

## Advisory Committee

### Jimmy Chandler

#### Biography & Statement of Interest

Jimmy Chandler is the Chief Operating Officer at Coordinated Care, a managed care organization serving nearly 400,000 Washingtonians. He brings over 18 years of leadership experience across health plan operations and market strategy. In his current role, Jimmy oversees the day-to-day operational and administrative functions of Coordinated Care, in addition to leading the organization's Medicare and Marketplace lines of business. He is responsible for driving growth, operational excellence, and financial performance, with profit and loss oversight of \$500 million. Jimmy has served on the Washington Health Benefit Exchange Advisory Committee for the past two years, contributing his expertise to efforts aimed at improving access, affordability, and equity in healthcare across the state.

Prior to joining Coordinated Care, Jimmy spent eight years at Evolent Health in key leadership roles. As Vice President of Health Plan Operations, he was accountable for the operational performance of Medicaid, Medicare, and Marketplace clients in over 30 markets nationwide, managing an operating budget of \$50 million. Before that, he served as Market President, overseeing health plan and ACO client growth and financial performance in key markets, with P&L responsibilities exceeding \$100 million.

Jimmy has served on multiple health plan boards and currently sits on the board of directors for Goodwill of the Olympics and Rainier Region. He holds a Master of Business Administration and Information Management from the University of Oregon and is a certified Lean Six Sigma Black Belt.

As Chief Operating Officer at Coordinated Care, I oversee operations and strategic growth across Medicare, and Marketplace lines of business. With over 18 years of experience in health plan operations and market leadership, I have developed a deep understanding of the complexities in providing equitable, affordable, and high-quality health coverage.

Having served on the WAHBE Advisory Committee for the past two years, I am committed to the Exchange's mission to radically improve how Washington residents secure health insurance. This mission aligns with my professional responsibilities and personal values, particularly in increasing access to affordable health plans and organizing a transparent and accountable insurance market. I am also deeply aligned with the Board Equity Statement, which emphasizes the need to dismantle systems of privilege and oppression and to focus on people and places where needs are greatest. In my role, I have consistently advocated for policies that address systemic barriers and promote health equity, ensuring that all Washingtonians have full and equal access to opportunities, power, and resources to achieve their full potential.

I look forward to continuing my service on the Advisory Committee, bringing my expertise and dedication to advancing the Exchange's mission and equity goals.

## **Dekker Dirksen**

### Biography & Statement of Interest

Dekker has over 15 years' experience in health care and health insurance policy. He started his career in policy at the Washington State Hospital Association where his role was focused on health care reform and the Affordable Care Act. Dekker joined Community Health Plan of Washington (CHPW) and Community Health Network of Washington (CHNW) in 2011 as a Health Care Reform Specialist, where he helped lead state efforts to pass Washington's health care reform legislation. Dekker then transitioned to a Policy Analyst, where he helped launch CHPW's first ever commercial health plan in 2014. Dekker became Director of Public Policy in 2018 and has played a key role in helping to expand access to affordable health coverage throughout the state, through both the state's public option legislation and the expansion of health coverage to all individuals in the state, regardless of immigration status. He represents CHPW on the board of the Association of Washington Healthcare Plans.

David has been an important and engaged member of the Washington Health Benefit Exchange Advisory Committee, representing the communities served by both Community Health Plan of Washington and Community Health Network of Washington (CHPW/CHNW). I share David's commitment to expanding and strengthening access to high quality, comprehensive, affordable health coverage in Washington. I began my career at CHPW/CHNW focused on ensuring our members on Medicaid and in our community health centers (CHCs) had smooth transitions of coverage as they moved between Exchange and Medicaid coverage. My focus has continued to be on increasing affordability and transparency for all Washingtonians in accessing coverage and care. This aligns with the mission of our CHCs, serving all individuals regardless of ability to pay, and CHPW a community focused not-for-profit safety net health plan. Both CHPW and our CHCs have a commitment that I share in reducing barriers to health access in our state.

## Dental Technical Advisory Committee

### David Walker

#### Biography & Statement of Interest

My name is David Walker, I am a dental product manager for Kaiser Permanente Northwest serving the OR and Southwest Washington markets. I am writing to formally express my interest in joining the WAHBE Dental Technical Advisory Committee. With a background in dental insurance product management and a strong commitment to advancing access and affordability in oral health care, I believe I can provide valuable insights and support the Exchange's mission.

