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Washington Health Benefit Exchange

Annual Financial Report

Submitted Dec. 31, 2024

wahbexchange.org

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Statutory requirement

Per Chapter [43.71 RCW](#), Washington Health Benefit Exchange (Exchange) is required to submit an annual report to the Legislature, the governor and the Exchange Board on the annual cost of operating the Exchange. This report must identify spending in the Exchange's call center, information technology and staffing.

Historical reports are available online from the [Washington Health Benefit Exchange website](#).

Background

Established by the Washington State Legislature in 2011 as a public-private partnership to help Washingtonians obtain health and dental insurance, the Exchange operates Washington Healthplanfinder, the online integrated eligibility and enrollment portal for Washington Apple Health (Medicaid) and qualified health plans (QHPs). Washington Healthplanfinder is used by Washington residents to find, compare and enroll in health and dental insurance and access savings.

With Washington Healthplanfinder, the Exchange fulfills a critical need for Washington residents by providing a safety net for those who lose employer-based coverage; work for a small business that is unable to provide health insurance; are self-employed; participate in the gig economy; work seasonally; or who do not yet qualify for Medicare.

Since Washington Healthplanfinder launched in 2013, the Exchange has connected thousands of customers to federal premium tax credits that help them purchase and use their private coverage. In 2024, Washington Healthplanfinder connected customers to more than \$575 million in federal premium tax credits.



The Exchange is governed by an 11-member bipartisan board comprised of nine voting members appointed by the governor and two ex-officio members. Two members are nominated by each of the Democratic and Republican and caucuses of both the Washington State Senate and House of Representatives and appointed by the governor, who also appoints the chair. The Director of the Health Care Authority and the state's Insurance Commissioner are ex-officio, non-voting board members. Numerous committees and workgroups — including an Advisory Committee, Health Equity Technical Advisory Committee, Tribal Advisory Workgroup and Cascade Care Stakeholder Workgroup — also advise the Board in key program areas.

Strategic Plan

Since 2015, the Exchange Board has submitted a Strategic Plan to the Legislature annually. The 2024 plan is focused on four core outcomes:

- ▶ Improve health coverage, affordability, care and outcomes;
- ▶ Advance diversity, equity and inclusion to narrow health disparities, especially in communities of color;
- ▶ Leverage and continuously strengthen Washington Healthplanfinder technology platform to ensure it remains stable, modern, accessible and secure; and
- ▶ Center the customer and deliver operational excellence.

The Strategic Plan continues to guide how the Exchange allocates its appropriations in response to customer needs and preferences, operational demands and state and federal policy changes and initiatives.

Coverage success

Washington has a history of proactive success in maintaining the stability of the Exchange market (which is most of the state's individual health insurance market) and access to Apple Health. The Exchange's outreach, enrollment efforts and affordability tools have contributed significantly to reducing the state's uninsured rate, which has dropped from 14% in 2013 to less than 5% in 2022.

While benefitting from relative stability in access to the market, underlying cost-drivers that affect premium affordability and out-of-pocket costs for our consumers remain key challenges. Average premiums have increased nearly 10% each year for three years in a row.

The Exchange launched Cascade Care Savings in 2023, the state-funded program providing premium assistance for those up to 250% of the federal poverty level (FPL). This program covers low-wage and part-time workers, including those making just above the minimum wage for full-time work. Cascade Care Savings leverages all federal premium subsidies to maximize state resources. Now, more than 100,000 Washingtonians benefit from the Cascade Care Savings program.

Record high enrollment in individual market

Driven by continued availability of federal enhanced premium tax credits, Cascade Care Savings and the successful unwind of expanded federal Medicaid enrollment during the COVID-19 public health emergency, more than 270,000 Washingtonians enrolled in qualified health and dental plans as of December 2024. At the same time, 1.7 million Washington residents enrolled in Apple Health through Washington Healthplanfinder.

Modern platform

Washington Healthplanfinder supports both Apple Health and QHP customers by verifying eligibility in real time; providing plan shopping tools, free enrollment and language assistance; securely transferring select data to issuers, as well as state and federal agency partners; generating customer notifications; and processing renewals. The Exchange is engaged in continuous improvement of Washington Healthplanfinder to enhance the enrollment experience. Through Washington Healthplanfinder, customers can view plans in their area; complete an application; get a real-time eligibility decision for coverage and financial assistance; and select a plan based on the care they need and the providers they prefer.

[A video describing the Exchange's enrollment platform](#) is available on the Washington Healthplanfinder YouTube channel.

Customer Support Center

The Exchange operates a Spokane Valley-based Customer Support Center offering customers a range of channels to ensure they can contact us in the most convenient way for them. Enrollment support channels include phone; live web chat; email; paper application processing; and document uploads. The center has bilingual and multilingual customer service representatives who currently support customers in Korean, Mandarin, Russian, Spanish and Vietnamese, and also provides telephonic interpreter services in more than 240 languages.



