (Primary Number)               | Echo                               | SUB                    |   |
|                  |     | PERO4   | Communication<br>Number                  | Telephone<br>Number<br>(Primary<br>Number)    | Echo                               | SUB                    |   |
|                  |     | PER05   | Communication Type<br>Qualifier          | AP = Alternate<br>Phone<br>Number             | Echo                               | SUB                    |   |
|                  |     | PER06   | Communication<br>Number                  | Alternate<br>Phone<br>Number                  | Echo                               | SUB                    |   |

<sup>&</sup>lt;sup>29</sup> Not all communication elements are always present. If not all are reported on the 834 Add to the carrier, they are not reported on the 834 Confirm to WAHBE.

<sup>&</sup>lt;sup>30</sup> This segment is repeated for each dependent and contains the same information as the subscriber. It is optional to echo the information for the dependents, however if you are already echoing for dependents, there is no need to make a system change.

| Loop             | Seg | Element      | Description                                | 834 Add<br>from WAHBE   | 834 Confirm<br>from the<br>Carrier | SUB or<br>DEP<br>Only?                      | Additional Information   |
|------------------|-----|--------------|--|---|------------------------------------|---|--|
|                  |     | PER07        | Communication Type<br>Qualifier            | EM = Email address  | Echo                               | SUB   |  |
|                  |     | PER08        | Communication<br>Number                    | Email address   | Echo                               | SUB   |  |
| 2100A,<br>Cont'd | N3  |              | Member Residence<br>Street <sup>3132</sup> |   |                                    |   | See footnotes.   |
|                  |     | N301         | Address Information<br>Line 1              | Address<br>Information<br>Line 1  | Echo                               | SUB   | If applicable only.  |
|                  |     | N302         | Address Information<br>Line 2              | Address<br>Information<br>Line 2  | Echo                               | SUB   | If applicable only.  |
| 2100A,           | N4  |              | Member Residence                           |   |                                    |   |  |
| Cont'd           |     | N/404        | City, State, Zip                           | City nages  | Fab o                              | CLID  |  |
|                  | _   | N401<br>N402 | City name<br>State Code                    | City name<br>State Code   | Echo<br>Echo                       | SUB<br>SUB                                  |  |
|                  |     | N402<br>N403 | Postal Code                                | Postal Code   | Echo                               | SUB   |  |
|                  |     | N405         | Location Qualifier                         | CY = County   | Echo                               | SUB   | Indicates the County Code will be reported in N406.  |
|                  |     | N406         | Location Identifier                        | County Code   | Echo                               | SUB   | See Appendix A, County name to County Code Cross Reference Table.  |
| 2100A,<br>Cont'd | DMG |              | Member<br>Demographics                     |   |                                    |   |  |
|                  |     | DMG02        | Date (CCYYMMDD)                            | Member's<br>Date of Birth   | Echo                               | BOTH  |  |
|                  |     | DMG03        | Gender Code                                | Gender Code   | Echo                               | BOTH  |  |
|                  |     | DMG04        | Marital Status Code                        | WAHBE does<br>not send  | Optional for<br>carrier to report  | SUB   | If reported by carrier, report for subscriber only.  |
|                  |     | DMG05-1      | Race or Ethnicity Code                     | I = American<br>Indian or<br>Alaska Native                              | Echo if present                    | BOTH if present                             | WAHBE will only send DMG05-1 for<br>American Indian or Alaska Native<br>members. For all else, this element will<br>not be sent. |
|                  |     | DMG05-2      | Code List Qualifier                        | RET   | Optional                           | BOTH if present                             | Indicates the CDC Race Category<br>Concept Code will be reported in<br>DMG05-3   |
|                  |     | DMG05-3      | Industry Code                              | CDC Race<br>Category<br>Concept Code                                    | Optional                           | BOTH if present                             | WAHBE will report up to three races and one ethnicity as captured in the application.  |
|                  |     | DMG06        | Citizen Status Code                        | 1 = U.S. Citizen<br>2 = Non-<br>Resident Alien<br>3 = Resident<br>Alien | Echo                               | SUB   |  |
| 2100A,<br>Cont'd | HLH |              | Member Health<br>Information               |   |                                    |   | See footnote. <sup>33</sup>  |
|                  |     | HLH01        | Tobacco Use Indicator                      | T = Tobacco<br>Use<br>N = No<br>Tobacco Use                             | Optional                           | Echo for<br>BOTH if<br>echoed<br>by carrier |  |

<sup>&</sup>lt;sup>31</sup> HPF allows a subscriber to enroll without specifying a residence/physical address. This enables people that have no residence/physical address who qualify for coverage through the exchange to apply. The Postal and County codes are required.

<sup>&</sup>lt;sup>32</sup> HPF allows households to specify different addresses for dependents; in rare instances, address data will be transmitted in dependent loops.

<sup>&</sup>lt;sup>33</sup> In addition to HLH01 for tobacco use, HLH02 and HLH03, always containing a "1", are currently reported on HBE generated transactions but they will not be in the future. It is optional to echo HLH02 and HLH03. However, if you echo them now, there is no reason to make a system change.

| Loop             | Seg | Element | Description                                     | 834 Add<br>from WAHBE                      | 834 Confirm<br>from the<br>Carrier | SUB or<br>DEP<br>Only?  | Additional Information   |
|------------------|-----|---------|---|--|------------------------------------|---|--|
| 2100A,<br>Cont'd | LUI |         | Member Language                                 |  |                                    |   | This segment repeats for LUI04 values 6 and 7.   |
|                  |     | LUI01   | Language Code<br>Qualifier                      | LE = Language<br>code set used             | Optional                           | Echo for<br>SUB if<br>echoed<br>by carrier                                | The qualifier that indicates the ISO-639 language code will be reported in LUI02.  |
|                  |     | LUI02   | Language Code                                   | ISO-639<br>language code                   | Optional                           | Echo for<br>SUB if<br>echoed<br>by carrier                                |  |
|                  |     | LUI04   | Use of Language<br>Indicator                    | 6 = Language Writing 7 = Language Speaking | Optional                           | Echo for<br>SUB if<br>echoed<br>by carrier                                |  |
| 2100C            | NM1 |         | Member Mailing<br>Address                       |  |                                    |   | This is the address where the subscriber receives mail when it is different than the residence address reported 2100A. If not applicable, this loop is not reported. The address in this loop cannot be the same as the address reported in 2100A. |
|                  |     | NM101   | Entity Identifier Code                          | 31 = Postal<br>Mailing<br>Address          | Echo                               | SUB   |  |
|                  |     | NM102   | Entity Type Qualifier                           | 1 = Person                                 | Echo                               | SUB   |  |
| 2100C,<br>Cont'd | N3  |         | Member Mailing<br>Street Address                |  |                                    |   |  |
|                  |     | N301    | Address Line 1                                  | Address Line 1                             | Echo                               | SUB   |  |
| 2100C,<br>Cont'd | N4  | N302    | Address Line 2  Member Mailing City, State, Zip | Address Line 2                             | Echo                               | SUB   |  |
| Conca            |     | N401    | City name                                       | City name                                  | Echo                               | SUB   |  |
|                  |     | N402    | State Code                                      | State Code                                 | Echo                               | SUB   |  |
|                  |     | N403    | Postal Code                                     | Postal Code                                | Echo                               | SUB   |  |
| 2200             | DSB |         | Disability Information                          |  |                                    |   | If the member does not meet this condition of permanent or total disability, this loop is not reported.  |
|                  |     | DSB01   | Disability Type Code                            | 3 = Permanent<br>or Total<br>Disability    | Optional                           | Either or<br>BOTH if<br>applicabl<br>e and<br>echoed<br>by the<br>carrier |  |
| 2300             | HD  |         | Health Coverage                                 |  |                                    |   |  |
|                  |     | HD01    | Maintenance Type<br>Code                        | 021 = Addition                             | Echo                               | вотн  | 2300, HD01 = 2000, INS03   |
|                  |     | HD03    | Insurance Line Code                             | HLT = Health<br>DEN = Dental               | Echo                               | ВОТН  | DEN includes both pediatric and family dental.   |
|                  |     | HD04    | Plan Coverage<br>Description                    | The CMS Plan<br>Name                       | Optional                           | BOTH if<br>echoed<br>by the<br>carrier                                    | The CMS Plan name (free text field)  |

| Loop                                  | Seg | Element | Description   | 834 Add<br>from WAHBE   | 834 Confirm<br>from the<br>Carrier                        | SUB or<br>DEP<br>Only?          | Additional Information   |
|---------------------------------------|-----|---------|---|---|---|---------------------------------|--|
|                                       |     |         |   |   | Carrier   | Ciny.                           |  |
|                                       |     | HD05    | Coverage Level Code   | FAM = Family<br>Coverage<br>DEP =<br>Dependent<br>Only Coverage | Echo  | вотн                            | The Subscriber may or may not have coverage. If Coverage Level Code is "FAM", it indicates that all the members of the household, including the subscriber, have coverage. If the Coverage Level Code is "DEP", it indicates that only the dependents have coverage and the subscriber does not have coverage. |
| 2300,<br>Cont'd                       | DTP |         | Health Coverage<br>Dates  |   |   |                                 |  |
|                                       |     |         | Repeat Occurrence   |   |   |                                 |  |
|                                       |     | DTP01   | Health Plan Coverage<br>Code Qualifier                                | 348 =<br>Coverage<br>Begin Date                                 | Echo  | ВОТН                            | Qualifier that indicates the Coverage<br>Begin Date will be reported in DTP03.   |
|                                       |     | DTP03   | Coverage Begin Date   | CCYYMMDD  | Echo  | BOTH                            |  |
|                                       |     |         |   |   |   |                                 |  |
|                                       |     | 1       |   | 1   |   |                                 |  |
| 2300,                                 | REF |         | Health Coverage   |   |   |                                 |  |
| Cont'd                                |     |         | Policy Number   |   |   |                                 |  |
|                                       |     | REF01   | Reference Identifier<br>Qualifier                                     | X9 = WAHBE<br>assigned<br>Control<br>Number                     | Optional  | BOTH if<br>echoed<br>by carrier | The qualifier that indicates WAHBE assigned control number will be reported in REF02.  |
|                                       |     | REF02   | Reference Identifier  | WAHBE<br>assigned<br>control<br>number                          | Optional  | BOTH if<br>echoed<br>by carrier |  |
| Transacti<br>on Set<br>Trailer        | SE  |         | Transaction Set<br>Trailer  |   |   |                                 |  |
|                                       |     | SE01    | Number of included segments in the Transaction Set.                   | WAHBE<br>calculated<br>number                                   | Carrier<br>calculated<br>number                           |                                 | Number of included segments in the file.   |
|                                       |     | SE02    | Transaction Set<br>Control Number                                     | WAHBE<br>assigned<br>Transaction<br>Set Control<br>Number       | Carrier assigned<br>Transaction Set<br>Control Number     |                                 | Transaction Set control number.  |
| Function<br>al Group<br>Trailer       | GE  |         | Functional Group<br>Trailer   |   |   |                                 |  |
|                                       |     | GE01    | Number of<br>Transaction Sets<br>included in the<br>Functional Group. | WAHBE<br>calculated<br>number                                   | Carrier<br>calculated<br>number                           |                                 | Number of transaction sets in the Functional group.  |
|                                       |     | GE02    | Functional Group<br>Control Number                                    | WAHBE<br>assigned<br>Functional<br>Group Control<br>Number      | Carrier assigned<br>Functional<br>Group Control<br>Number |                                 | Functional group control number.   |
| Interchan<br>ge<br>Control<br>Trailer | IEA |         | Interchange Control<br>Trailer  |   |   |                                 |  |
|                                       |     | IEA01   | Number of included<br>Functional Groups                               | WAHBE<br>calculated<br>number                                   | Carrier<br>calculated<br>number                           |                                 | Number of Functional groups.   |

| Loop | Seg | Element | Description                   | 834 Add<br>from WAHBE                                 | 834 Confirm<br>from the<br>Carrier                | SUB or<br>DEP<br>Only? | Additional Information     |
|------|-----|---------|-------------------------------|---|---|------------------------|----------------------------|
|      |     | IEA02   | Interchange Control<br>Number | WAHBE<br>assigned<br>Interchange<br>Control<br>Number | Carrier assigned<br>Interchange<br>Control Number |                        | Interchange Control Number |

## 5.2 834 Change Transaction from WAHBE

834 Change transactions are generated by WAHBE, never the carrier. Since WAHBE is the system of record, any member changes are reported to WAHBE directly. The carrier should not make member changes in their enrollment systems but instead direct the member to WAHBE.

An 834 Confirm is not required in response to receipt of a WAHBE 834 Change transaction, even if there is an Add for the dependent. An 834 Confirm is only required in response to an 834 Add for the subscriber (subscriber INS03 = 021).

An 834 Change transaction is only generated when there is a change that does not involve a plan change. A plan change is defined by a change in WAHBE assigned Enrollment ID in this context. The following are some examples of when an 834 Change transaction is generated by WAHBE<sup>34</sup>:

- Dependent Add or Term
- Household gains eligibility for third party sponsorship
- Household loses eligibility for third party sponsorship
- Third party sponsor change
- Broker is added
- Broker is removed
- Broker is changed
- Change in dependent relationship to subscriber (for example domestic partner change to spouse)
- Change in member identifying or demographic elements
- Change in household income that materially impacts the amount of APTC, Cascade Care Savings, and/or CSR.<sup>35</sup>

When a household-level change occurs, WAHBE will send an implicit Change transaction that does not include dependent segments.

The following table lists the 834 data elements that are sent on the 834 Change transaction from WAHBE to the carrier.

<sup>&</sup>lt;sup>34</sup> This is not a definitive list.

<sup>&</sup>lt;sup>35</sup> A change may impact APTC amounts, Cascade Care Savings Amounts, or both.