I am a Dental Product Manager at Kaiser Permanente. I live in Beaverton, Oregon, and having been raised in the Pacific Northwest, I have a deep appreciation for the region's values of community, equity, and innovation. As a seasoned product manager in the dental insurance industry, I have several years of experience designing, launching, and optimizing dental insurance products that expand access to care and enhance the member experience. Most recently, I led the development and successful launch of a new dental EPO plan, focused on affordability, provider network adequacy, and preventive care value. My work has consistently focused on building customer focused solutions grounded in equity, transparency, and innovation, which are values that align directly with the mission of the Washington Health Benefit Exchange. I believe the Exchange's mission to improve how Washingtonians access care must include a commitment to equity, especially in oral health, which remains a significant but often overlooked component of total healthcare. The board's equity statement highlights the importance of confronting systemic barriers through ant-racist and intersectional approaches, and I fully support that vision. I bring a perspective grounded in data and industry expertise, shaped by my experience in product development and collaboration with a wide range of stakeholders. My goal is to develop dental coverage options that are both practical and inclusive, ensuring they reflect the needs of individuals and communities who have historically lacked access to quality oral health care.

### Anthony Clark

#### Biography & Statement of Interest

My name is Anthony Clark, and I am an Actuary for EMI Health. I have been with EMI Health since 2008 and have been heavily involved with our dental exchange plans since 2015. While I have mostly been more involved on the filing and application side of things, I also help oversee operational aspects of our plans.

My position of oversight to various aspects of our exchange plans will help me to provide insights regarding how, as a dental carrier, we can partner with WAHBE to improve the overall health care experience for members in Washington.

## **Navigator & Certified Application Counselor Technical Advisory Committee**

**Riva Garza**

### Biography & Statement of Interest:

I am currently a Policy Manager on the Training and Outreach team for the Health Care Authority. I have worked for the State of Washington for 13 years. I love the aspect of helping clients and families in anyway I can, that is what drew me to work for the State. Anything I can do to make someone's life easier is a win for me! I live in Eastern Washington (Yakima) and hoping to bring some perspective to the team and experiences we have here in the Valley. We have a strong farm and agricultural background here in Yakima, so I have some experience dealing with people in all aspects of life.

I look forward to getting to know you all and contribute where I can.

## Health Equity Technical Advisory Committee

### **John-Pierre Cardenas**

#### Biography & Statement of Interest

I represent Kaiser Permanente Washington and Northwest as the Exchange Policy and Operations Manager for the Washington and Oregon State-based Marketplaces. In my role with Kaiser, I am accountable for the organizational relationship with WAHBE and currently sit on the Cascade Care Workgroup, where I have the opportunity to advocate on behalf of Kaiser membership and Washingtonians to access affordable, high-quality health care. Additionally, I serve as the Exchange Committee Chair of the Association of Washington Health Plans (AWHP), where I work to promote partnership and share industry expertise/perspective with WAHBE.

John-Pierre Cardenas served as the Director of Policy and Plan Management at the Maryland Health Benefits Exchange, where he was the primary author of Maryland's State Innovation Waiver to establish the State Reinsurance Program. Mr. Cardenas played a critical role in shaping important health coverage legislation in Maryland, including the Maryland Easy Enrollment Health Insurance Program (2019), the Young Adult Subsidy Program (2021), and the Maryland Abortion Care Access Act (2022). Through JP Consulting, LLC, John-Pierre has provided policy development and program implementation consultation services to the Delaware Health Care Commission and has spoken on and published policy analysis, proposals, and research through State Health Value Strategies, Health Affairs, and UnidosUS.

Since 2023, John-Pierre has worked with Kaiser Permanente in a policy advocacy role for the Washington and Oregon State-based Marketplaces. He received his Master of Science in Public Health from the Johns Hopkins Bloomberg School of Public Health in 2014 and holds a Bachelor of Arts in Public Health Studies from Johns Hopkins University. He is pursuing a Doctorate in Public Health Policy, with a concentration in equitable health coverage access and affordability, from the Bloomberg School.