Chat with us

Sign in to chat with a live person during Customer Support Center hours



Visit us at

[wahealthplanfinder.org](https://www.wahealthplanfinder.org)



Call us at

1-855-923-4633
1-855-WAFINDER



Download the

WAPlanfinder app

Statewide assister network

The Exchange also supports a growing network of more than 3,000 assisters across the state who provide outreach, education and enrollment assistance (virtual and in-person) to Washington Healthplanfinder customers. These assisters include navigators; brokers; tribal assisters; certified application counselors; and organizations who represent and support a multitude of diverse populations and communities.

Funding overview

The Exchange receives about \$4.7 million per year in ongoing operational General Fund-State (GF-S), which provides a portion of the state match required to support Medicaid activities, such as navigators, printing and call center activities. The remainder of the state Medicaid match is funded by the 2% premium tax received by the Exchange for QHP enrollees.

GF-S funding in the Exchange budget has remained relatively consistent since the 2015-17 biennium. However, starting in fiscal year (FY) 2023, additional one-time GF-S was provided to the Exchange to implement immigrant health coverage expansions for QHP (launched Nov. 1, 2023) and Apple Health Expansion (launched July 1, 2024). Beginning in fiscal year 2024, the Legislature provided \$1 million per year in ongoing funding for continued implementation of immigrant health coverage expansion activities.

The budget information in Tables 1-3 reflects the enacted 2023-25 biennial and 2024 supplemental budgets.

Table 1: Enacted 2023-25 Biennium appropriations by fund source: All funds

HBE all funds appropriation	FY 2024	FY 2025
GF-State	\$9,671,000	\$7,156,000
Health Benefit Exchange Account	\$33,222,000	\$31,624,000
GF-Federal	\$40,776,000	\$42,752,000
Federal ARPA	\$150,000	\$200,000
Education Legacy Trust	\$2,550,000	-
Health Care Affordability Account (E2SSB)	\$55,000,000	\$70,000,000
Total by Fiscal Year	\$141,369,000	\$151,732,000
Total by Biennium	\$293,101,000	

Operating funds

Table 2: Enacted 2023-25 Biennium appropriations by fund source: Operating funds

HBE all funds appropriation	FY 2024	FY 2025
GF-State	\$9,671,000	\$7,156,000
Health Benefit Exchange Account	\$33,222,000	\$31,624,000
GF-Federal	\$40,776,000	\$42,752,000
Total by Fiscal Year	\$83,669,000	\$81,532,000
Total by Biennium	\$165,201,000	

The 2023-25 biennial budget included continued funding to modernize and upgrade Washington Healthplanfinder for the state-funded Cascade Care Savings program; modernize Washington Healthplanfinder to be a more stable, efficient and modular system; implement required Medicaid redeterminations following the end of the federal public health emergency; and features and programming necessary to implement Washington’s 1332 Waiver and Apple Health Expansion programs.

The Exchange also received ongoing funding for outreach and enrollment assistance for employees of licensed child care facilities and an education program for adult family home providers and their employees.

Premium assistance funds

Table 3: Enacted 2023-25 appropriations by fund source: Premium assistance funds

HBE all funds appropriation	FY 2024	FY 2025
Federal ARPA	\$150,000	\$200,000
Education Legacy Trust	\$2,550,000	-
Health Care Affordability Account (E2SSB)	\$55,000,000	\$70,000,000
Total by Fiscal Year	\$141,369,000	\$151,732,000
Total by Biennium	\$293,101,000	

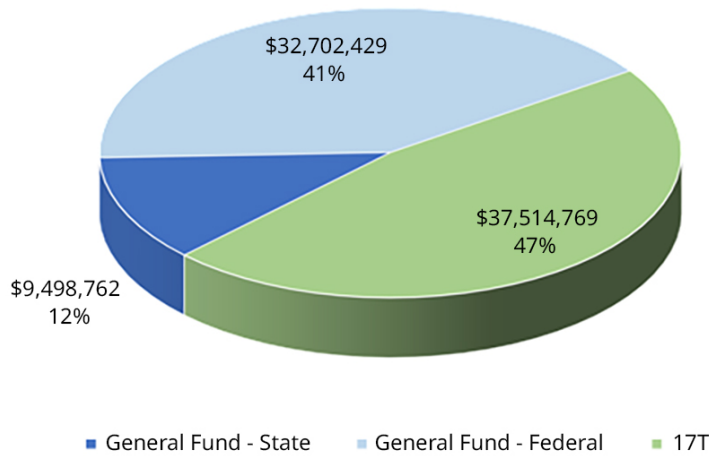
Beginning in fiscal year 2023, the Exchange received an annual appropriation of \$55 million to provide the state-based Cascade Care Savings program, a major step toward addressing health insurance affordability for eligible Washingtonians. More than 100,000 low-income Washingtonians are benefiting from Cascade Care Savings plans. This funding level continues one time through the 2023-25 biennium. The Exchange has requested continued funding for Cascade Care Savings in the organization’s 2025-27 biennium budget request.