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

| Member Role | 2000, INS03<br>Maintenance Type Code | 2000, INS04<br>Maintenance Reason Code  | 2300, HD01<br>Maintenance Type Code |
|-------------|--------------------------------------|---|-------------------------------------|
| Subscriber  | 001 (Change)                         | AI = No reason given  | 001 (Change)                        |
| Dependent   | 001 (Change)                         | 25 = Change in identifying data elements<br>33 = Used when no other code applies<br>43 = Change of location<br>AI = No reason given | 001 (Change)                        |
| Dependent   | 021 (Add)                            | 02 = Birth<br>05 = Adoption<br>32 = Marriage  | 021 (Add)                           |
| Dependent   | 024 (Term)                           | 03 = Death<br>07 = Termination of benefits<br>14 = Voluntary withdrawal<br>26 = Conditional eligibility failure                     | 024 (Term)                          |

When there is a change (INSO3 = 001) for the subscriber, the rules for DTP01 qualifiers and dates reported follow the 834 Change transaction rules.<sup>36</sup> When there is an add or term for the dependent, the rules for DTP01 qualifiers and dates reported follow the 834 Add or Term transaction rules.<sup>37</sup>

In addition, the following table includes information that is reported on an 834 Change transaction from WAHBE for corrected member name and demographics:<sup>38</sup>

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

| Loop  | Seg | Element | Description       | 834 Change from WAHBE | Additional Information                                 |
|-------|-----|---------|-------------------|-----------------------|--|
| 2100A | NM1 |         | Corrected         |                       | This loop will only be included if WAHBE is reporting  |
|       |     |         | Member name       |                       | corrections to the member's name and/or SSN.           |
|       |     | NM101   | Entity Identifier | 74 = Corrected Member | Qualifier that indicates the corrected member's name   |
|       |     |         | Code              |                       | will be reported in NM103.                             |
|       |     | NM102   | Entity Identifier | 1 = Person            | Qualifier that indicates the corrected member reported |
|       |     |         | Qualifier         |                       | in NM103 is a person.                                  |
|       |     | NM103   | Member Last       | Member Last name      | Corrected member last name.                            |
|       |     |         | name              |                       |  |
|       |     | NM104   | Member First      | Member First name     | Corrected member first name.                           |
|       |     |         | name              |                       |  |
|       |     | NM105   | Member Middle     | Member Middle name    | Corrected member middle name.                          |
|       |     |         | name              |                       |  |
|       |     | NM106   | name Prefix       | name Prefix           | If applicable only.                                    |

 $<sup>^{36}</sup>$  See the section titled **834 DTP01 Qualifiers by Transaction Type**.

<sup>&</sup>lt;sup>37</sup> See the section titled **834 DTP01 Qualifiers by Transaction Type**.

<sup>&</sup>lt;sup>38</sup> If 2100A, NM101 is 74, Corrected Member; 2100B, NM101 must be 70, Prior Incorrect Member. If 2100A, NM101 is not 74, the 2100B Loop is not sent.

| Loop   | Seg | Element | Description       | 834 Change from WAHBE             | Additional Information                                  |
|--------|-----|---------|-------------------|-----------------------------------|---|
|        |     | NM107   | name Suffix       | name Suffix                       | If applicable only.                                     |
|        |     | NM108   | Member Identifier | 34 = SSN                          | Qualifier that indicates the member SSN will be         |
|        |     |         | Qualifier         |                                   | reported in NM109.                                      |
|        |     | NM109   | Member SSN        | Member SSN                        | Corrected member SSN.                                   |
| 2100A, | DMG |         | Corrected         |                                   |   |
| Cont'd |     |         | Member            |                                   |   |
|        |     |         | Demographics      |                                   |   |
|        |     | DMG01   | Date/Time Period  | D8 = YYYYMMDD                     | Qualifier that indicates the member birthdate will be   |
|        |     |         | Format Qualifier  |                                   | reported in DMG02.                                      |
|        |     | DMG02   | Date/Time Period  | Member's birthdate in YYYYMMDD    | Member's birthdate.                                     |
|        |     |         |                   | format                            |   |
|        |     | DMG03   | Gender Code       | M = Male; F = Female              | Member's gender.  |
|        |     | DMG05-1 | Race or Ethnicity | I = American Indian/Alaska Native | WAHBE will only report race and ethnicity information   |
|        |     |         | Code              |                                   | in DMG05-1 for American Indian or Alaska Native         |
|        |     |         |                   |                                   | members. For all else, this element will not be sent.   |
|        |     | DMG06   | Citizen Status    | 1 = US Citizen                    | Citizen status code.                                    |
|        |     |         | Code              |                                   |   |
| 2100B  |     |         | Prior Incorrect   |                                   |   |
|        |     |         | Member name       |                                   |   |
|        |     | NM101   | Entity Identifier | 70 = Prior Incorrect Member       | Qualifier that indicates the prior incorrect member     |
|        |     |         | Code              |                                   | name will be reported in NM103.                         |
|        |     | NM102   | Entity Identifier | 1 = Person                        | Qualifier that indicates the prior corrected member     |
|        |     |         | Qualifier         |                                   | reported in NM103 was a person.                         |
|        |     | NM103   | Member Last       | Member Last Name                  | Prior incorrect member last name.                       |
|        |     |         | name              |                                   |   |
|        |     | NM104   | Member First      | Member First Name                 | Prior incorrect member first name.                      |
|        |     |         | name              |                                   |   |
|        |     | NM105   | Member Middle     | Member Middle Name                | Prior incorrect member middle name.                     |
|        |     |         | name              |                                   |   |
|        |     | NM106   | name Prefix       | Name Prefix                       | If applicable only.                                     |
|        |     | NM107   | name Suffix       | Name Suffix                       | If applicable only.                                     |
|        |     | NM108   | Member Identifier | 34 = SSN                          | Qualifier that indicates the prior incorrect member SSN |
|        |     |         | Qualifier         |                                   | will be reported in NM109.                              |
|        |     | NM109   | Member SSN        | Member SSN                        | Prior incorrect member SSN.                             |
| 2100B, | DMG |         | Prior Incorrect   |                                   |   |
| Cont'd |     |         | Member            |                                   |   |
|        |     |         | Demographics      |                                   |   |
|        |     | DMG01   | Date/Time Period  | D8 = YYYYMMDD                     | Qualifier that indicates the member prior incorrect     |
|        | ļ   |         | Format Qualifier  |                                   | birthdate will be reported in DMG02                     |
|        |     | DMG02   | Date/Time Period  | Member's birthdate in YYYYMMDD    | Member's prior incorrect birthdate.                     |
|        | 1   |         |                   | format                            | <del>   </del>  |
|        | 1   | DMG03   | Gender Code       | M = Male; F = Female              | Member's prior incorrect gender.                        |
|        |     | DMG05-1 | Race or Ethnicity | I = American Indian/Alaska Native | The member's prior incorrect race/ethnicity code.       |
|        |     |         | Code              |                                   | WAHBE will only send a race/ethnicity code when a       |
|        |     |         |                   |                                   | correction is being made to a member's AI/AN status.    |
|        |     | DMG06   | Citizen Status    | 1 = US Citizen                    | Member's prior incorrect citizenship code.              |
|        |     |         | Code              | 2 = Non-Resident Alien            |   |
|        |     |         |                   | 3 = Resident Alien                |   |

### 5.3 834 Cancel and Term Transactions

The following sections contain information about WAHBE initiated and carrier initiated 834 Cancel and Term transactions.

# 5.3.1 834 Cancel and Term Maintenance Action Code and Maintenance Reason Code Combinations

The following table lists the combinations of Maintenance Type Codes and Maintenance Reason Codes on a WAHBE initiated or carrier initiated 834 Cancel or Term.

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

| 834 Location                              | 834 Cancel from<br>WAHBE  | 834 Cancel from the<br>Carrier | 834 Term from<br>WAHBE   | 834 Term from the<br>Carrier |
|---|---|--------------------------------|--|------------------------------|
| 2000, INS03<br>Maintenance Type Code      | 024 = Cancel or Term  | 024 = Cancel or Term           | 024 = Cancel or Term   | 024 = Cancel or Term         |
| 2000, INS04<br>Maintenance Reason<br>Code | 14 = Voluntary Withdrawal<br>26 = Conditional eligibility<br>verification failure | 59 = Non Payment of<br>binder  | 03 = Death<br>07 = Termination of<br>Benefits<br>26 = Conditional<br>eligibility verification<br>failure | 59 = Non Payment of premium  |
| 2000, INS08<br>Employment Status<br>Code  | TE = Term   | TE = Term                      | TE = Term  | TE = Term                    |
| 2300, HD01<br>Maintenance Type Code       | 024 = Cancel or Term  | 024 = Cancel or Term           | 024 = Cancel or Term   | 024 = Cancel or Term         |

### 5.3.2 "Explicit" vs. "Implicit" 834 Cancel and Term Transactions

WAHBE initiated Term and Cancel transactions will always contain all members of the enrollment group. This approach is referred to as an "explicit" transaction. Carriers may choose to send Terms and Cancels in this manner or may instead opt to send "implicit" transactions. An "implicit" Term or Cancel differs in that only the subscriber's 2000 loop is sent.

### 5.3.3 834 Cancel Transactions

There are two types of 834 Cancel transactions:

- WAHBE Initiated 834 Cancel
- Carrier Initiated 834 Cancel

### 5.3.3.1 WAHBE Initiated 834 Cancel

WAHBE generates explicit 834 Cancel transactions. Almost all loops and segments that are sent on the 834 Add from WAHBE are included on WAHBE initiated 834 Cancel.

The following table lists common scenarios resulting in WAHBE initiated 834 Cancel transactions<sup>39</sup>:

| Scenario                           | Description   |
|------------------------------------|---|
| Enrollment cancelation during open | During Open Enrollment, a household selects coverage with Plan A. An 834 Add    |
| enrollment                         | transaction is generated for the household. If the household cancels enrollment |
|                                    | prior to the enrollment cutoff date, Plan A will receive an WAHBE initiated 834 |

<sup>&</sup>lt;sup>39</sup> This is not a definitive list; for additional scenarios see the Carrier Enrollment and Payment Process Guide.

# Companion Guide | 834 Enrollment Transaction | Individual Market Washington Health Benefit Exchange

| Scenario | Description  |
|----------|--|
|          |  |
|          | Cancel transaction. <sup>40</sup> A household can select and re-select a plan until the end of |
|          | Open Enrollment. If the household decides to re-select and enroll in a different plan          |
|          | (Plan B), WAHBE initiates an 834 Cancel transaction to Plan A, and an 834 Add                  |
|          | transaction to Plan B. A household can only update their enrollment selection                  |
|          | during the Open Enrollment period as long as the current date is not on or after               |
|          | their coverage effective date.   |

### 5.3.3.2 Carrier Initiated 834 Cancel

Carriers may opt to send "explicit" or "implicit" 834 Cancel transactions. Explicit 834 Cancel transactions include all members of the enrollment group. Implicit 834 Cancel transactions do not contain dependents.

The carrier must report the following in the 2000 loop for the subscriber:

```
INS*Y*18*024*59*A***TE
DTP*356*D8*20220101
DTP*357*D8*20220101
```

The carrier must report the following in the 2300 loop for each member:

```
HD*024**HLT*Happy Health Plan*FAM DTP*349*D8*20220101
```

The carrier must report the following 2700/2750 loop for the subscriber:

```
N1*75*ADDL MAINT REASON<sup>41</sup>
REF*17*CANCEL
DTP*007*D8*20220101<sup>42</sup>
```

The only reason for a carrier initiated 834 Cancel is non-payment of binder.

### 5.3.4 834 Term Transactions

There are two types of 834 Term transactions:

- WAHBE initiated 834 Term
- Carrier initiated 834 Term

### 5.3.4.1 WAHBE Initiated 834 Term

WAHBE generates explicit 834 Term transactions. Almost all loops and segments that are sent on the 834 Add from WAHBE are included on WAHBE initiated 834 Term.

<sup>&</sup>lt;sup>40</sup> See the section titled **Enrollment Cutoff Date and Coverage Effective Date Rules**.

<sup>&</sup>lt;sup>41</sup> If dependents are reported, this loop is optional to report for dependents.

 $<sup>^{42}</sup>$  The date value reported in this segment should match DTP01/357 and DTP01/349

The following table lists scenarios resulting in WAHBE initiated 834 Term transactions:

| Scenario                                     | Description   |
|--|---|
| Voluntary Withdrawal                         | Voluntary termination occurs when a household chooses to dis-enroll through Washington Healthplanfinder because they have obtained other minimum essential coverage, or when a household changes from one plan to another during Open Enrollment <sup>43</sup> or a Special Enrollment Period, or at the subscriber's discretion. The coverage term date is determined by the date the change was reported and follows the enrollment cut-off date rules. <sup>44</sup> |
| Conditional eligibility verification failure | Termination for conditional eligibility verification (CEV) failure occurs when a consumer has been determined conditionally eligible at the time of application but fails to provide sufficient documentation within a 95 day period <sup>45</sup> .  |

### 5.3.4.2 Carrier Initiated 834 Term

Carriers may opt to send "explicit" or "implicit" 834 Term transactions. Explicit 834 Term transactions include all members of the enrollment group. Implicit 834 Term transactions do not contain dependents.

The carrier must report the following in the 2000 loop for the subscriber:

```
INS*Y*18*024*59*A***TE
DTP*356*D8*20220101
DTP*357*D8*20220228
```

The carrier must report the following in the 2300 loop for each member:

```
HD*024**HLT*Happy Health Plan*FAM DTP*349*D8*20220228
```

The carrier must report the following 2700/2750 loop for the subscriber:

```
N1*75*ADDL MAINT REASON<sup>46</sup>
REF*17*TERM
DTP*007*D8*20220228<sup>47</sup>
```

The only reason for a carrier initiated 834 Term is non-payment of premium.

<sup>&</sup>lt;sup>43</sup> With the exception of auto-renewed cross-mapped plans.

<sup>&</sup>lt;sup>44</sup> See the section titled **Enrollment Cutoff Date and Coverage Effective Date Rules**.

<sup>&</sup>lt;sup>45</sup> Additional details related to termination for CEV failure can be found in the Carrier Enrollment and Payment Process Guide.

 $<sup>^{</sup>m 46}$  If dependents are reported, this loop is optional for dependents.