Through my participation on the Health Equity TAC, I aim to leverage my expertise in policy development and implementation to support the TAC's work in alignment with WAHBE and Kaiser organizational goals, to ensure access to affordable, high-quality, and equitable health coverage for all Washingtonians. Additionally, I hope to utilize my position as Chair of the AWHP Exchange Committee to facilitate system-wide engagement and discourse in the critical mission of health equity.

As a queer person of color and through my patient advocacy work, I have firsthand experience with how the healthcare system can feel like a barrier rather than a conduit to care. I hope to offer my intersectional perspective in support of the Health Equity TAC's work.

## **Priyanka Choudhury**

### Biography & Statement of Interest

Priyanka Choudhury has extensive experience in health equity. She has held various positions at Valley Medical Center on the topic, including Equity, Diversity, Inclusion (EDI) Program Manager where she co-lead the creation and execution of the EDI strategic plan, implemented Dr. Ben Danielson's Equity Pause across healthcare processes including ethics consults, policy review, patient safety root cause analysis, process improvement, and ambulatory care pathways. She also held the position of Diversity, Inclusion Program Support where she lead the effort to gather data and created strategic recommendations for SOGI/REaL data collection. And as the Community Health and Health Equity Intern she completed a gap assessment and coordinated a quality improvement activity across the health system in participation with the WSHA Health Equity Collaborative.

Her volunteer work includes working with the Seattle Roots Community Health where she co-developed an anti-racism strategy for the Board. In addition, as a graduate student at the University of Washington Health Administration program she co-led the Department of Health Systems and Population Health (HSPop) EDI Committee and was the Master of Health Administration (MHA) Program EDI Chair.

She holds a Master of Health Administration from the University of Washington and Bachelor of Science, Public Health Science, with a minor in Entrepreneurship from Santa Clara University.

## **Hawa Elias**

### Biography & Statement of Interest

Hawa Elias is a Public Policy Analyst for the Community Health Plan of Washington (CHPW) and the Community Health Network of Washington (CHNW). She is focused on advancing and implementing health policies that center the holistic care of our BIPOC and immigrant communities. She chairs the Interagency Eligibility and Enrollment workgroup with state agencies and community stakeholders, as well as Health Care is a Human Right policy committee, both which discuss current trends and policies that impact affordability and accessibility.

In my role as Policy Analyst for the Community Health Plan of Washington (CHPW) and the Community Health Network of Washington (CHNW), I follow state and federal impacts to both Marketplace and Medicaid coverages. My portfolio includes issues such as immigrant and

refugee health, maternal health, and re-entry health services with a central focus on accessibility and affordability. CHPW and CHNW have historically participated in the Health Equity TAC because of organization's mission to serve the community. It's important to us to hear the needs of our members and work with stakeholders in creating and implementing solutions. Because of this, I co-chair the following committees: Eligibility and Enrollment Workgroup, the Health Care is a Human Rights policy committee, Language Access Systems Workgroup and CHPW's Apple Health Expansion Policy and Advocacy Committee. I have a position on both the Title XIX Medicaid Advisory Committee and the Immigrant and Refugee Health Alliance. My commitment to coalition partners and collaboration will be a key asset in participating in the Exchange's Health Equity TAC and will allow me to unify conversations that are focused on addressing social and racial inequities in Washington's health care system.

### **Randi Small, DNP, FNP-C, ARNP**

#### Biography & Statement of Interest

Randi Small is a dedicated nurse practitioner and educator with a commitment to advancing health equity, enhancing patient experience, and dismantling structural barriers to care. She currently serves as an Assistant Clinical Professor at Pacific Lutheran University and practices per diem in general surgery/trauma at MultiCare Health System. Her work is grounded in the belief that healthcare should be equitable, patient-centered, and accessible to all.

Randi earned her Doctor of Nursing Practice (DNP) from Indiana State University, where her doctoral research focused on health equity, and holds a Master of Science in Nursing (MSN) from Pacific Lutheran University. In her academic role, she chairs the Recruitment, Admission, and Progression Committee in the School of Nursing, where she advocates for inclusive admissions practices and diverse representation within the nursing workforce.

With experience spanning clinical care and academia, Randi brings a systems-level perspective to addressing health disparities and improving outcomes. She is particularly passionate about creating care environments where patients feel seen, respected, and empowered.