

# Priyanka Choudhury

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## WORK EXPERIENCE

### Valley Medical Center

Seattle, WA

#### **Equity, Diversity, Inclusion (EDI) Program Manager - Health Equity** *September 2022 – March 2025*

- Led the creation and execution of the program's strategic plan, including presenting priorities and workplan to the Senior Leadership Team (SLT).
- Successfully integrated Dr. Ben Danielson's Equity Pause across healthcare processes including ethics consults, policy review, patient safety root cause analysis, process improvement, and ambulatory care pathways.
- Designed and implemented a bias reporting pilot process in patient care settings collaborating with frontline staff and leaders in 9 clinic and hospital departments to complete equity reviews on 30 safety events. All participants agreed the pilot process added value to caring for patients. Pilot results were presented to SLT for adoption.
- Led data driven PDSA cycles to reduce health disparities, increasing interpreter service utilization in the Emergency Department by 6% within three months.
- Managed SOGI/REaL data collection for inpatient and outpatient settings, achieving a 90% increase in inpatient SOGI data over eight months and a 36-47% increase in two pilot ambulatory clinics.
- Created and led EDI policy review pilot for clinic network, implementing 17 equity-driven changes across 10 policies. Presented findings to SLT, leading to process adoption.
- Collaborated with Patient Relations and Community Outreach teams to build trust with communities of color, consulting on 35+ patient grievances and improving communication to the community.
- Collaborates with co-Program Manager on workforce training, affinity groups, and inclusion celebrations.
- Co-chair of the Social Drivers of Health Workgroup and active participant of the Ethics Committee.

#### **Equity, Diversity, Inclusion Program Support**

*November 2021 – September 2022*

- Initiated the creation of the program's 18-month strategic plan and presented a resource ask to Senior Leadership that resulted in hiring two EDI program manager positions.
- Gathered baseline data and created strategic recommendations for SOGI/REaL data collection processes in participation with the WSHA Health Equity Collaborative.
- Conducted literature review to draft a policy/procedure review tool to increase equity at Valley.
- Initiated and collaborated with EDI leadership to create a communication and training strategy to teach others how to incorporate Dr. Ben Danielson's Equity Pause into foundational work at Valley.
- Created, led, and facilitated 4 EDI workshops or events aimed at building a brave space, improving belonging, and fostering EDI conversations at VMC.

#### **Advance Care Planning Coordinator**

*September 2018 – September 2022*

- Led Advance Care Planning (ACP) program by participating in the creation and execution of program strategic plans and presents annual strategic priorities and workplan to 10+ key clinical and administrative stakeholders.
- Managed a 10-month Epic navigator build project impacting 3,000 end users in collaboration with IT, resulting in a 127% increase in ACP documentation in FY'22.
- Led education and communication to 12 primary care clinics, 11 specialty care clinics, inpatient hospital settings, and 6 community partners.
- Independently led outreach to diverse communities, including Sikh and Latinx communities.
- Managed 3 subcommittees in collaboration with the ACP Steering Committee including a metrics subcommittee to collect, analyze, and present data to various stakeholders.

#### **Community Health and Health Equity Intern**

*July 2021 – September 2021*

- Completed a gap assessment and coordinated 1 quality improvement activity across the health system in participation with the WSHA Health Equity Collaborative.
- Implemented 2 health outreach events to vulnerable populations including a pop-up vaccine clinic and bone marrow and stem cell donation event.

#### **Ambulatory Quality Intern**

*September 2017 – September 2018*

- Collected and reported data for 2 process improvement projects at the clinic level, conducting PDSA

- reporting.
- Researched, created, published, and communicated the clinic network improved data reporting procedure.

### Seattle Roots Community Health

Seattle, WA

#### **Anti-Racism Advancement Committee Consultant, Volunteer**

*November 2021 – January 2024*

- Co-develops (with 3-5 board members) and implements Anti-Racism strategy for Seattle Roots' Board, educating members to better center the BIPOC community.
- Shared tools to implement Dr. Ben Danielson's Equity Pause with the Board of Directors.

### University Of Washington Equity, Diversity and Inclusion (EDI)

Seattle, WA

#### **Department of HSPop EDI Committee Student Chair**

*October 2021- June 2022*

- Co-led Department of Health Systems and Population Health (HSPop) EDI Committee (15+members), including planning short and long-term goals and strategies for centering EDI in HSPop.
- Analyzes department needs assessment to strategize solutions to low recruitment and retention of diverse faculty.

#### **Master of Health Administration (MHA) Program EDI Chair, Volunteer**

*April 2021- June 2022*

- Led collaborative short- and long-term EDI goal setting and strategic planning, led bi-weekly meetings, published bi-weekly communications, and acted as EDI champion to the program.
- Independently created, led, and facilitated EDI workshops or events (6 total) aimed at building a brave space, improving belonging, and fostering EDI conversations in the MHA Program.
- Co-led Curriculum Advocacy Team, partnering with students and faculty to expand EDI in coursework. Led 10 sessions, worked with 8 professors, and integrated Dr. Ben Danielson's Equity Pause, resulting in more diverse speakers and EDI-focused discussions.

### Full Life Care

Seattle, WA

#### **Project Coordinator for Community Based Computer Labs**

*July 2017 – September 2018*

- Managed, coordinated, and oversaw 3 resident-operated computer labs located in the Seattle Housing Authority apartment buildings to support diverse community needs, focusing on individuals with disabilities.
- Supervised and recruited diverse volunteer staff and class instructors.

#### **AmeriCorps SHA Health and Wellness Outreach Specialist**

*September 2016 – July 2017*

- Coordinated and implemented weekly art and wellness activities to foster community and combat social isolation in various Seattle Housing Authority low income housing.

## **EDUCATION**

Master of Health Administration

**University of Washington** *June 2022*

Bachelor of Science, Public Health Science, Minor: Entrepreneurship

**Santa Clara University** *June 2016*

## **SKILLS**

**Certificates** IHI Basic Quality Improvement and Safety