<sup>&</sup>lt;sup>47</sup> The date value reported in this segment should match DTP01/357 and DTP01/349

### 5.4 834 Reinstate Transactions<sup>48</sup>

Carriers and WAHBE communicate the revocation of a prior Term or Cancel transaction via an 834 Reinstate transaction. There are two types of 834 Reinstate transactions:

- WAHBE initiated 834 Reinstate
- Carrier initiated 834 Reinstate

# 5.4.1 834 Reinstate Maintenance Action Code and Maintenance Reason Code Combinations

The table below lists the combinations of maintenance reason and type codes used.

| 834 Location                           | Carrier 834 Reinstate | WAHBE 834 Reinstate |
|--|-----------------------|---------------------|
| 2000, INS03<br>Maintenance Type Code   | 025 = Reinstatement   | 025 = Reinstatement |
| 2000, INS04<br>Maintenance Reason Code | Optional              | EC                  |
| 2000, INS08<br>Employment Status Code  | AC = Active           | AC = Active         |
| 2300, HD01<br>Maintenance Type Code    | 025 = Reinstatement   | 025 = Reinstatement |

### 5.4.2 Carrier Initiated 834 Reinstate

Carriers must send "explicit" 834 Reinstate transactions. Reinstate transactions should only be used when the reinstate action is required for all members on an enrollment. If WAHBE has termed or canceled coverage for one or more members, reinstatement requests should be directed to WAHBE Enrollment Analysts. As with WAHBE generated Term and Cancel transactions, WAHBE Reinstatement transactions will always be "explicit".

The following 2700/2750 loop is required for the subscriber:

N1\*75\*ADDL MAINT REASON

**REF**\*17\*REINSTATE

DTP\*007\*D8\*20220101

### 5.4.3 WAHBE Initiated 834 Reinstate

WAHBE Reinstatement transactions will always be "explicit" and include all household members. The following 2700/2750 loop will be included for the subscriber:

**N1**\*75\*SOURCE APPLICATION

**REF**\*ZZ\*DATAFIX

DTP\*007\*D8\*20220101

<sup>&</sup>lt;sup>48</sup> For more information on scenarios where the 834 Reinstate may be used, see the Carrier Enrollment and Payment Process Guide.

# 5.5 LS Loop (2700/2750 Loops)

Only one LS loop is reported per member. The LS loop contains multiple 2700/2750 loops for the subscriber, and a single optional 2700/2750 loop for dependents depending upon the type of 834 transaction. The specifics are contained in the sections that follow.

### 5.5.1 Subscriber LS Loop (2700/2750 Loops)

The following table outlines the LS loop (2700/2750 loops) reported for the subscriber for healthcare coverage.<sup>49</sup>

| 834 Add from WAHBE                  | 834 Confirm from the        | 834 Reinstate from WAHBE       | 834 Reinstate from the      |
|-------------------------------------|-----------------------------|--------------------------------|-----------------------------|
|                                     | Carrier                     |                                | Carrier                     |
| N1*75*PRE AMT TOT                   | N1*75*PRE AMT TOT           | N1*75*PRE AMT TOT              | N1*75*PRE AMT TOT           |
| REF*9X*500                          | REF*9X*500                  | REF*9X*500                     | REF*9X*500                  |
| <b>DTP</b> *007*D8*20220101         | <b>DTP</b> *007*D8*20220101 | <b>DTP</b> *007*D8*20220101    | <b>DTP</b> *007*D8*20220101 |
| N1*75*APTC AMT                      | <b>N1</b> *75*APTC AMT      | <b>N1</b> *75*APTC AMT         | <b>N1</b> *75*APTC AMT      |
| REF*9V*100                          | REF*9V*100                  | REF*9V*100                     | REF*9V*100                  |
| <b>DTP</b> *007*D8*20220101         | <b>DTP</b> *007*D8*20220101 | <b>DTP</b> *007*D8*20220101    | <b>DTP</b> *007*D8*20220101 |
| N1*75*STATE SUBSIDY AMT             | N1*75*STATE SUBSIDY AMT     | N1*75*STATE SUBSIDY AMT        | N1*75*STATE SUBSIDY AMT     |
| REF*9V*200                          | REF*9V*200                  | REF*9V*200                     | REF*9V*200                  |
| <b>DTP</b> *007*D8*20220101         | <b>DTP</b> *007*D8*20220101 | DTP*007*D8*20220101            | <b>DTP</b> *007*D8*20220101 |
| N1*75*TOTAL RES AMT                 | N1*75*TOTAL RES AMT         | N1*75*TOTAL RES AMT            | N1*75*TOTAL RES AMT         |
| REF*9V*200                          | REF*9V*200                  | REF*9V*200                     | REF*9V*200                  |
| <b>DTP</b> *007*D8*20220101         | <b>DTP</b> *007*D8*20220101 | DTP*007*D8*20220101            | <b>DTP</b> *007*D8*20220101 |
| N1*75*CSR ELIG CAT                  | N1*75*CSR ELIG CAT          | N1*75*CSR ELIG CAT             | N1*75*CSR ELIG CAT          |
| REF*ZZ*02                           | REF*ZZ*02                   | REF*ZZ*02                      | REF*ZZ*02                   |
| <b>DTP</b> *007*D8*20220101         | <b>DTP</b> *007*D8*20220101 | <b>DTP</b> *007*D8*20220101    | <b>DTP</b> *007*D8*20220101 |
| N1*75*CSR AMT                       | <b>N1</b> *75*CSR AMT       | N1*75*CSR AMT                  | <b>N1</b> *75*CSR AMT       |
| REF*ZZ*150                          | REF*ZZ*150                  | <b>REF</b> *ZZ*150             | REF*ZZ*150                  |
| <b>DTP</b> *007*D8*20220101         | <b>DTP</b> *007*D8*20220101 | <b>DTP</b> *007*D8*20220101    | <b>DTP</b> *007*D8*20220101 |
| N1*75*REQUEST SUBMIT TIMESTAMP      | Optional                    | N1*75*REQUEST SUBMIT TIMESTAMP | Optional                    |
| REF*17*20211215000000 <sup>50</sup> |                             | REF*17*20211215000000          |                             |
| DTP*007*D8*20211215 <sup>51</sup>   |                             | <b>DTP</b> *007*D8*20211215    |                             |
| Does Not Apply                      | N1*75*ADDL MAINT REASON     | N1*75*SOURCE APPLICATION       | N1*75*ADDL MAINT REASON     |
|                                     | REF*17*CONFIRM              | REF*ZZ*DATAFIX                 | REF*17*REINSTATE            |
|                                     | <b>DTP</b> *007*D8*20220101 | <b>DTP</b> *007*D8*20211215    | <b>DTP</b> *007*D8*20220101 |

<sup>&</sup>lt;sup>49</sup> For dental, see the section titled **834 Qualified Dental Plan APTC and CSR Reporting**.

<sup>&</sup>lt;sup>50</sup> The date reported in REF02 of the REQUEST SUBMIT TIMESTAMP should align with the value sent in GS04 on an inbound carrier file, or be at least one day after the date the initial Add file was sent by WAHBE.

<sup>&</sup>lt;sup>51</sup> For REQUEST SUBMIT TIMESTAMP, the date in 2750, DTP03 should be the same as the date portion of the date timestamp reported in 2750, REF02.

| 834 Cancel from WAHBE  | 834 Cancel from the<br>Carrier                                  | 834 Term from WAHBE  | 834 Term from the<br>Carrier                                  |
|--|---|--|---|
| N1*75*PRE AMT TOT<br>REF*9X*500<br>DTP*007*D8*20220101   | Do Not Report   | N1*75*PRE AMT TOT<br>REF*9X*500<br>DTP*007*D8*20220101                         | Do Not Report   |
| N1*75*APTC AMT<br>REF*9V*100<br>DTP*007*D8*20220101  | Do Not Report   | N1*75*APTC AMT<br>REF*9V*100<br>DTP*007*D8*20220101                            | Do Not Report   |
| N1*75*STATE SUBSIDY AMT<br>REF*9V*200<br>DTP*007*D8*20220101   | Do Not Report   | N1*75*STATE SUBSIDY AMT<br>REF*9V*200<br>DTP*007*D8*20220101                   | Do Not Report   |
| N1*75*TOT RES AMT<br>REF*9V*200<br>DTP*007*D8*20220101   | Do Not Report   | N1*75*TOT RES AMT<br>REF*9V*200<br>DTP*007*D8*20220101                         | Do Not Report   |
| N1*75*CSR ELIG CAT<br>REF*ZZ*02<br>DTP*007*D8*20220101   | Do Not Report   | N1*75*CSR ELIG CAT<br>REF*ZZ*02<br>DTP*007*D8*20220101                         | Do Not Report   |
| N1*75*CSR AMT<br>REF*ZZ*150<br>DTP*007*D8*20220101   | Do Not Report   | N1*75*CSR AMT<br>REF*ZZ*150<br>DTP*007*D8*20220101                             | Do Not Report   |
| <b>N1*</b> 75*REQUEST SUBMIT TIMESTAMP<br><b>REF*</b> 17*20211215000000<br><b>DTP*</b> 007*D8*20211215 | Optional  | N1*75*REQUEST SUBMIT TIMESTAMP<br>REF*17*20211215000000<br>DTP*007*D8*20211215 | Optional  |
| Not Applicable   | N1*75*ADDL MAINT REASON<br>REF*17*CANCEL<br>DTP*007*D8*20220101 | Not Applicable   | N1*75*ADDL MAINT REASON<br>REF*17*TERM<br>DTP*007*D8*20220101 |

# 5.5.2 Optional Dependent LS Loop (2700/2750 Loop)

The following table outlines the *optional* 2700/2750 loop that is reported for the dependent on the 834 Confirm, 834 Cancel, and 834 Term transactions from the carrier to WAHBE.<sup>52</sup>

| 834 Confirm from the Carrier | 834 Cancel from the Carrier | 834 Term from the Carrier | 834 Reinstate from the Carrier Optional |
|------------------------------|-----------------------------|---------------------------|---|
| Optional                     | Optional                    | Optional                  |   |
| N1*75*ADDL MAINT REASON      | N1*75*ADDL MAINT REASON     | N1*75*ADDL MAINT REASON   | N1*75*ADDL MAINT REASON                 |
| REF*17*CONFIRM               | REF*17*CANCEL               | REF*17*TERM               | REF*17*REINSTATE                        |
| DTP*007*D8*20220101          | DTP*007*D8*20220101         | DTP*007*D8*20220101       | DTP*007*D8*20220101                     |

### 5.5.3 Data Fix Indicator

When a transaction is generated as a result of a manual fix completed by an account worker or data fix by WAHBE's system integrator, the following indicator will be added in the subscriber's LS loop:

**N1**\*75\*SOURCE APPLICATION

<sup>&</sup>lt;sup>52</sup> If this optional 2700/2750 loop is sent for dependents, it must match the corresponding loop reported for the subscriber.

**REF**\*ZZ\*DATAFIX **DTP**\*007\*D8\*20220401

### 5.5.4 Coverage Date Change Indicator

When WAHBE makes an edit to a coverage start date at the member or household level, the indicator below will be added to the LS loop for each enrollee impacted.

N1\*75\*ADDL MAINT REASON

**REF**\*17\*COVERAGE DATE CHANGE

DTP\*007\*D8\*20220204

### 5.5.5 Renewal Indicator

WAHBE will include a renewal indicator in some Add transactions to distinguish enrollments that are passive renewals. See Section 6 for more information on Open Enrollment and Renewals.

When a household is passively renewed, the indicator below will be added to the subscriber's LS loop.

N1\*75\*ADDL MAINT REASON

**REF**\*ZZ\*PASSIVE RENEWAL

DTP\*007\*D8\*20221101

### 5.6 834 APTC, Cascade Care Savings, and CSR Reporting

Different criteria apply when reporting subsidy information in the LS loop (2700/2750 loops) based on whether the transaction is for Qualified Health Plan (QHP) or Qualified Dental Plan (QDP) coverage.<sup>53</sup>

# 5.6.1 834 Qualified Health Plan APTC and CSR Reporting

The following table outlines how APTC and CSR are reported for Qualified Health Plans:

| Tax Subsidy<br>Status | Election                      | CMS Plan ID<br>(QHP ID)<br>CSR Variant | 2750<br>APTC AMT           | 2750<br>CSR AMT            | 2750<br>CSR ELIG CAT |
|-----------------------|-------------------------------|--|----------------------------|----------------------------|----------------------|
| Does not qualify      | NA                            | "01"                                   | Not Reported               | \$0 (zero) amount reported | "01"                 |
| Does qualify          | Chooses not to use            | Any                                    | \$0 (zero) amount reported | CSR Amount                 | Any                  |
| Does qualify          | Uses all or a portion of APTC | Any                                    | APTC amount elected        | CSR Amount                 | Any                  |

<sup>&</sup>lt;sup>53</sup> The CSR Variant is identified in the 15<sup>th</sup> and 16<sup>th</sup> characters of the CMS Plan ID, and is equivalent to the value reported in the 2700/2750 loop for CSR ELIG CAT.

### For Qualified Health Plans:

- If the household does not qualify for health coverage subsidies:
  - The CMS Plan ID (QHP ID) CSR Variant will always be "01".
  - o The 2750 Loop for APTC AMT is not sent.
  - The 2750 Loop for CSR AMT will report \$0 (zero dollars).
  - The 2750 Loop for CSR CAT will always be "01".
- If the household does qualify for health coverage subsidies, but chooses not to use any APTC:
  - o The CMS Plan ID (QHP ID) CSR Variant may be any value.
  - o The 2750 Loop for APTC AMT will report \$0 (zero dollars).
  - o The 2750 Loop for CSR AMT will report the CSR Amount.
  - The 2750 Loop for CSR CAT may be any value.
- If the household does qualify for health coverage subsidies, and uses some or all or a portion of their APTC:
  - o The CMS Plan ID (QHP ID) CSR Variant may be any value.
  - o The 2750 Loop for APTC AMT will report the APTC amount elected.
  - o The 2750 Loop for CSR AMT will report the CSR Amount.
  - o The 2750 Loop for CSR CAT may be any value.

### 5.6.2 834 Qualified Dental Plan APTC and CSR Reporting

For dental coverage, the CSR Variant is always "01". Since APTC and CSR do not apply to QDP coverage, the 2700/2750 loops for APTC AMT, CSR AMT, and CSR ELIG CAT are not reported on QDP 834 transactions.