Budget

As the Exchange continues to implement and refine evolving programs for affordability and access to coverage, we also continue to strive to improve customer experience and enhance system performance, responsiveness and efficiency.

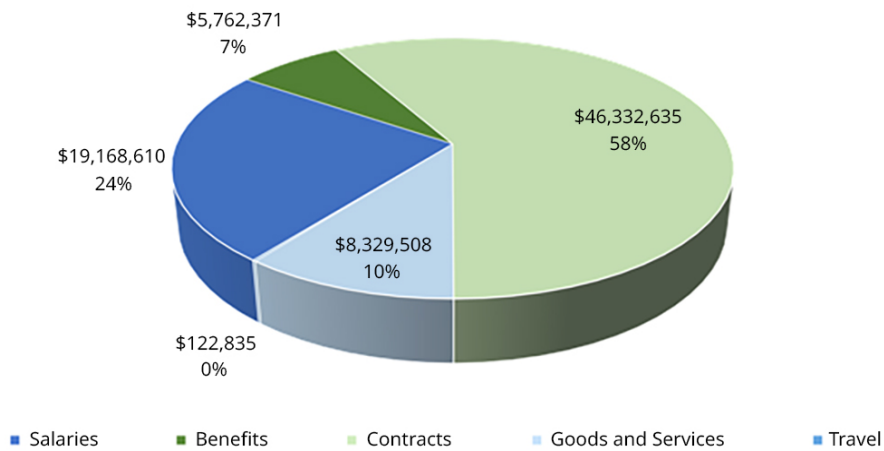
Graph 1: State fiscal year 2024 expenditures by fund source

SFY24 Expenditures by Fund Source



Graph 2: State fiscal year 2024 expenditures by object

SFY24 Expenditures by Object



Calculation of per member per month values

This report uses the enacted 2023-25 Exchange biennial budget for per member per month (PMPM) values. Enrollment numbers for qualified health plan enrollees are from the August 2024 Wakely enrollment forecast and the November 2024 Caseload Forecast Council (CFC) forecast for Medicaid projections.

The PMPM cost is calculated by dividing budgeted expenditures by the total number of enrollees per population served. Higher appropriations for state initiatives for state fiscal year (SFY) 2023 and SFY 2024, together with relatively stable enrollment projections, result in projected increases in combined PMPM values for each fiscal year of the current biennium.

Table 4: Calculation of PMPM for total budget

	SFY 2023	SFY 2024	SFY 2025	SFY 2026	SFY 2027
Total Budget	\$81,698,665	\$83,669,000	\$81,532,000	\$80,478,000	\$82,900,000
QHP Budget	\$29,856,427	\$28,000,333	\$27,392,865	\$25,564,098	\$24,786,699
Average Monthly QHP Enrollment	\$225,100	\$235,741	\$266,069	\$228,225	\$172,818
Average Monthly Medicaid Enrollment	\$1,957,045	\$1,736,204	\$1,624,691	\$1,577,304	\$1,563,561
QHP PMPM	\$11.05	\$9.90	\$8.58	\$9.33	\$11.95
WAH PMPM	\$2.21	\$2.67	\$2.78	\$2.90	\$3.10
Combined PMPM	\$3.12	\$3.54	\$3.59	\$3.71	\$3.98

Table 5: Per member per month projection by cost category

Projected Wakely Actuarial and CFC Forecast					
Enrollment	SFY 2023	SFY 2024	SFY 2025	SFY 2026	SFY 2027
QHP Enrollment	\$225,100	\$235,741	\$266,069	\$228,225	\$172,818
Medicaid Enrollment	\$1,957,045	\$1,736,204	\$1,624,691	\$1,577,304	\$1,563,561
Total Enrollment	\$2,182,145	\$1,971,945	\$1,890,760	\$1,805,529	\$1,736,379

	SFY 2023 Budget	SFY 2024 Budget	SFY 2025 Budget	SFY 2026 Budget	SFY 2027 Budget
Total Cost	\$81,698,665	\$83,669,000	\$81,532,000	\$80,478,000	\$82,900,000
Annual	\$37.44	\$42.43	\$43.12	\$44.57	\$47.74
Monthly	\$3.12	\$3.54	\$3.59	\$3.71	\$3.98
Staff Costs	\$20,646,397	\$24,930,980	\$27,658,639	\$28,764,985	\$29,915,584
Annual	\$9.46	\$12.64	\$14.63	\$15.93	\$17.23
Monthly	\$0.79	\$1.05	\$1.22	\$1.33	\$1.44
IT	\$31,279,665	\$29,244,013	\$29,794,175	\$26,194,175	\$28,289,709
Annual	\$14.33	\$14.83	\$15.76	\$14.51	\$16.29
Monthly	\$1.19	\$1.24	\$1.31	\$1.21	\$1.36
Call Center	\$9,149,864	\$10,937,522	\$10,884,983	\$11,156,807	\$11,380,056
Annual	\$4.19	\$5.55	\$5.76	\$6.18	\$6.55
Monthly	\$0.35	\$0.46	\$0.48	\$0.51	\$0.55

Notes: IT expenditure category represents total Information Technology spending less salaries and benefits. QHP enrollment projections based on August 2024 Wakely Forecast, prior to open enrollment for 2025. Projected enrollment for SFY 2026 and SFY 2027 from Wakely Forecast assume expiration of ARPA enhanced tax credits and Cascade Care Savings appropriations at the 2025-27 carryforward level budget.

