



**Washington Health Benefit Exchange
OPERATIONS COMMITTEE**

Tuesday, March 18, 2025

11:00 a.m. - 12:00 p.m.

Teleconference - [Meeting Link](#)

Conference Call: 360-726-3014

Participant Pass Code: 735 432 058#

MISSION:

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

AGENDA

TIME	TOPIC	ACTION / DISCUSSION
11:00 (3 min)	Welcome, Roll Call and Agenda Review <i>April E. Lynne, Committee Chair</i>	
1:03 (2 min)	Approval of January 28, 2025, Meeting Minutes <i>April E. Lynne, Committee Chair</i>	Action
1:05 (5 min)	Public Comment <i>April E. Lynne, Committee Chair</i>	
1:10 (5 min)	CEO Welcome <i>Ingrid Ulrey, Chief Executive Officer</i>	
1:15 (25 min)	Finance Report & 2026 Carrier Assessment <i>Jim Crawford, Chief Financial Officer</i>	Discussion
1:40 (10 min)	Modernization Project <i>David Sorrell, Chief Information Officer</i>	Discussion
1:50 (10 min)	Biennial Plan <i>Wynne McHale, Interim Chief Operations Officer</i>	Discussion
2:00	Adjourn <i>April E. Lynne, Committee Chair</i>	Discussion

The Operations Committee includes April E. Lynne, Dr. Janice Greene and John Schapman.

The Operations Committee will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW. Direct e-mail to: info@wahbexchange.org Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/operations-committee/>