### 5.6.3 834 Qualified Health Plan Cascade Care Savings Reporting

A Cascade Care Savings amount <sup>54</sup>will be reported in the subscriber LS Loop (2700/2750) for eligible QHP plans if certain conditions are met. These include:

- The household is eligible for Cascade Care Savings and the household's full APTC amount is applied to the enrollment
- The household is eligible for Cascade Care Savings and ineligible for APTC
- The household is eligible for Cascade Care Savings and the full APTC amount is equal to \$0 (zero)

Cascade Care Savings will not be reported in the subscriber LS Loop (2700/2750) when:

<sup>&</sup>lt;sup>54</sup> Refer to section titled Subscriber LS Loops (2700/2750) for Cascade Care Savings tag reported within the 834.

- The household has lost Cascade Care Savings eligibility
- The household has opted not to be considered for premium assistance benefits
- The household is APTC eligible but has opted not to apply the full benefit toward their enrollment

# 6 Open Enrollment and Renewals

Near the end of each benefit year, open enrollment commences. Households either actively renew or, whenever possible, are passively renewed in order to prevent a break in coverage. The Enrollment ID for an enrollment group is unique for each benefit year (calendar year).

### 6.1 Renewal Types

There are two types of renewals:

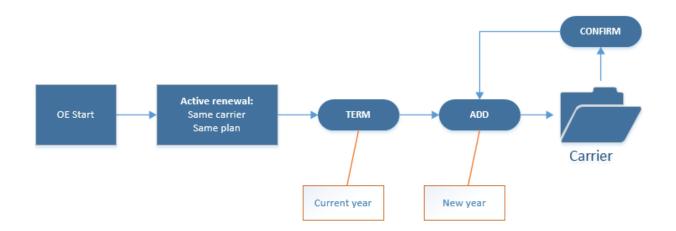
- Active Renewal This is when the head of household accesses Healthplanfinder and "actively" shops for and selects a plan during Open Enrollment for the following benefit year. This is also called "Manual Renewal".
- Passive Renewal This is when the head of household does not "actively" renew using Healthplanfinder, but WAHBE "passively" enrolls them in the same plan they had coverage through during the previous benefit year. 55 This is also called "auto-renewal".

### 6.2 Renewal Scenarios and 834 Process Flows

The following sections outline the most common renewal scenarios, EDI process flows, 834 renewal transactions, and the 834 formats and data that will be sent from WAHBE to the carriers.

### 1. Active Enrollment, Same Carrier, Same Plan

Even if the plan does not change across benefit years, an 834 Term for the old plan with the old Enrollment ID is sent, followed by an 834 Add for the new plan with the new Enrollment ID. An 834 Confirm from the carrier is generated and sent to WAHBE.

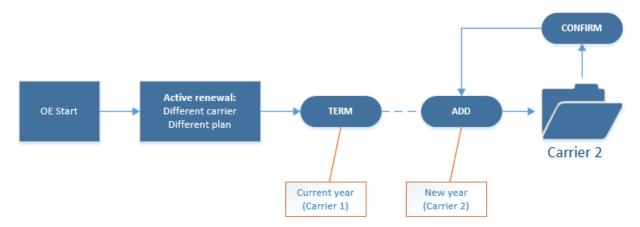


### 2. Active Enrollment, Different Carrier, Different Plan

This scenario is similar to the first, however if the subscriber selects a different plan with a

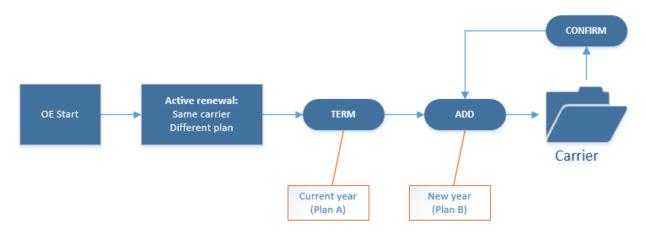
<sup>&</sup>lt;sup>55</sup> Some plans are discontinued at the end of the benefit year, but replaced with a "cross mapped" plan. In these instances, when they are eligible, households are passively renewed into the cross walked plan.

different carrier, the 834 Term goes to the previous carrier and the 834 Add goes to the new carrier. An 834 Confirm from the new carrier is generated and sent to WAHBE.



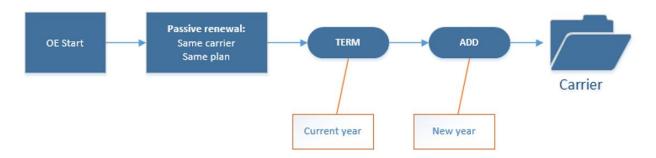
### 3. Active Enrollment, Same Carrier, Different Plan

This scenario is similar to the first. An 834 Term for the old plan with the old Enrollment ID is sent, followed by an 834 Add for the new plan with the new Enrollment ID. An 834 Confirm from the carrier is generated and sent to WAHBE.



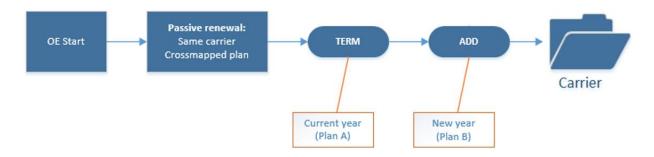
### 4. Passive Enrollment, Same Carrier, Same Plan

This scenario involves WAHBE passively or auto-renewing the household into the same plan with the same carrier. An 834 Term for the old plan with the old Enrollment ID is sent, followed by an 834 Add for the new plan with the new Enrollment ID. WAHBE will auto-effectuate the new enrollment. For details on binder payment grace period requirements for passive enrollments please reference the Carrier Enrollment and Payment Process Guide.



### 5. Passive Enrollment, Same Carrier, Cross Mapped Plan

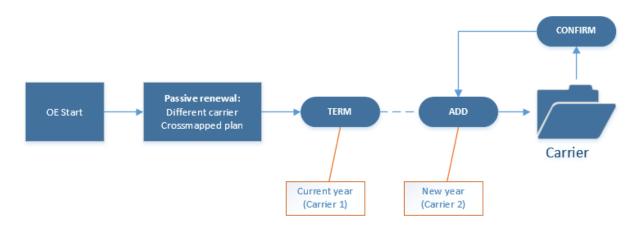
This scenario involves WAHBE passively or auto-renewing the household into a cross mapped<sup>56</sup> QHP with the same carrier. An 834 Term for the old plan with the old Enrollment ID is sent, followed by an 834 Add for the new plan with the new Enrollment ID. WAHBE will auto-effectuate the new enrollment. For details on binder payment grace period requirements for passive enrollments please reference the Carrier Enrollment and Payment Process Guide.



### 6. Passive Enrollment, Different Carrier, Cross Mapped Plan

This scenario involves WAHBE auto-renewing the household into a cross mapped QHP with a different carrier. The 834 Term is sent to the previous carrier and the 834 Add goes to the new carrier. WAHBE will not auto-effectuate the new enrollment. An 834 Confirm from the new carrier is generated and sent to WAHBE.

<sup>&</sup>lt;sup>56</sup> Cross mapped refers to the auto-renewal process where a household is re-enrolled for the upcoming year in a plan that differs from their current plan, due to plan discontinuation or plan non-renewal.



# 6.3 834 Renewal Maintenance Action Code and Maintenance Reason Code Combinations

The following table outlines what values are sent for maintenance action code and maintenance reason code combinations for renewals based on whether or not the renewal was active or passive and the transaction type.

<u>Note</u>: This table only lists elements that require special call out. For loops, segments, or elements that are not contained in this table, refer to the table in the section titled **834 Add Transaction from WAHBE** and **834 Confirm Transaction from the Carrier**.

| Scenario           | 834 Term from<br>WAHBE | 834 Add from<br>WAHBE | 834 Confirm from the Carrier | 2000, INS03<br>Element Values | 2000, INS04<br>Element Values |
|--------------------|------------------------|-----------------------|------------------------------|-------------------------------|-------------------------------|
| Active Enrollment, |                        |                       |                              |                               |                               |
| Same Carrier,      | Х                      |                       |                              | 024                           | 07                            |
| Same QHP           |                        |                       |                              |                               |                               |
|                    |                        | Х                     |                              | 021                           | 41                            |
|                    |                        |                       | Х                            | 021                           | 28                            |
| Active Enrollment  |                        |                       |                              |                               |                               |
| Different Carrier  | Х                      |                       |                              | 024                           | 07                            |
| Different QHP      |                        |                       |                              |                               |                               |
|                    |                        | X                     |                              | 021                           | EC                            |
|                    |                        |                       | Х                            | 021                           | 28                            |
| Active Enrollment  |                        |                       |                              |                               |                               |
| Same Carrier       | X                      |                       |                              | 024                           | 07                            |
| Different QHP      |                        |                       |                              |                               |                               |
|                    |                        | Х                     |                              | 021                           | EC                            |
|                    |                        |                       | Х                            | 021                           | 28                            |
| Passive Enrollment |                        |                       |                              |                               |                               |
| Same Carrier       | Х                      |                       |                              | 024                           | 07                            |
| Same QHP           |                        |                       |                              |                               |                               |
|                    |                        | Х                     |                              | 021                           | 41                            |
|                    |                        |                       | Not required                 |                               |                               |

| Scenario  | 834 Term from<br>WAHBE | 834 Add from<br>WAHBE | 834 Confirm from the Carrier | 2000, INS03<br>Element Values | 2000, INS04<br>Element Values |
|---|------------------------|-----------------------|------------------------------|-------------------------------|-------------------------------|
| Passive Enrollment<br>Same Carrier<br>Cross-Mapped QHP                    | х                      |                       |                              | 024                           | 07                            |
|   |                        | Х                     |                              | 021                           | 41                            |
|   |                        |                       | Not required                 |                               |                               |
| Passive Enrollment<br>Different Carrier<br>Cross-Mapped QHP <sup>57</sup> | Х                      |                       |                              | 024                           | 07                            |
|   |                        | Х                     |                              | 021                           | EC                            |
|   |                        |                       | Х                            | 021                           | 28                            |

### 6.3.1 Active vs. Passive Renewal Identifiers

As mentioned in section 5.5.5, WAHBE will include a renewal indicator in the subscriber LS Loop (2700/2750) on some Add transactions to distinguish enrollments that are passive renewals. The following table includes the possible renewal indicator combinations for all Add transactions sent during the open enrollment period. This information may be referenced in addition to the Batch Autorenewal Report to track carrier confirmation or effectuation requirements<sup>58</sup>.

| Scenario                             | 2000, INS03 Element<br>Value on WAHBE Add | 2000, INS04 Element<br>Values on WAHBE<br>Add | Part of Batch Auto-<br>Renewal Process? <sup>59</sup> | 2700/2750<br>Renewal Indicator |
|--------------------------------------|---|---|---|--------------------------------|
| Passive Enrollment<br>(Auto-Renewal) | 21  | EC  | Yes   | Yes                            |
| Passive Enrollment<br>(Auto-Renewal) | 21  | 41  | Yes   | Yes                            |
| Active Enrollment (Manual)           | 21  | EC  | No  | No                             |

<sup>&</sup>lt;sup>57</sup> This is the only passive renewal scenario where HBE requires an 834 Confirm from the Carrier in order to effectuate the enrollment. The Carrier can identify the enrollments requiring an 834 Confirm because they will contain both the Passive Renewal indicator in the 2700/2750 loop as well as an INS04 value of 'EC' in Loop 2000.

<sup>&</sup>lt;sup>58</sup> Refer to the Carrier Enrollment and Payment Process Guide for information Related to the Batch Auto-Renewal Report (BAR).

<sup>&</sup>lt;sup>59</sup> WAHBE's batch auto-renewal processing is timed to align with the start of Open Enrollment. Specific dates related to EDI delivery for this batch are communicated to carriers as part of Open Enrollment readiness.

# 7 Special Enrollment Period

A Special Enrollment Period (SEP) results from a change that materially impacts the members of a household. When there is a valid qualifying event, and the subscriber reports the change within the specified time period, the household is eligible to receive a SEP outside of Open Enrollment. Depending on the SEP circumstances, the household may opt to change plans or stay with the same plan.

### 7.1 SEP General Business Rules

The following are some general rules around Special Enrollment Periods:

- There are scenarios where a SEP results in the household selecting a new plan. There are also scenarios that result in adding or removing dependents on an existing plan.
- When changes occur on an enrollment they are sent for the subscriber (2000, INS03 = 001) and for all impacted dependents.
- In the event a SEP has been verified by WAHBE, WAHBE will transmit a SEP reason code of EX or ER in the LS loop. This indicates the Account Worker has verified the SEP event and the subscriber, dependents, or household qualifies for a SEP.
- Members will be able to report loss of minimum essential coverage (MEC) and change of address up to 60 days in the future. Carriers are required to process and enroll members with future effective dates in these scenarios.