Medicaid enrollment projections based on November 2024 CFC forecast through June 2025. Medicaid enrollment for SFY 2026 and SFY 2027 are projections based on CFC forecast trend.

Progress on strategies to reduce costs

The Exchange's [2024 Annual Strategic Plan](#), previously submitted to the Legislature, includes a description of the progress made in during the 2024 calendar year. This report reflects the additional progress made to improve customer service; expand access through new state programs; modernize Exchange technology; and contain costs.

Annually, the Exchange adjusts budget allocations across programs and services to ensure resources continue to be used for the most strategic purposes. Since nearly 65% of the Exchange budget is contracted, considerable effort has been given to ensuring contracted resources provide competitive costs and high performance.

1 **Reprocure and manage contracts to sustain critical functions, secure stable costs over multiple biennia and enable more dynamic system response capability to changing market conditions.**

- The Exchange continues efforts to modernize and streamline systems and software to mitigate cost growth in an inflationary economy. Efforts to reduce and eliminate dependencies on programs that have current or emerging alternatives that are more cost-effective initiated in 2024 will continue in 2025. While these strategies are not expected to achieve cost reductions, they will help to contain cost increases while maintaining and improving services and outcomes.
- With a more accommodating workforce market in technology, the Exchange continues to make progress in the current biennium replacing expensive contracted resources with more cost-effective staff positions. During the peak of the technology talent market, the Exchange was not able to fill all positions with employees. This required short-term contracted staff to maintain technologies and services. We are now able to reverse that trend in some contract areas, with the additional opportunity to retain expertise for longer, resulting in greater productivity and output over time.

2 **Stabilize contract and purchasing costs in an inflationary environment**

- With relatively level budget appropriations and an ongoing series of one-time appropriations to implement new state and federal policy initiatives, regulatory changes and reporting requirements, the Exchange has negotiated longer-term contracts and subscription terms at stable rates that avoid annual cost increases. With higher inflation in the current biennium, these contracts have avoided cost increases.
- The Washington Healthplanfinder ecosystem depends on a variety of software products. This has been an area of significant price pressure this biennium. Exchange efforts to pivot to more cost-effective software and the legislative investment in the Exchange software budget has mitigated the effects of these pressures.

3

Manage and adjust customer center management and oversight to meet increased demand and contain cost growth.

- The Exchange has taken steps to improve Customer Support Center productivity and efficiency at the same time the Medicaid unwind dramatically increased call volumes. The Customer Support Center contract contains a cap on cost levels, which is saving costs in the current biennium as actual call volumes have exceeded projections and the contract cap. Pending re-procurement of the call center services in the coming year will be central to achieving sustainable, high quality and cost-effective services for our customers and clients.
- Continued modifications to Washington Healthplanfinder help customers who prefer self-service. While overall call volumes are up this year, particularly as a result of Medicaid redeterminations and launching of new state eligibilities for customers, improved self-service capabilities will continue to be important in containing future cost growth at high enrollment levels.
- Additional software and data analytics capability continues to improve customer support and help contain costs. More can be done to manage Customer Support Center costs and improve services but will require additional investment in customer service data, software tools and data analysis.
- The Exchange and its Customer Support Center vendor have implemented expanded chat functionality. Customer surveys indicate chat is well-received and is more convenient for many customers. The Exchange implemented new customer service benchmarks for chat services. Indications are that chat services reduce call volumes for the more routine customer questions and services. The Exchange hopes to be able to expand chat service capabilities for customers in the coming biennium.

4

Improve Washington Healthplanfinder, the Washington Health Benefit Exchange website and mobile customer tools to allow consumers greater ability to process applications without assistance from the customer support center.

- Changes were made to improve the clarity and consistency of Washington Healthplanfinder enrollment screens to facilitate enrollment, particularly during special enrollment periods and to newly available subsidies.
- The Exchange observed continued high use of online customer support tools with about 100,000 enrollees receiving help selecting a plan through the Smart Planfinder decision support tool during the last open enrollment period, and tens-of-thousands of customers completing applications and uploading documents through WAPlanfinder mobile app.

5

Explore how partnerships with the state's Department of Enterprise Services (DES) and other state agencies could enhance the ability to leverage contracts and reduce costs.

- The Exchange continues to expand use of services from DES to procure the best price and service of software vendors. The Exchange also continues to use master contracts from DES to purchase as-needed technical staff and other services where master contracts provide lower costs.

6 Develop partnerships with the state's Washington Technology Solutions Department (WaTech) to enhance the ability to leverage services and contain costs.