# 7.2 SEP Events and Corresponding SEP Reason Codes

The following table contains the SEP qualifying event and the corresponding SEP Reason Codes (reported in the LS loop).

| SEP Event   | SEP Reason Code            |
|---|----------------------------|
| <ul> <li>Birth</li> <li>Adoption</li> <li>Placement by court order</li> </ul>   | 02-BIRTH                   |
| <ul> <li>Loss of Medically Essential Coverage (MEC)</li> <li>Age out of coverage (health 26, pediatric dental 19)</li> <li>Join or leave AmeriCorps, VISTA, or NCCC</li> <li>Plan discontinued at the end of the benefit year</li> <li>Domestic violence</li> <li>Loss of COBRA premium assistance</li> </ul> | 07-TERMINATION OF BENEFITS |
| <ul> <li>Marriage</li> <li>Domestic partnership</li> <li>Divorce</li> <li>Legally separated</li> <li>Death</li> </ul>   | 32-MARRIAGE                |

| SEP Ever | nt  | SEP Reason Code              |
|----------|---|------------------------------|
| •        | Address change, loss of current coverage  | 43-CHANGE OF LOCATION        |
| •        | Address change, gain access to new coverage   |                              |
| •        | Exchange error  | ER-EXCHANGE ERROR            |
| •        | Special handling  |                              |
| •        | Plan de-certification   | EX-EXCEPTIONAL CIRCUMSTANCES |
| •        | Prior year tax filing completed after previously denied tax credits due to not filing taxes |                              |
| •        | Income change that results in a change to APTC and/or CSR amount                            | FC-FINANCIAL CHANGE          |
| •        | Change to tax filing household  |                              |
| •        | Removal due to incarceration  |                              |
| •        | Removal due to moving out of state  |                              |
| •        | Change in lawful presence   | NE-NEWLY ELIGIBLE            |
| •        | Change in citizenship status  |                              |
| •        | Change in tax filing status   |                              |
| •        | Addition due to release from incarceration  |                              |
| •        | Addition due to loss of WAH coverage due to change in pregnancy status                      |                              |
| •        | American Indian/Alaska Native SEP   |                              |
| •        | Program change from WAH to APTC/QHP   | PC-PROGRAM CHANGE            |
| •        | Cascade Care Savings SEP  |                              |

# 7.3 834 SEP Transactions from WAHBE to the Carrier

The following table outlines the format and content of the 2750 loops for each SEP code<sup>6061</sup>:

| SEP<br>Code | SEP Event                             | SEP Reason Reported in the 2750 Loop |
|-------------|---------------------------------------|--------------------------------------|
| 02          | Birth/Adoption/Placement for Adoption | N1*75*SEP REASON                     |
|             |                                       | REF*17*BIRTH                         |
|             |                                       | DTP*D8*20220415                      |
| 07          | Termination of Benefits               | N1*75*SEP REASON                     |
|             |                                       | REF*17*07-TERMINATION OF BENEFITS    |
|             |                                       | DTP*D8*20220401                      |
|             |                                       |                                      |
| 32          | Marriage                              | N1*75*SEP REASON                     |
|             |                                       | REF*17*32-MARRIAGE                   |
|             |                                       | DTP*D8*20220415                      |
|             |                                       |                                      |

<sup>&</sup>lt;sup>60</sup> See the **APTC and CSR Reporting** section for detailed information on what to include in the subscriber 2750 loops.

<sup>&</sup>lt;sup>61</sup> The SEP related 2750 loop is reported for the subscriber only and is only included on 834 Add and 834 Change transactions from WAHBE.

| SEP<br>Code | SEP Event                 | SEP Reason Reported in the 2750 Loop |
|-------------|---------------------------|--------------------------------------|
|             |                           |                                      |
| 43          | Change of Location        | N1*75*SEP REASON                     |
|             |                           | REF*17*43-CHANGE OF LOCATION         |
|             |                           | DTP*D8*20220401                      |
| ER          | Exchange Error            | N1*75*SEP REASON                     |
|             |                           | REF*17*ER-EXCHANGE ERROR             |
|             |                           | DTP*D8*20220401                      |
| EX          | Exceptional Circumstances | N1*75*SEP REASON                     |
|             |                           | REF*17*EX-EXCEPTIONAL CIRCUMSTANCES  |
|             |                           | DTP*D8*20220401                      |
| FC          | Financial Change          | N1*75*SEP REASON                     |
|             |                           | REF*17*FC-FINANCIAL CHANGE           |
|             |                           | DTP*D8*20220401                      |
| NE          | Newly Eligible            | N1*75*SEP REASON                     |
|             |                           | REF*17*NE-NEWLY ELIGIBLE             |
|             |                           | DTP*D8*20220401                      |
| PC          | Program Change            | N1*75*SEP REASON                     |
|             |                           | REF*17*PC-PROGRAM CHANGE             |
|             |                           | DTP*D8*20220401                      |
|             |                           |                                      |

### 7.4 SEP Resulting in an 834 Change Transaction vs. 834 Term/Add Transactions

Most SEP scenarios result in an 834 Term of existing coverage from WAHBE to the carrier and an 834 Add for new coverage from WAHBE to the carrier, followed by an 834 Confirm from the carrier to WAHBE. There are two types of scenarios when an 834 Change transaction is generated instead of the usual 834 Term/Add flow:

- If a dependent is added to the household due to marriage, birth, adoption, or placement for adoption, and there is continuous coverage with the same QHP within the same benefit year, an 834 Change transaction is sent with a 2000, INSO3 (Maintenance Type Code) value of "001" indicating a Change for the subscriber. For the dependent, the 2000, INSO3 value is "021" for Addition. See SEP Scenarios in Appendix A of the Carrier Enrollment and Payment Process Guide for more detailed information.
- If a dependent is terminated from the household due to death, and there is continuous coverage with the same QHP within the same benefit year, an 834 Change transaction is sent with a 2000, INS03 (Maintenance Type Code) value of "001" indicating a Change for the subscriber. For the dependent, the 2000, INS03 value is "024" for Cancelation or Termination.

See **SEP Scenarios in Appendix A of the Carrier Enrollment and Payment Process Guide** for more detailed information.

### 7.5 834 SEP Financial Change Transactions from WAHBE

A change in household income that results in a gain or loss of APTC and/or CSR tier qualifies as a Financial Change SEP.<sup>62</sup>

 If the household selects continuing coverage with the same QHP, an 834 Change transaction is generated from WAHBE. In addition to the subscriber 2700/2750 loops outlined in the LS Loop section, an additional 2700/2750 loop is sent for the subscriber:

N1\*75\*SEP REASON

**REF\*17\*FC-FINANCIAL CHANGE** 

DTP\*D8\*20220401

The date reported in the 2750 loop is the date the new amount of APTC and/or CSR goes into effect.

- 2. If the household has continuing coverage, and the household selects a different QHP, an 834 Term transaction is sent for the old QHP and an 834 Add transaction is sent for the new QHP. The 834 Add follows the same 2700/2750 guidelines as are outlined in #1. The date reported in the Financial Change 2700/2750 loop is the date the new coverage goes into effect.
- 3. If the household has a break in coverage, a Financial Change SEP does not apply.
  - a. The household may qualify for a SEP based on circumstances other than Financial Change. In this scenario, an 834 Add transaction is sent by WAHBE. A Financial Change 2700/2750 loop is not included in the transaction.
  - b. If not eligible for a SEP, the household can actively enroll through Healthplanfinder during open enrollment. In this scenario, an 834 Add transaction is sent by WAHBE. A Financial Change 2700/2750 loop is not included in the transaction.

<sup>&</sup>lt;sup>62</sup> Transactions communicating Financial change SEPs may include Cascade Care Savings amounts in the subscriber's 2700/2750 loop.

# 8 Sponsorship Program

Sponsors are third party organizations including community organizations and tribal organizations that provide premium payment responsibility for qualified households. Because a sponsor can either be a sponsor organization or the subscriber, sponsor organizations are also referred to as "third party sponsors" to distinguish them from subscribers.

# 8.1 Third Party Sponsorship Reporting

Third party sponsorship is reported via the 834 transaction as follows:

- For households eligible for third party sponsorship at the time of initial enrollment, third party sponsor information is reported on the 834 Add transaction.
- For households ineligible for third party sponsorship at the time of initial enrollment, subscriber information is reported on the 834 Add transaction.
- For households eligible for third party sponsorship subsequent to initial enrollment, third party sponsor information is reported on the 834 Change transaction.<sup>63</sup>
- For households that become ineligible for third party sponsorship subsequent to initial enrollment, subscriber information is reported on the 834 Change transaction.

The 15<sup>th</sup> rule should be referenced to identify the effective date of any third party sponsor change. For example, an add or change sent prior to the 15<sup>th</sup> of the month with a third party sponsor newly present, indicates the partnership should be active effective the first of the following month. See section titled **Enrollment Cutoff Date and Coverage Effective Date Business Rules** for additional detail related to effective date rules.

The following table outlines how sponsor information is reported on the 834 transaction in the 1000A loop:

| Scenario   | 834 Trans<br>Type | N101 | N102                       | N103 | N104                                       |
|--|-------------------|------|----------------------------|------|--|
| Household eligible for third party sponsorship at the time of initial enrollment.        | 834 Add           | P5   | Puyallup<br>Tribe          | 94   | 12345<br>(WAHBE Third-Party<br>Sponsor ID) |
| Household not eligible for third party sponsorship at the time of initial enrollment.    | 834 Add           | P5   | Adam Smith<br>(Subscriber) | FI   | 555121234<br>(Subscriber SSN)              |
| Household becomes eligible for third party sponsorship subsequent to initial enrollment. | 834<br>Change     | P5   | Puyallup<br>Tribe          | 94   | 12345<br>(WAHBE Third-Party<br>Sponsor ID) |

**58** | Page Last Updated: 8/18/2022 1:49 PM

<sup>&</sup>lt;sup>63</sup> When an 834 Change transaction is generated to report a change in sponsor, only the subscriber is included in the transaction (not any dependents).

# Companion Guide | 834 Enrollment Transaction | Individual Market Washington Health Benefit Exchange

| Scenario   | 834 Trans<br>Type | N101 | N102                    | N103 | N104                          |
|--|-------------------|------|-------------------------|------|-------------------------------|
| Household becomes ineligible for third party sponsorship subsequent to initial enrollment. | 834<br>Change     | P5   | Adam Smith (Subscriber) | FI   | 555121234<br>(Subscriber SSN) |

# 9 Full Carrier Audit Reconciliation Process

The Full Carrier Audit encompasses a full roster comparison for the plan year to allow for monthly enrollment reconciliation. More information can be found in the Full Carrier Audit ICD.

# 10 Acronyms and Terms

| Acronym/Term                    | Description  |
|---------------------------------|--|
| 834                             | Benefit Enrollment and Maintenance (834) EDI Transaction.  |
| 834 Confirm                     | The 834 Confirm is generated by the carrier and sent to WAHBE in response to an 834 Add received from WAHBE. The 834 Confirm is a slightly different format with slightly different data element requirements than the 834 Add sent by WAHBE.  |
| 834 TR3                         | Benefit Enrollment and Maintenance (834) Technical Report Type 3. An X12 publication that contains the industry standard usage of the loops, segments, and elements on the 834 EDI Transaction.  |
| 834 Enrollment<br>Transaction   | An 834 Enrollment Transaction is the term used to denote a single ST/SE or Transaction Set within an 834 file. There can be multiple Transaction Sets within an 834 File.  |
| 834 Transaction Set             | An 834 Transaction Set equates to the ST-SE loop within an 834 EDI file. Each ST-SE loop contains a household comprised of a subscriber and any dependents (if applicable). There are multiple transactions within a single functional group, each representing a household. There is a single functional group with a file header. There is a single file header within a file. |
| ACA                             | Affordable Care Act  |
| APTC                            | Advanced Premium Tax Credit  |
| Carrier Response<br>Transaction | An 834 Confirm or 834 Cancel sent in response to an 834 Add from WAHBE.  |
| Cascade Care Savings            | The 2021 Washington State Legislature enacted Engrossed Second Substitute Senate Bill 5377 which, among other provisions, directed the Exchange to establish a state premium assistance program for Washington residents. This program is branded and known to consumers as Cascade Care Savings for implementation for plan year 2023 by WAHBE.                                 |
| CMS                             | Centers for Medicare and Medicaid Services   |

| Acronym/Term         | Description   |
|----------------------|---|
| CMS Plan Identifier  | An identifier that is used to denote a particular health benefit plan offered by a carrier. Also referred to as the QHP ID, QDP ID, or Plan ID. The CMS Plan ID is comprised of the Standard Component Identifier (first 14 characters) plus the CSR Variant Identifier (15 <sup>th</sup> and 16 <sup>th</sup> positions).  |
|                      | The Standard Component Identifier is a 14 character identifier comprised of the following:  |
|                      | Five digit Issuer ID (HIOS ID) Two character State abbreviation Three digit product number Four digit standard component number   |
|                      | Example: 12345WA0020021   |
|                      | The CSR Variant Identifier is a 2 character (numeric) value that comprises the 15 <sup>th</sup> and 16 <sup>th</sup> positions of the CMS Plan ID:  |
|                      | 00 – Non WAHBE Variant 01 – WAHBE Variant (No CSR) 02 – Open to Indians below 300% FPL 03 – Open to Indians above 300% FPL 04 – 73% AV Level Silver Plan CSR 05 – 87% AV Level Silver Plan CSR 06 – 94% AV Level Silver Plan CSR  |
|                      | The CMS Plan ID is a concatenation of the Standard Component Identifier and the CSR Variant Identifier. Example: 12345WA019000204   |
| Covered Entities     | Covered Entities, also referred to as Trading Partners, are entities that are legally qualified to exchange EDI information about WAHBE enrollments. Covered entities include CMS, WAHBE, and the carriers participating on the Washington Health Benefit Exchange.   |
| CSR                  | Cost Sharing Reduction  |
| CSR Variant          | Also referred to as the CSR Eligibility Category, and CSR Tier. See CMS Plan Identifier.  |
| DEP vs. FAM Coverage | The Subscriber is also the Primary Applicant, and may or may not have coverage. If Coverage Level Code (2300, HD05) is "FAM", it indicates that all the members of the household, including the subscriber, have coverage. If the Coverage Level Code (2300, HD05) is "DEP", it indicates that only the dependents have coverage and the subscriber does not have coverage. |
| Dependent            | A household member that is not the subscriber.  |
| Effectuation         | An 834 Confirm transaction sent by a carrier to cause an enrollment to become active.   |
| EDI                  | Electronic Data Interchange   |
| Household            | A household is comprised of a subscriber and any dependents (if applicable). A household may consist only of a subscriber, or multiple enrollment groups.   |
| WAHBE                | Washington Health Benefit Exchange  |
| Healthplanfinder     | Healthplanfinder, or HPF, is the front end enrollment system used by consumers to shop for and select QHP and QDP coverage.   |
| HIPAA                | Health Insurance Portability and Accountability Act   |

| Acronym/Term                   | Description  |
|--------------------------------|--|
| Insured or Member              | Can be either a subscriber or a dependent. An individual that has enrolled and obtained healthcare coverage through WAHBE.   |
| MEC                            | Minimum Essential Coverage   |
| Member ID                      | WAHBE assigned Member ID is also known as the Person ID in Healthplanfinder. Throughout this Companion Guide, the term "Member ID" is used instead of "Person ID". For subscribers, the Subscriber ID is the same as their Member ID. Member ID's are lifetime identifiers; they follow a person throughout their entire coverage history on WAHBE, regardless of any lapses in coverage or any plan changes, as well as changes in tax subsidy eligibility. |
| OE                             | Open Enrollment  |
| Premium Aggregation<br>Removal | Refers to the transfer of responsibility for collecting initial binder payments and ongoing premium payments from WAHBE to the carriers. This transition occurred September 24, 2015.  |
| QDP                            | Qualified Dental Plan. A particular dental benefit plan offered by a carrier on the Health Benefit Exchange. There are two types of QDPs:  • Pediatric Dental • Family Dental  |
| QHP                            | Qualified Health Plan. A particular health benefit plan offered by a carrier on the Health Benefit Exchange.   |
| Renewals                       | Renewals, also referred to as re-enrollments, occur during Open Enrollment (OE) which begins near the end of each benefit year. It is the process whereby households are actively or passively renewed for health and dental coverage for the new benefit year.  |
| SEP                            | Special Enrollment Period. A SEP is triggered by a specified event which allows a household to obtain health coverage outside of the Open Enrollment (OE) period.  |
| Sponsor                        | In the Individual Market, the sponsor is commonly the subscriber. If the sponsor is the subscriber, the subscriber name and SSN are passed in the 1000A loop.  |
|                                | For households third party sponsorship applies the third party sponsor name and WAHBE assigned sponsor ID are passed in the 1000A loop.  |
| Subscriber                     | Individual responsible for premium payment for the household. The subscriber is the individual that has the contract with the insurance carrier for healthcare coverage. The subscriber is also referred to as the "primary applicant", or "head of household". A subscriber may or may not have health coverage. See section titled <b>DEP vs. FAM Coverage</b> for more information.   |
| Trading Partners               | See Covered Entities.  |