- Partnerships with WaTech for some IT security services and the Exchange's IT modernization effort have achieved cost avoidance in procurements and hold potential for future improvements in operations where the Exchange has dependencies with state agencies in serving customers.

7 Adjust staffing to changing workloads and market forces.

- The Exchange has continued to adapt to changing work needs under the Board's strategic plan and legislative priorities. For example, as software quality assurance needs increased, the Exchange added staff positions at a savings compared to contracted resources. The Exchange also streamlined administrative and financial practices, meeting expanded service needs under increasing business complexity with existing staff positions. In FY 2024, the Exchange shifted staff between departments to improve work alignment and coordination. Technology changes, such as the move to cloud platforms and maturing agile software development processes, continue to result in shifting staffing patterns and changing mix of employees and contractors.

Table 6: State fiscal year 2024 employees and contractors by month

FTEs												
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Communications	24	25	10	10	12	12	11	11	11	11	11	11
Executive	8	7	6	6	7	7	8	8	8	8	8	8
Equity and Community Partnerships (ECP)	0	0	10	10	11	11	11	12	12	12	12	13
Finance	13	17	19	19	19	19	19	19	20	20	20	20
IT	56	55	58	58	60	60	58	59	59	59	60	61
Operations	57	56	64	64	69	69	69	69	66	60	60	57
Office of Stratgy and Policy (OSP)	17	18	18	18	15	15	15	15	15	15	16	16
Total	175	178	185	185	193	193	191	193	191	185	187	186

Contractors												
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Communications	0	0	0	0	0	0	0	0	0	0	0	0
Executive	0	0	0	0	0	0	0	0	0	0	0	0
ECP	0	0	0	0	0	0	0	0	0	0	0	0
Finance	0	0	0	0	0	0	0	0	0	0	0	0
IT	21	17	16	16	16	16	12	11	10	13	13	10
Operations	2	2	2	2	2	2	2	2	2	2	2	2
OSP	0	0	0	0	0	0	0	0	0	0	0	0
Total	23	19	18	18	18	18	14	13	12	15	15	12

Total	198	197	203	203	211	211	205	206	203	200	202	198
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8 Expand inter-agency work teams and staff cross-training to improve efficiency and effectiveness.

- The Exchange actively participates with Washington State Health and Human Services agencies' IT Coalition. The IT Enterprise Governance structure holds the potential to facilitate communication and information sharing, problem resolution and interagency cooperation. To meet customer needs and implement Cascade Care, immigrant health coverage expansions, and other eligibility changes, in addition to the Medicaid redeterminations, the Exchange increased its collaboration with the Health Care Authority and other state agencies. These partnerships are critical to continuing and expanding access to services for Washingtonians.

9 Continue to examine business processes to prevent duplication and increase efficiency.

- The Exchange's agile initiatives continue to improve how IT system projects are prioritized, built and implemented. Agile is expediting iterative technology improvements, while reducing risks and improving Washington Healthplanfinder's user experience. The Exchange is doing this while other major initiatives — such as federal enhanced premium tax credits, special enrollment periods, Cascade Care Savings, 1332 Waiver implementation, Apple Health Expansion and Medicaid redeterminations — were launched over the past three years. We have increased the maturity of agile development and integrated agile tools and processes more broadly at the Exchange.
- The Exchange also upgraded aging hardware and continues to convert from the Microsoft Azure government cloud to the commercial cloud — full software and framework upgrade to reduce asset vulnerabilities, reduce redundant software and introduce new security measures and tools to maximize data integrity and information privacy.
- The Exchange continues to further modernize Washington Healthplanfinder and its associated IT systems. Even while undertaking new product and system enhancements to implement new state programs, it is critical for the Exchange to keep its systems modern, reduce technical debt and expand innovation. We are looking to build continuous modernization and backlog reduction into an ongoing and sustainable part of our maturing operations.

10 Expand customer assistance and outreach conducted by navigators and brokers.

- This year, the Exchange continued to provide valuable community-based resources by activating 10 full-service enrollment centers offering in-person, over the phone or teleconference assistance to customers signing up for health and dental coverage through Washington Healthplanfinder during open enrollment. The Exchange put particular emphasis on education and outreach efforts in local communities with the state's expansion of financial assistance eligibility to populations who have been excluded from federal assistance. We have expanded local partnerships and gained valuable information and experience in working with communities with high levels of uninsured.
- Additionally, the Exchange continued outreach-related metrics into the contracts of the seven organizations providing statewide navigator services. By directing each contracted organization to submit reports detailing planned and completed outreach activities and events, the Exchange aims to ensure outreach resulted in Washingtonians accessing assistance throughout the enrollment process. The Exchange has learned of the creative ways in which navigators continue to assist enrollment directly at clinics, pharmacies and grocery stores.

11 Enhance customer communications and touch points on key messages to maintain and expand enrollment, particularly as Medicaid redeterminations complicated continued coverage for so many clients and new state enrollment programs were launched.

- The Exchange continued to grow its direct email outreach to new and existing clients throughout the year. The complexity of the Medicaid redetermination schedule and processes resulted in dramatic increases in specialized mailing and emails to customers who had engaged with the Exchange for enrollment this biennium. The Exchange saw a very high response rate on these communications. These efforts are in addition to expanded community outreach and customer support center efforts. This has resulted in re-enrollment of nearly a million Washingtonians in Apple Health while preliminary open enrollment for 2025 coverage in the QHP/qualified dental plans markets is again at record levels. The addition of Immigrant Health Care and Apple Health Expansion programs boosted community engagement and communications, resulting in additional enrollments.

12 Continue strong financial management practices and stewardship of resources.

- The Exchange engaged an independent, certified public accounting firm to perform its annual financial audit. The Exchange again had no audit findings or reportable weaknesses for its audit for the fiscal year that ended June 30, 2024. The Exchange continues to strengthen financial policies to ensure transparency and stewardship over organizational assets and effective management of resources.

APPENDIX A

Washington Health Benefit Exchange Statement of Net Position - June 30, 2024

ASSETS

Current assets	
Cash and cash equivalents	\$ 13,790,425
Medicaid program cost reimbursement receivable	4,909,048
Accounts receivable	3,711,870
Prepaid expenses	7,751,934
Total current assets	<u>30,163,277</u>
Noncurrent assets	
Prepaid expenses	21,109
Pension asset	2,875,361
Subscription assets	3,003,360
Capital assets	27,573,458
Total noncurrent assets	<u>33,473,288</u>
Total assets	<u>63,636,565</u>

DEFERRED OUTFLOWS OF RESOURCES

Deferred outflows of resources - pension	5,113,148
Deferred outflows of resources - other postemployment benefits (OPEB)	974,092
Total deferred outflows of resources	<u>6,087,240</u>

LIABILITIES

Current liabilities	
Accounts payable and accrued expenses	6,950,562
Unearned revenue	22,352,670
Current portion of lease liabilities	473,459
Current portion of subscription liabilities	1,517,021
Payroll liabilities	1,517,916
Total current liabilities	<u>32,811,628</u>
Lease liabilities, excluding current portion	1,802,958
Subscription liabilities, excluding current portion	533,280
Net OPEB liability	1,718,782
Long-term unearned revenue	467,288
Total liabilities	<u>37,333,936</u>

DEFERRED INFLOWS OF RESOURCES

Deferred inflows of resources - pension	3,015,321
Deferred inflows of resources - OPEB	1,749,028
Deferred inflows of resources	<u>4,764,349</u>

NET POSITION

Net position	
Net invested in capital assets	24,742,499
Unrestricted net position	2,883,021
Total net position	<u>\$ 27,625,520</u>

APPENDIX B
Exchange contracts in effect 2024

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
WAHBE Contracts						
SLA-030	Alliance 2020	Employment screening and reporting	11/5/2012	1/31/2024	\$ -	\$ -
DES-246	Transource	Computer equipment (DES Contract #05815)	4/24/2019	1/31/2024	\$ -	\$ -
DES-264	SHI	Computer equipment (DES Contract #05815-008)	8/9/2021	1/31/2024	\$ -	\$ -
DES-248	CDW-G	Computer equipment (DES Contract #05815)	6/17/2019	1/31/2024	\$ -	\$ -
DES-243	Microsoft	Computer equipment (DES Contract #05815)	10/1/2015	1/31/2024	\$ -	\$ -
MLA-541	Microsoft	Unified Support Services	2/1/2023	3/1/2024	\$142,527	\$424,714
OMN-475	Insight Public Sector	Cobblestone Contract & Procurement Software	4/2/2021	3/31/2024	\$173	\$343,059
HBE-464	Cline Consulting	Organizational Consulting Services	5/1/2020	3/31/2024	\$ -	\$249,999
IAA-011	Health Care Authority	PEBB Outreach and Training	6/1/2023	5/31/2024	\$ -	\$ -
HBE-377	KP LLC	Correspondence Printing and Mailing Services	1/1/2018	6/30/2024	\$12,800,000	\$17,700,000
HBE-415	Korean Womens Assoc.	Navigator organization	7/1/2019	6/30/2024	\$313,889	\$388,889