# 11 Appendix A: County Name to County Code Crosswalk Table

| County name         | County Code |
|---------------------|-------------|
| King                | 53033       |
| Clallam             | 53009       |
| <b>Grays Harbor</b> | 53027       |
| Island              | 53029       |
| Jefferson           | 53031       |
| Mason               | 53045       |
| Lewis               | 53041       |
| Kitsap              | 53035       |
| Pierce              | 53053       |
| San Juan            | 53055       |
| Skagit              | 53057       |
| Snohomish           | 53061       |
| Thurston            | 53067       |
| Whatcom             | 53073       |
| Clark               | 53011       |
| Cowlitz             | 53015       |
| Klickitat           | 53039       |
| Pacific             | 53049       |
| Skamania            | 53059       |
| Wahkiakum           | 53069       |
| Ferry               | 53019       |
| Lincoln             | 53043       |
| Pend Oreille        | 53051       |
| Spokane             | 53063       |
| Stevens             | 53065       |
| Adams               | 53001       |
| Asotin              | 53003       |
| Benton              | 53005       |
| Chelan              | 53007       |
| Columbia            | 53013       |
| Douglas             | 53017       |
| Franklin            | 53021       |
| Garfield            | 53023       |
| Grant               | 53025       |
| Kittitas            | 53037       |
| Okanogan            | 53047       |
| Walla Walla         | 53071       |
| Whitman             | 53075       |
| Yakima              | 53077       |

# 12 Appendix B: Race and Ethnicity Concept Code List

| Washington Healthplanfinder Description | Concept Type | Concept Code |
|---|--------------|--------------|
| Indian (American)                       | Race         | 1004-1       |
| Asian                                   | Race         | 2028-9       |
| Asian Indian                            | Race         | 2029-7       |
| Cambodian                               | Race         | 2033-9       |
| Chinese                                 | Race         | 2034-7       |
| Filipino                                | Race         | 2036-2       |
| Japanese                                | Race         | 2039-6       |
| Korean                                  | Race         | 2040-4       |
| Laotian                                 | Race         | 2041-2       |
| Thai                                    | Race         | 2046-1       |
| Vietnamese                              | Race         | 2047-9       |
| Hawaiian                                | Race         | 2079-2       |
| Samoan                                  | Race         | 2080-0       |
| Guamanian                               | Race         | 2087-5       |
| Other Asian/Pacific Islander            | Race         | 2500-7       |
| Other Race                              | Race         | 2131-1       |
| White                                   | Race         | 2106-3       |
| Black/African American                  | Race         | 2054-5       |
| Eskimo                                  | Race         | 1840-8       |
| Aleut                                   | Race         | 1966-1       |
| Unreported                              | Race         | Null         |
| American Indian/Alaska Native           | Race         | 1002-5       |
| Not Spanish/Hispanic                    | Ethnicity    | 2186-5       |
| Not Reported                            | Ethnicity    | Null         |
| Mexican/Mexican-American/Chicano        | Ethnicity    | 2148-5       |
| Cuban                                   | Ethnicity    | 2182-4       |
| Puerto Rican                            | Ethnicity    | 2180-8       |
| Other Spanish/Hispanic                  | Ethnicity    | 2135-2       |

# 13 Appendix C: 834 Transaction Examples

The following sections contain mocked up 834 transaction examples. Physical sample files are available upon request.

- WAHBE Add
- WAHBE Change
- WAHBE Term
- WAHBE Cancel
- WAHBE Reinstate
- WAHBE Passive Renewal
- Carrier Confirm
- Carrier Term
- Carrier Cancel
- Carrier Reinstate

### 13.1 WAHBE Add

### File Header

ISA\*00\* \*00\* \*30\*454846258 \*30\*910000000 \*221101\*0210\*^\*00501\*000000439\*0\*T\*:~

### **Functional Group Header**

GS\*BE\*454846258\*910000000\*20221101\*789178\*387\*X\*005010X220A1~

### **Transaction Set Header**

ST\*834\*82ei19032\*005010X220A1~
BGN\*00\*12345-30298888\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*382\*D8\*20220101~

### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

### 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

### 2000 Subscriber Information

INS\*Y\*18\*021\*EC\*A\*\*\*AC~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

### 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~
HLH\*N\*1\*1~
LUI\*LE\*eng\*\*6~
LUI\*LE\*eng\*\*7~

### 2300 Subscriber Coverage Information

HD\*021\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

### **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*PRE AMT TOT~ REF\*9X\*350~

# Companion Guide | 834 Enrollment Transaction | Individual Market Washington Health Benefit Exchange

DTP\*007\*D8\*20220101~ LX\*2~ N1\*75\*APTC AMT~ REF\*9V\*100~ DTP\*007\*D8\*20220101~ LX\*3~ N1\*75\*STATE SUBSIDY AMT~ REF\*9V\*75~ DTP\*007\*D8\*20220101~ LX\*4~ N1\*75\*TOT RES AMT~ REF\*9V\*175~ DTP\*007\*D8\*20220101~ LX\*6~ N1\*75\*CSR ELIG CAT~ REF\*ZZ\*04~ DTP\*007\*D8\*20220101~ N1\*75\*CSR AMT~ REF\*ZZ\*125~ DTP\*007\*D8\*20220101~ LX\*7~ N1\*75\*REQUEST SUBMIT TIMESTAMP~ REF\*17\*20211203000000~ DTP\*007\*D8\*20211203~ LE\*2700~

### **2000 Dependent Information**

INS\*N\*01\*021\*28\*A~ REF\*17\*22345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

# 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~
PER\*IP\*\*TE\*3607776565\*AP\*3605551214\*EM\*mary\_walsh@mailinator.com~
DMG\*D8\*19730819\*F\*\*I:RET:1002-5^:RET:1840-8~
HLH\*N\*1\*1~

### 2300 Dependent Coverage Information

HD\*021\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

### **Transaction Set Trailer**

SE\*66\*0001~

### **Functional Group Trailer**

GE\*1\*387~

#### File Trailer

IEA\*1\*000000439~

### 13.2 WAHBE Change

### File Header

ISA\*00\* \*00\* \*30\*454846258 \*30\*910000000 \*221101\*0210\*^\*00501\*000000439\*0\*T\*:~

### **Functional Group Header**

GS\*BE\*454846258\*910000000\*20221101\*789178\*387\*X\*005010X220A1~

### **Transaction Set Header**

ST\*834\*82ei19032\*005010X220A1~
BGN\*00\*12345-30298888\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000205~
DTP\*303\*D8\*20220512~

### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

### 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

### 2000 Subscriber Information

INS\*Y\*18\*001\*AI\*A\*\*\*AC~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20220430~

### 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3608675309\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~

### 2300 Subscriber Coverage Information

HD\*001\*\*HLT\*Happy Health Plan\*FAM~ DTP\*303\*D8\*20220101~

### **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*PRE AMT TOT~ REF\*9X\*250~ DTP\*007\*D8\*20220101~ LX\*2~ N1\*75\*APTC AMT~ REF\*9V\*100~

DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*TOT RES AMT~

REF\*9V\*150~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR AMT~

REF\*ZZ\*100~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*PRE AMT TOT~

REF\*9X\*250~

DTP\*007\*D8\*20220601~

LX\*7~

N1\*75\*APTC AMT~

REF\*9V\*200~

DTP\*007\*D8\*20220601~

LX\*8~

N1\*75\*TOT RES AMT~

REF\*9V\*50~

DTP\*007\*D8\*20220601~

LX\*9~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*05~

DTP\*007\*D8\*20220601~

LX\*10~

N1\*75\*CSR AMT~

REF\*ZZ\*200~

DTP\*007\*D8\*20220601~

LX\*11~

N1\*75\*SEP REASON~

REF\*17\*FC-FINANCIAL CHANGE~

DTP\*007\*D8\*20220512~

LX\*12~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20210512000000~

DTP\*007\*D8\*20220512~

LE\*2700~

### **Transaction Set Trailer**

SE\*72\*0001~

### **Functional Group Trailer**

GE\*1\*387~

# File Trailer

IEA\*1\*000000439~

## 13.3 WAHBE Term

#### File Header

ISA\*00\* \*00\* \*30\*454846258 \*30\*910000000 \*221101\*0210\*^\*00501\*000000439\*0\*T\*:~

#### **Functional Group Header**

GS\*BE\*454846258\*910000000\*20221101\*789178\*387\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*82ei19032\*005010X220A1~
BGN\*00\*12345-30298888\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*007\*D8\*20220430~

#### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### 2000 Subscriber Information

INS\*Y\*18\*024\*07\*A\*\*\*TE~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20220430~

## 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3608675309\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~

#### **2300 Subscriber Coverage Information**

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220430~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*PRE AMT TOT~ REF\*9X\*250~ DTP\*007\*D8\*20220101~ LX\*2~ N1\*75\*APTC AMT~ REF\*9V\*100~

DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*TOT RES AMT~

REF\*9V\*150~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR AMT~

REF\*ZZ\*100~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20201203000000~

DTP\*007\*D8\*20201203~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*024\*07\*A~

REF\*17\*22345~

REF\*1L\*30298888~

REF\*0F\*12345~

DTP\*356\*D8\*20220101~

DTP\*357\*D8\*20220430~

## **2100A Dependent Name**

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~ DMG\*D8\*19730819\*F\*\*I:RET:1002-5^:RET:1840-8~ HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220430~

## **Transaction Set Trailer**

SE\*58\*0001~

#### **Functional Group Trailer**

GE\*1\*387~

## **File Trailer**

IEA\*1\*000000439~

## 13.4 WAHBE Cancel

#### File Header

ISA\*00\* \*00\* \*30\*454846258 \*30\*910000000 \*221101\*0210\*^\*00501\*000000439\*0\*T\*:~

## **Functional Group Header**

GS\*BE\*454846258\*910000000\*20221101\*789178\*387\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*82ei19032\*005010X220A1~
BGN\*00\*12345-30298888\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*007\*D8\*20220101~

#### 1000A Sponsor

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### **2000 Subscriber Information**

INS\*Y\*18\*024\*14\*A\*\*\*TE~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20220101~

#### **2100A Subscriber Name**

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3608675309\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~

#### 2300 Subscriber Coverage Information

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220101~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*PRE AMT TOT~ REF\*9X\*250~ DTP\*007\*D8\*20220101~ LX\*2~ N1\*75\*APTC AMT~ REF\*9V\*100~ DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*TOT RES AMT~

REF\*9V\*150~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR AMT~

REF\*ZZ\*100~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20201203000000~

DTP\*007\*D8\*20201203~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*024\*14\*A~

REF\*17\*22345~

REF\*1L\*30298888~

REF\*0F\*12345~

DTP\*356\*D8\*20220101~

DTP\*357\*D8\*20220101~

## 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~ DMG\*D8\*19730819\*F\*\*I:RET:1002-5^:RET:1840-8~

## **2300 Dependent Coverage Information**

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220101~

## **Transaction Set Trailer**

SE\*58\*0001~

## **Functional Group Trailer**

GE\*1\*387~

#### **File Trailer**

IEA\*1\*000000439~

## 13.5 WAHBE Reinstate

#### File Header

ISA\*00\* \*00\* \*30\*454846258 \*30\*910000000 \*221101\*0210\*^\*00501\*000000439\*0\*T\*:~

#### **Functional Group Header**

GS\*BE\*454846258\*910000000\*20221101\*789178\*387\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*82ei19032\*005010X220A1~
BGN\*00\*12345-30298888\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000205~
DTP\*382\*D8\*20220101~

#### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### 2000 Subscriber Information

INS\*Y\*18\*025\*EC\*A\*\*\*AC~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

## 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~
HLH\*N\*1\*1~
LUI\*LE\*eng\*\*6~
LUI\*LE\*eng\*\*7~

#### 2300 Subscriber Coverage Information

HD\*025\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*SOURCE APPLICATION~ REF\*ZZ\*DATAFIX~ DTP\*007\*D8\*20220528~