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-552	The Upstream Group	Organizational DEI Consulting Services	6/5/2023	6/30/2024	\$28,000	\$148,000
HBE-448	Bourntec Solutions	Information Technology and Professional Services	3/1/2020	6/30/2024	\$ -	\$1,512,000
HBE-452	Elegant Solutions	Information Technology and Professional Services	3/1/2020	6/30/2024	\$ -	\$432,000
HBE-518	Secure It Self Storage @ Cooper Point	Storage Units	7/15/2019	7/14/2024	\$ -	\$ -
OMN-561	Right! Systems	Advanced Technology Solutions Aggregator	12/7/2023	7/31/2024	\$ -	\$ -
MLA-535	NCQA	Quality Compass Data Extract License	8/16/2022	8/15/2024	\$5,250	\$10,994
MLA-363	Atlassian	JIRA Software (Cloud) + JIRA Software (Server) annual licensing	8/1/2017	8/23/2024	\$382,247	\$382,247
HBE-536	T.A.S.	Immigrant Health Implementation Project Management	9/16/2022	8/31/2024	\$20,550	\$120,450
IAA-057	DSHS	DSHS Datashare ACES Access	3/15/2013	9/30/2024	\$ -	\$ -
IAA-507	CMS	Information Exchange Agreement	10/4/2019	10/1/2024	\$ -	\$ -
DES-275	Environmental Systems Research Institute, Inc.	DES #09121 (ArcGIS)	10/8/2021	10/7/2024	\$ -	\$ -

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
SWL-572	SHI	Technology Catalog Solutions (Sourcewell Contract #081419-SHI)	5/7/2024	10/30/2024	\$ -	\$ -
HBE-574	Ted von Glahn	Data Consulting	5/28/2024	11/30/2024	\$ -	\$13,580
HBE-597	Web Traits, Inc.	Independent Security and Privacy Controls Assessment	10/28/2024	12/16/2024	\$ -	\$69,958
IAA-556	Health Care Authority	HHS MPI Cost Sharing Agreement	5/20/2024	12/31/2024	\$ -	\$35,181
HBE-502	Karen Merrikin Consulting	State Based Exchange Policy Consulting Services	9/27/2021	12/31/2024	\$ -	\$249,999
HBE-445	Cairncross & Hempelmann	Legal assistance	12/13/2019	12/31/2024	\$88,000	\$250,000
IAA-541	Health and Human Services Enterprise Coalition	HHS Coalition MPI Data Share Agreement	5/15/2023	12/31/2024	\$ -	\$ -
DSA-570	Public Health Seattle & King County	DSA sharing Tobacco use data	4/17/2023	12/31/2024	\$ -	\$ -
MLA-559	Microsoft	Microsoft Unified Support Services	2/1/2024	1/31/2025	\$45,825	\$294,018
HBE-581	Central Washington Justice For Our Neighbors	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$20,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-583	Ensemble Washington	Community Based Organization (CBO) Outreach	10/7/2024	2/15/2025	\$ -	\$20,000
HBE-586	Muslim Community Network Association	Community Based Organization (CBO) Outreach	10/9/2024	2/15/2025	\$ -	\$10,000
HBE-587	Chuckanut Health Foundation DBA Oasis	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$20,000
HBE-582	Comunicativo	Community Based Organization (CBO) Outreach	10/7/2024	2/15/2025	\$ -	\$20,000
HBE-588	Seattle Chinese New Immigrants Center	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$10,000
HBE-589	South Puget Sound Pathways	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$20,000
HBE-592	Washington Immigrant Solidarity Network	Community Based Organization (CBO) Outreach	10/7/2024	2/15/2025	\$ -	\$20,000
HBE-585	Korean Community Service Center	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$10,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-584	Entre Hermanos	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$20,000
HBE-590	Unidos Nueva Alianza	Community Based Organization (CBO) Outreach	10/7/2024	2/15/2025	\$ -	\$20,000
HBE-591	United Territories Of Pacific Islanders Alliance - Washington (Utopia Wa)	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$20,000
HBE-593	Washington West African Center	Community Based Organization (CBO) Outreach	10/4/2024	2/15/2025	\$ -	\$20,000
OMN-508	SHI	IT Solutions & Services	10/27/2021	2/28/2025	\$ -	\$ -
DES-261	Desco	Audio-Visual Solutions (DES Contract #03418)	6/9/2020	3/31/2025	\$ -	\$ -
OMN-560	ADP	Background Check Services	12/11/2023	4/30/2025	\$ -	\$5,000
OMN-562	Carahsoft	Educational Software Solutions and Services (OMNIA Contract #R191902)	3/21/2024	4/30/2025	\$ -	\$ -
IAA-557	CMS	Computer Matching Agreement	11/14/2023	5/13/2025	\$ -	\$ -