LX\*2~

N1\*75\*PRE AMT TOT~

REF\*9X\*250~

DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*APTC AMT~

REF\*9V\*100~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*TOT RES AMT~

REF\*9V\*150~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*CSR AMT~

REF\*ZZ\*100~

DTP\*007\*D8\*20220101~

LX\*7~

N1\*75\*PRE AMT TOT~

REF\*9X\*250~

DTP\*007\*D8\*20220601~

LX\*8~

N1\*75\*APTC AMT~

REF\*9V\*200~

DTP\*007\*D8\*20220601~

LX\*9~

N1\*75\*TOT RES AMT~

REF\*9V\*50~

DTP\*007\*D8\*20220601~

LX\*10~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*05~

DTP\*007\*D8\*20220601~

LX\*11~

N1\*75\*CSR AMT~

REF\*ZZ\*200~

DTP\*007\*D8\*20220601~

I X\*12~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20210528000000~

DTP\*007\*D8\*20220528~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*025\*EC\*A~

REF\*17\*22345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

## 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~
PER\*IP\*\*TE\*3607776565\*AP\*3605551214\*EM\*mary\_walsh@mailinator.com~
DMG\*D8\*19730819\*F\*\*I:RET:1002-5^:RET:1840-8~
HLH\*N\*1\*1~

## **2300 Dependent Coverage Information**

HD\*025\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

## **Transaction Set Trailer**

SE\*86\*0001~

## **Functional Group Trailer**

GE\*1\*387~

#### **File Trailer**

IEA\*1\*000000439~

## 13.6 WAHBE Passive Renewal

#### File Header

ISA\*00\* \*00\* \*30\*454846258 \*30\*910000000 \*221101\*0210\*^\*00501\*000000439\*0\*T\*:~

#### **Functional Group Header**

GS\*BE\*454846258\*910000000\*20221101\*789178\*387\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*82ei19032\*005010X220A1~
BGN\*00\*12345-30899788\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*382\*D8\*20230101~

#### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### 2000 Subscriber Information

INS\*Y\*18\*021\*41\*A\*\*\*AC~ REF\*17\*12345~ REF\*1L\*30899788~ REF\*0F\*12345~ DTP\*356\*D8\*20230101~ DTP\*357\*D8\*20231231~

## 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~
HLH\*N\*1\*1~
LUI\*LE\*eng\*\*6~
LUI\*LE\*eng\*\*7~

#### 2300 Subscriber Coverage Information

HD\*021\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20230101~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*REQUEST SUBMIT TIMESTAMP~ REF\*17\*20221101000000~ DTP\*007\*D8\*20221101~

LX\*2

N1\*75\*ADDL MAINT REASON

**REF\*ZZ\*PASSIVE RENEWAL** 

DTP\*007\*D8\*20221101

LX\*3~

N1\*75\*PRE AMT TOT~

REF\*9X\*294~

DTP\*007\*D8\*20230101~

LX\*4~

N1\*75\*APTC AMT~

REF\*9V\*100~

DTP\*007\*D8\*20230101~

LX\*5~

N1\*75\*TOT RES AMT~

REF\*9V\*194~

DTP\*007\*D8\*20230101~

LX\*6~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20230101~

LX\*7~

N1\*75\*CSR AMT~

REF\*ZZ\*132~

DTP\*007\*D8\*20230101~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*021\*41\*A~

REF\*17\*22345~

REF\*1L\*30899788~

REF\*0F\*12345~

DTP\*356\*D8\*20230101~

DTP\*357\*D8\*20231231~

## 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~

PER\*IP\*\*TE\*3607776565\*AP\*3605551214\*EM\*mary\_walsh@mailinator.com~

DMG\*D8\*19730819\*F\*\*I:RET:1002-5^:RET:1840-8~

HLH\*N\*1\*1~

## **2300 Dependent Coverage Information**

HD\*021\*\*HLT\*Happy Health Plan\*FAM~

DTP\*348\*D8\*20230101~

#### **Transaction Set Trailer**

SE\*67\*82ei19032~

## **Transaction Set Header**

ST\*834\*92ui7s298\*005010X220A1~
BGN\*00\*12345-30298888\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*007\*D8\*20221231~

#### 1000A Sponsor

N1\*P5\*Martin Walsh\*FI\*500223333~

#### 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### **2000 Subscriber Information**

INS\*Y\*18\*024\*07\*A\*\*\*TE~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

#### 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*:RET:2079-2^:RET:2039-6^:RET:2040-4^:RET:2041-2^:RET:2182-4\*1~
HLH\*N\*1\*1~
LUI\*LE\*eng\*\*6~
LUI\*LE\*eng\*\*7~

## 2300 Subscriber Coverage Information

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20221231~

## **LS Loop Member Reporting Categories**

LS\*2700~
LX\*1~
N1\*75\*REQUEST SUBMIT TIMESTAMP~
REF\*17\*20221031000000~
DTP\*007\*D8\*20221101~
LX\*2~
N1\*75\*PRE AMT TOT~
REF\*9X\*250~
DTP\*007\*D8\*20220101~
LX\*3~
N1\*75\*APTC AMT~

**81** | Page

REF\*9V\*100~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*TOT RES AMT~

REF\*9V\*150~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*CSR AMT~

REF\*ZZ\*100~

DTP\*007\*D8\*20220101~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*024\*07\*A~

REF\*17\*22345~

REF\*1L\*30298888~

REF\*0F\*12345~

DTP\*356\*D8\*20220101~

DTP\*357\*D8\*20221231~

## 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~

PER\*IP\*\*TE\*3607776565\*AP\*3605551214\*EM\*mary\_walsh@mailinator.com~

DMG\*D8\*19730819\*F\*\*I:RET:1002-5^:RET:1840-8~

HLH\*N\*1\*1~

#### 2300 Dependent Coverage Information

HD\*024\*\*HLT\*Happy Health Plan\*FAM~

DTP\*349\*D8\*20221231~

#### **Transaction Set Trailer**

SE\*63\*92ui7s298~

## **Transaction Set Header**

ST\*834\*01gh23445\*005010X220A1~

BGN\*00\*98300-30299899\*20221101\*789187\*\*\*\*2~

REF\*38\*12345WA019000201~

DTP\*007\*D8\*20221231~

#### 1000A Sponsor

N1\*P5\*Health Care Authority\*94\*105001~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 2000 Subscriber Information

INS\*Y\*18\*024\*07\*A\*\*\*TE~

REF\*17\*98300~

REF\*1L\*30299899~

REF\*0F\*98300~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

#### 2100A Subscriber Name

NM1\*IL\*1\*Tran\*Lin\*\*\*\*34\*899420000~ PER\*IP\*\*TE\*3603334242\*\*EM\*tranl@mailinator.com~ N3\*42 W Biltmore Avenue~ N4\*Olympia\*WA\*98502\*\*CY\*53067~ DMG\*D8\*19730321\*F\*\*:RET:2079-2^:RET:2039-6\*1~

## **2300 Subscriber Coverage Information**

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20221231~

## **LS Loop Member Reporting Categories**

LS\*2700~

LX\*1~

N1\*75\*REQUEST SUBMIT TIMESTAMP~ REF\*17\*20221031000000~

DTP\*007\*D8\*20221101~

LX\*2~

N1\*75\*PRE AMT TOT~

REF\*9X\*308~

DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*TOT RES AMT~

REF\*9V\*308~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*01~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR AMT~

REF\*ZZ\*0~

DTP\*007\*D8\*20220101~

LE\*2700~

#### **Transaction Set Trailer**

SE\*42\*01gh23445~

#### **Transaction Set Header**

ST\*834\*783ke9203\*005010X220A1~
BGN\*00\*98300-30487899\*20221101\*789187\*\*\*\*2~
REF\*38\*12345WA019000201~
DTP\*382\*D8\*20230101~

## 1000A Sponsor

N1\*P5\*Health Care Authority\*94\*105001~

#### 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### **2000 Subscriber Information**

INS\*Y\*18\*021\*41\*A\*\*\*AC~ REF\*17\*98300~ REF\*1L\*30487899~ REF\*0F\*98300~ DTP\*356\*D8\*20230101~ DTP\*357\*D8\*20231231~

#### 2100A Subscriber Name

NM1\*IL\*1\*Tran\*Lin\*\*\*\*34\*899420000~
PER\*IP\*\*TE\*3603334242\*\*EM\*tranl@mailinator.com~
N3\*42 W Biltmore Avenue~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730321\*F\*\*:RET:2079-2^:RET:2039-6\*1~
HLH\*N\*1\*1~
LUI\*LE\*eng\*\*6~
LUI\*LE\*eng\*\*7~

## **2300 Subscriber Coverage Information**

HD\*021\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20230101~

## **LS Loop Member Reporting Categories**

LS\*2700~

LX\*1~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20221101000000~

DTP\*007\*D8\*20221101~

LX\*2

N1\*75\*ADDL MAINT REASON

**REF\*ZZ\*PASSIVE RENEWAL** 

DTP\*007\*D8\*20221101

LX\*3~

N1\*75\*PRE AMT TOT~

REF\*9X\*327~

DTP\*007\*D8\*20230101~

LX\*5~

N1\*75\*TOT RES AMT~

REF\*9V\*327~

DTP\*007\*D8\*20230101~

LX\*6~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*01~

DTP\*007\*D8\*20230101~

LX\*7~

N1\*75\*CSR AMT~

REF\*ZZ\*0~

DTP\*007\*D8\*20230101~ LE\*2700~

## **Transaction Set Trailer**

SE\*49\*783ke9203~

## **Functional Group Trailer**

GE\*4\*387~

## **File Trailer**

IEA\*1\*000000439~

## 13.7 Carrier Confirm

**Note**: Loops, segments, and elements that are optional for the carrier to echo on the 834 Confirm are not included in this mock up.

## File Header

ISA\*00\* \*00\* \*30\*910000000 \*30\*454846258 \*211203\*0000\*^\*00501\*000000099\*0\*T\*:~

#### **Functional Group Header**

GS\*BE\*910000000\*454846258\*20201203\*00000000\*7\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*0001\*005010X220A1~
BGN\*00\*3971398\*20211203\*00000000\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*382\*D8\*20220101~

#### 1000A Sponsor

N1\*P5\*Martin Walsh\*FI\*500223333~

## **1000B Payer (Carrier)**

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

## 2000 Subscriber Information

INS\*Y\*18\*021\*28\*A\*\*\*AC~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

#### 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*\*1~

## 2300 Subscriber Coverage Information

HD\*021\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*PRE AMT TOT~ REF\*9X\*350~ DTP\*007\*D8\*20220101~ LX\*2~

N1\*75\*APTC AMT~

REF\*9V\*100~

DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*STATE SUBSIDY AMT~

REF\*9V\*75~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*TOT RES AMT~

REF\*9V\*175~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*CSR AMT~

REF\*ZZ\*125~

DTP\*007\*D8\*20220101~

LX\*7~

N1\*75\*ADDL MAINT REASON~

REF\*17\*CONFIRM~

DTP\*007\*D8\*20220101~

LX\*8~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20211221000000~

DTP\*007\*D8\*20211221~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*021\*28\*A~

REF\*17\*22345~

REF\*1L\*30298888~

REF\*0F\*12345~

DTP\*356\*D8\*20220101~

DTP\*357\*D8\*20221231~

#### 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~

DMG\*D8\*19730819\*F\*\*I~

## **2300 Dependent Coverage Information**

HD\*021\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

#### **Transaction Set Trailer**

SE\*66\*0001~

## **Functional Group Trailer**

GE\*1\*7~

## File Trailer

IEA\*1\*000000009~

## 13.8 Carrier 834 Term (Explicit)

#### File Header

ISA\*00\* \*00\* \*30\*910000000 \*30\*454846258 \*220512\*0000\*^\*00501\*000000009\*1\*T\*:~

#### **Functional Group Header**

GS\*BE\*910000000\*454846258\*20220512\*00000000\*7\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*0001\*005010X220A1~
BGN\*00\*3971398\*20220512\*00000000\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*007\*D8\*20220430~

#### 1000A Sponsor

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### **2000 Subscriber Information**

INS\*Y\*18\*024\*59\*A\*\*\*TE~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20220430~

## 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3608675309\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*\*1~

## 2300 Subscriber Coverage Information

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220430~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*ADDL MAINT REASON~ REF\*17\*TERM~ DTP\*007\*D8\*20220430~ LX\*2~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20220512000000~ DTP\*007\*D8\*20220512~ LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*024\*59\*A~
REF\*17\*22345~
REF\*1L\*30298888~
REF\*0F\*12345~
DTP\*356\*D8\*20220101~
DTP\*357\*D8\*20220430~

## 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~ DMG\*D8\*19730819\*F\*\*I~

## **2300 Dependent Coverage Information**

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220430~

#### **Transaction Set Trailer**

SE\*42\*0001~

## **Functional Group Trailer**

GE\*1\*7~

## File Trailer

IEA\*1\*000000009~

## 13.9 Carrier 834 Cancel (Implicit)

#### File Header

ISA\*00\* \*00\* \*30\*910000000 \*30\*454846258 \*220112\*0000\*^\*00501\*000000009\*1\*T\*:~

#### **Functional Group Header**

GS\*BE\*910000000\*454846258\*20220112\*00000000\*7\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*0001\*005010X220A1~
BGN\*00\*3971398\*20220112\*00000000\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*007\*D8\*20220101~

#### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### **2000 Subscriber Information**

INS\*Y\*18\*024\*59\*A\*\*\*TE~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20220101~

## 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3607776565\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*\*1~

## 2300 Subscriber Coverage Information

HD\*024\*\*HLT\*Happy Health Plan\*FAM~ DTP\*349\*D8\*20220101~

## **LS Loop Member Reporting Categories**

LS\*2700~
LX\*1~
N1\*75\*ADDL MAINT REASON~
REF\*17\*CANCEL~
DTP\*007\*D8\*20220101~
LX\*2~
N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20220112000000~ DTP\*007\*D8\*20220112~ LE\*2700~

## **Transaction Set Trailer**

SE\*32\*0001~

## **Functional Group Trailer**

GE\*1\*7~

## File Trailer

IEA\*1\*000000009~

#### 13.10 Carrier 834 Reinstate

#### File Header

ISA\*00\* \*00\* \*30\*910000000 \*30\*454846258 \*220528\*0000\*^\*00501\*000000009\*1\*T\*:~

#### **Functional Group Header**

GS\*BE\*910000000\*454846258\*20220528\*00000000\*7\*X\*005010X220A1~

#### **Transaction Set Header**

ST\*834\*0001\*005010X220A1~
BGN\*00\*3971398\*20220528\*00000000\*\*\*\*2~
REF\*38\*12345WA019000204~
DTP\*382\*D8\*20220101~

#### **1000A Sponsor**

N1\*P5\*Martin Walsh\*FI\*500223333~

## 1000B Payer (Carrier)

N1\*IN\*Happy Health Plan\*FI\*910000000~

#### 1000C Broker

N1\*BO\*Broker Giant Company\*FI\*910000002~ N1\*BO\*Broker Person\*94\*12344~

#### **2000 Subscriber Information**

INS\*Y\*18\*025\*\*A\*\*\*AC~ REF\*17\*12345~ REF\*1L\*30298888~ REF\*0F\*12345~ DTP\*356\*D8\*20220101~ DTP\*357\*D8\*20221231~

## 2100A Subscriber Name

NM1\*IL\*1\*Walsh\*Martin\*\*\*\*34\*500223333~
PER\*IP\*\*TE\*3608675309\*AP\*3605551212\*EM\*martin\_walsh@mailinator.com~
N3\*12345 Densmore Ave N~
N4\*Olympia\*WA\*98502\*\*CY\*53067~
DMG\*D8\*19730819\*M\*\*\*1~

## 2300 Subscriber Coverage Information

HD\*025\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20200101~

## **LS Loop Member Reporting Categories**

LS\*2700~ LX\*1~ N1\*75\*PRE AMT TOT~ REF\*9X\*250~ DTP\*007\*D8\*20220101~ LX\*2~ N1\*75\*APTC AMT~ REF\*9V\*100~

DTP\*007\*D8\*20220101~

LX\*3~

N1\*75\*TOT RES AMT~

REF\*9V\*150~

DTP\*007\*D8\*20220101~

LX\*4~

N1\*75\*CSR ELIG CAT~

REF\*ZZ\*04~

DTP\*007\*D8\*20220101~

LX\*5~

N1\*75\*CSR AMT~

REF\*ZZ\*100~

DTP\*007\*D8\*20220101~

LX\*6~

N1\*75\*REQUEST SUBMIT TIMESTAMP~

REF\*17\*20220528000000~

DTP\*007\*D8\*20220528~

LX\*7~

N1\*75\*ADDL MAINT REASON~

REF\*17\*REINSTATE~

DTP\*007\*D8\*20220101~

LE\*2700~

## **2000 Dependent Information**

INS\*N\*01\*025\*\*A~

REF\*17\*22345~

REF\*1L\*30298888~

REF\*0F\*12345~

DTP\*356\*D8\*20220101~

DTP\*357\*D8\*20221231~

## 2100A Dependent Name

NM1\*IL\*1\*Walsh\*Mary\*\*\*\*34\*500121234~

DMG\*D8\*19730819\*F\*\*I~

## **2300 Dependent Coverage Information**

HD\*025\*\*HLT\*Happy Health Plan\*FAM~ DTP\*348\*D8\*20220101~

#### **Transaction Set Trailer**

SE\*62\*0001~

## **Functional Group Trailer**

GE\*1\*7~

#### File Trailer

IEA\*1\*000000009~

## 14 Companion Guide Change Summary

| Author                   | Updated | Updates  |
|--------------------------|---------|--|
| Don Cotey &<br>Diane Kay | 4/3/15  | Initial Draft Version 3.0  |
| Don Cotey & Diane Kay    | 4/22/15 | Final Version 3.0:  1. Incorporated carrier feedback received on the DRAFT Companion Guide. 2. Corrected Enrollment Identifiers grid. 3. Added and clarified language in the General Information About 834 Cancel and Term Transactions section. 4. Added missing loops/segments/elements (including 2100C) to the 834 Add Transaction from WAHBE and 834 Confirm Transaction from the Carrier section. 5. Added process flows to the Edifecs System section. 6. Added section 834 Transaction Types. 7. Added 2100A, Corrected Member and 2100B, Prior Incorrect Member table to the 834 Change Transactions from WAHBE section. 8. Added Appendix A, County name to County Code Cross Walk Table. 9. Added clarifying language to the Qualified Dental Plan APTC and CSR Reporting section. 10. Added clarifying language to the Member Identifiers section. 11. Updated the folder structure information in the 834 Directory and Folder Structure section. 12. Added section for 834 File Structure. 13. Added section and scenarios for SEP During Open Enrollment. 14. Updated the tables in the Edifecs System section. 15. Added EDI process flows depicting Healthplanfinder to Edifecs to Carriers, Carriers to Edifecs to Healthplanfinder and Carriers to Edifecs to CMS. 16. Incorporated additional pertinent information from the Carrier Enrollment and Payment Process Guide (v 1.2). 17. Changed "834C" to "834 Confirm". 18. Added reference to the Carrier Reconciliation Process Guide (v 1.4). |
| Don Cotey &<br>Diane Kay | 6/8/15  | <ol> <li>Updates/Clarifications/Additions included in Version 3.1:         <ol> <li>Clarification added to carrier generated 834 Cancel and Term transactions to WAHBE regarding optional loops sent for the subscriber and dependents.</li> <li>Clarification added to the Dependent 2750 Loop (optional) on carrier generated 834 Cancel and Term transactions.</li> <li>Updated Edifecs EDI Process Flows.</li> <li>Updated all EDI process flows to replace "834C" with "834 Confirm" and add clarification as needed.</li> <li>Included examples of 834 transactions in native file format for WAHBE generated Add, Change, Cancel, and Term.</li> </ol> </li> <li>Included examples of 834 transactions in native file format for carrier generated Confirm, Cancel, and Term.</li> </ol>  |
| Don Cotey &<br>Diane Kay | 6/29/15 | Updates/Clarifications/Additions included in Version 3.1.1:  1. Added 834 transaction examples in native format in Appendix B:  a. WAHBE 834 Add  b. WAHBE 834 Change  c. WAHBE Initiated 834 Cancel  d. WAHBE Initiated 834 Term  e. Carrier Confirm  f. Carrier Initiated 834 Cancel  g. Carrier Initiated 834 Term  2. Correction to 834 Add/Confirm "big table" for DTP01 in the transaction set header.  It was formerly "303" for Maintenance effective date, but the correct value is "382"   |

| Author                         | Updated  | Updates   |
|--------------------------------|----------|---|
|                                |          | for enrollment date. For all other transaction types, the correct value is "303" for Maintenance effective date.  3. Removed EDI flow to CMS (not pertinent to carriers).  4. Added file naming convention examples for the daily and monthly inbound files from the carrier to WAHBE.  5. Updated ISA13 – system generated, not an "echoed" field. |
| Diane Kay, Don<br>Cotey, Patti | 11/13/15 | Corrections/Clarifications/Additions included in Version 3.2 for Carrier Review:  |
| Neou                           |          | The Companion Guide sections have been reorganized for better information flow.   |
|                                |          | Sections Added:   |
|                                |          | Self-Serve 834 Validation Tool  |
|                                |          | WAHBE Generated 834 File Structure  |
|                                |          | Carrier Generated 834 File Structure  |
|                                |          | 834 Segment Terminator  |
|                                |          | Family vs. Dependent Coverage   |
|                                |          | Member Identifiers by Transaction Type  |
|                                |          | Enrollment Cutoff Date and Coverage Effective Date Business Rules   |
|                                |          | DTP01 Qualifiers by Transaction Type  |
|                                |          | <ul> <li>834 Cancel and Term Maintenance Type Code and Maintenance Reason Code<br/>Combinations</li> </ul>  |
|                                |          | "Explicit" vs. "Implicit" 834 Cancel and Term Transactions  |
|                                |          | Edifecs Discrepancy Reports   |
|                                |          | 834 Monthly Audit File Generation Timeline  |
|                                |          | 834 Monthly Audit File Contents     834 Monthly Audit File Transaction from the Corrier   |
|                                |          | <ul> <li>834 Monthly Audit File Transaction from the Carrier</li> <li>Member Identifiers on the 834 Monthly Audit File from the Carrier</li> </ul>  |
|                                |          | DTP01 Element Values on the 834 Monthly Audit File from the Carrier   |
|                                |          | LS Loop on the 834 Monthly Audit File from the Carrier  |
|                                |          | 834 Monthly Audit File Generated by Plan  |
|                                |          | 834 Monthly Audit File Naming Conventions   |
|                                |          | Sections Re-Written for Clarity:  |
|                                |          | Edifecs System  |
|                                |          | 83 File Format and Data Element Requirements  |
|                                |          | 834 General Information     834 General Transactions  |
|                                |          | <ul> <li>834 Cancel Transactions</li> <li>834 Term Transactions</li> </ul>  |
|                                |          | 834 Transaction Acknowledgements  |
|                                |          | LS Loop (2700/2750 Loops)   |
|                                |          | 834 Qualified Health Plan APTC and CSR Reporting (pending completion)   |
|                                |          | Open Enrollment and Renewals  |
|                                |          | Special Enrollment Periods (additional content to be added)   |
|                                |          | Acronyms and Terms  |
|                                |          | Appendix B; 834 Mock-Ups (pending completion)   |
| Diane Kay,                     | 12/4/15  | Additions and changes to the 834 Companion Guide can be identified from the redline version   |
| Patti Neou,                    |          | of the document, which compares this final version 3.2 to the draft for carrier review version  |
| Don Cotey                      |          | 3.2.  |
| Diane Kay,                     | 5/19/16  | Additions and changes to the 834 Companion Guide can be identified from the redline version   |
| Patti Neou,                    |          | of the document, which compares this draft version 3.3 to the final version 3.2 issued  |
| Scott , Don                    |          | December 7, 2015.   |
| Cotey, Joanna                  | Ì        |   |

| Author                                | Updated | Updates   |
|---------------------------------------|---------|---|
| Donbeck,<br>Natoshia<br>Erikson       |         |   |
| Joanna<br>Donbeck                     | 7/6/16  | Incorporated carrier suggestions to version 3.3.  |
| Jonathan<br>Hutton, Joanna<br>Donbeck | 2/10/17 | <ol> <li>Major updates made in version 3.3.1:         <ol> <li>23<sup>rd</sup> rule references and scenarios updated to reflect change to the 15<sup>th</sup> rule</li> <li>Termination maintenance reason code for CEV failure (INS04 = 26) added to relevant tables, plus an explanatory item in section 8.3.3.1</li> <li>Date values in time stamps and scenarios updated to 2017 and 2018</li> </ol> </li> <li>For a comprehensive view of additions and changes made to the 834 Companion Guide, refer to the redline version of the document which compares this draft version 3.3.1 to the final version 3.3 issued July 6, 2016.</li> </ol> |
| Jonathan<br>Hutton                    | 3/29/17 | Incorporated minor edits into final version 3.3.1   |
| Jonathan<br>Hutton                    | 7/28/17 | <ol> <li>Major updates made in version 5.0:</li> <li>Section 8.6.3 added – "Data Fix Indicator"</li> <li>Monthly Audit File Reconciliation Process (section 9.4 in previous version) rewritten and moved to Carrier Enrollment and Payment Process Guide</li> <li>Audit Transaction specifications moved to section 8.4</li> <li>Document versioning updated to mirror HPF releases</li> </ol>  |
| Jonathan<br>Hutton                    | 3/30/18 | <ol> <li>Major updates made in version 6.0:         <ol> <li>SEP codes, descriptions, and narrative updated to match changes implemented with Healthplanfinder release 5.1</li> <li>SEP Scenarios (section 9.3.3 in previous version) updated and moved to the Carrier Enrollment and Payment Process Guide</li> <li>Added language regarding the Gap Analysis Project (section 1.8)</li> <li>Section 8.7 updated to incorporate change to APTC segment behavior</li> </ol> </li> </ol>   |
| Jonathan<br>Hutton                    | 4/20/19 | Major updates made in 2020 version: - Carrier generated 834 Reinstate transaction (8.4) - Coverage date change indicator (8.7.4) - Reference to EMEA process and ICD added - Updated versioning to plan year for upcoming open enrollment   |
| Jonathan<br>Hutton, Keri<br>Brunner   | 7/1/20  | Major updates made in the 2021 version:  - Updates to 834 Reinstate section  - Removed references to 834 audit and EMEA processes  - Clarified requirements for implicit vs explicit Terms and Cancels  - Removed several legacy elements from 834 specification  - Expanded 834 transaction examples section   |
| Keri Brunner                          | 7/1/21  | Major updates made in the 2022 version:     Race & Ethnicity added to 834 file format & data element requirements     Appendix B added to provide WAHBE Race & Ethnicity values mapped to CDC codeset     Additional guidance provided on 999 acknowledgment files     Expanded Appendix C to include examples of additional WAHBE 834 transaction types     Added additional guidance on the one passive renewal scenario that requires carrier effectuation   |
| Erin Kokenge                          | 8/18/22 | Major updates made in the 2023 version:     Added detail to clarify when a unique Transaction Set (ST-SE) is needed/used     Replaced EDI Analyst with Carrier Operations Team throughout as WAHBE contact for carrier escalations related to EDI   |

| Author | Updated | Updates   |
|--------|---------|---|
|        |         | <ul> <li>Added re-enrollment/renewal maintenance reason code to section 4.4.2.1</li> <li>Added section to detail when Active vs. Passive Renewal indicator is sent in the 2700/2750 loop</li> <li>Cascade Care Savings element added as a conditional reporting element in subscriber 2700/2750 Loop; Premium balancing rules updated to include Cascade Care Savings amounts</li> <li>Removed table and detailed 2700 loop bullets for 834 Qualified Health Plan APTC and CSR reporting section 5.6.2.</li> <li>Section added on 834 Qualified Health Plan and Cascade Care Savings reporting conditions</li> <li>Footnote added for date recommendations for the date reported in REF02 of the date timestamp on inbound carrier files</li> </ul> |
|        |         | <ul> <li>Updated section for Third Party Sponsorship Reporting to reference the 15<sup>th</sup> rule to<br/>determine the effective date for a third-party addition or removal</li> </ul>   |
|        |         | <ul> <li>Added Cascade Care Savings element to sample WAHBE Add and Carrier Confirm transaction</li> </ul>  |