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
SLA-514	Quadient	Neopost IS280 Postage Meter & Maintenance	5/29/2022	5/28/2025	\$ -	\$ -
OMN-466	Waxie	Janitorial and Sanitation Supplies Equipment and Related Services (OMNIA Contract #202329-01)	8/1/2020	5/31/2025	\$ -	\$ -
SLA-354	Quench	Water Service	6/22/2017	6/21/2025	\$ -	\$ -
IAA-504	Health and Human Services Enterprise Coalition	HHS Memorandum of Understanding and Data Share Agreement - DCYF, DOH, DSHS, HBE, HCA, OCIO, OFM	7/12/2022	6/30/2025	\$ -	\$ -
HBE-468	American Custodial, Inc	Janitorial Services	8/23/2021	6/30/2025	\$85,000	\$145,000
SLA-477	First Choice Health	Employee Assistance Program Services	7/1/2021	6/30/2025	\$ -	\$ -
DES-568	Clarity Consulting Partners, LLC	Leadership and Board Support Services	5/16/2024	6/30/2025	\$ -	\$160,000
DES-249	Lemay (shredding)	Document destruction services (DES Contract #00419)	7/1/2019	6/30/2025	\$ -	\$ -
HBE-487	Gail Maurer	Presiding Officer Services for Appeals	7/1/2021	6/30/2025	\$ -	\$100,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-488	Johnson Consulting & Legal Services	Presiding Officer Services for Appeals	7/1/2021	6/30/2025	\$ -	\$100,000
HBE-489	James McNamara	Presiding Officer Services for Appeals	7/1/2021	6/30/2025	\$ -	\$100,000
IAA-554	WaTech (Formerly Consolidated Technology Services - CTS)	WaTech HHS E&E Service Agreement	9/14/2023	6/30/2025	\$ -	\$ -
IAA-001	Health Care Authority	Cooperative Agreement and SLAs	5/17/2017	6/30/2025	\$387,990	\$387,990
HBE-546	BerryDunn	State Based Exchange Policy Consulting Services	6/1/2023	6/30/2025	\$ -	\$300,000
HBE-551	Public Consulting Group	State Based Exchange Policy Consulting Services	6/4/2023	6/30/2025	\$ -	\$300,000
IAA-392	HCA (WA-APCD Lead Org)	WA-APCD Data Sharing Agreement and Licenses	6/18/2018	6/30/2025	\$76,556	\$76,556
HBE-544	ACUMEN, LLC	State Based Exchange Policy Consulting Services	6/1/2023	6/30/2025	\$ -	\$300,000
HBE-547	Health Management Associates, Inc.	State Based Exchange Policy Consulting Services	6/6/2023	6/30/2025	\$ -	\$300,000
HBE-548	Milliman, Inc.	SBE Policy Consulting Services	7/12/2023	6/30/2025	\$ -	\$300,000
HBE-550	Olden Street Advisors	State Based Exchange Policy Consulting Services	6/1/2023	6/30/2025	\$ -	\$300,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-549	Myers and Stauffer LC	State Based Exchange Policy Consulting Services	6/1/2023	6/30/2025	\$ -	\$300,000
HBE-545	American Institutes for Research	State Based Exchange Policy Consulting Services	6/1/2023	6/30/2025	\$ -	\$300,000
HBE-337	GetInsured	Consumer decision support tool for QHP shopping on HPF	5/12/2017	6/30/2025	\$7,342,795	\$8,112,795
HBE-425	Wakely Consulting Group	Enrollment Projections and Standardized Benefit Plan Design Services	6/11/2019	6/30/2025	\$1,446,986	\$1,730,136
IAA-575	DSHS	Demographics Data Sharing Project	8/1/2024	6/30/2025	\$ -	\$100,000
HBE-486	Suzie Health Solutions	Enrollment Center Services	7/1/2021	6/30/2025	\$72,135	\$87,135
HBE-484	Health Insurance Solutions NW	Enrollment Center Services	7/1/2021	6/30/2025	\$45,000	\$60,000
HBE-434	Yakima Neighborhood Health Services	Lead Navigator Organization and Enrollment Center Services	7/1/2019	6/30/2025	\$1,648,389	\$1,863,389
HBE-479	Advisor Health Benefits Group	Enrollment Center Services	7/1/2021	6/30/2025	\$45,000	\$60,000
HBE-480	Applied Team Insurance	Enrollment Center Services	7/1/2021	6/30/2025	\$45,000	\$60,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-430	Public Health Seattle & King County	Lead Navigator Organization and Enrollment Center Services	7/1/2019	6/30/2025	\$3,763,889	\$4,386,889
HBE-432	Tri Cities Community Health	Lead Navigator Organization Services	7/2/2019	6/30/2025	\$606,639	\$717,639
HBE-482	FND Insurance	Enrollment Center Services	7/1/2021	6/30/2025	\$62,500	\$77,500
HBE-431	Sea Mar Community Health Centers	Lead Navigator Organization Services	7/15/2019	6/30/2025	\$4,602,051	\$5,234,051
HBE-433	Central Washington Health Services Association	Lead Navigator Organization Services	7/1/2019	6/30/2025	\$833,389	\$989,389
HBE-481	Financial Designs	Enrollment Center Services	7/1/2021	6/30/2025	\$33,000	\$46,400
IAA-573	Health Care Authority	HHS MPI Solution Participation Agreement	5/7/2024	6/30/2025	\$ -	\$1
HBE-449	COGENT Infotech	Information Technology and Professional Services	3/1/2020	6/30/2025	\$1,000,000	\$4,888,000
HBE-458	SoftHQ	Information Technology and Professional Services	3/1/2020	6/30/2025	\$100,000	\$2,692,000
HBE-457	Rose International	Information Technology and Professional Services	3/1/2020	6/30/2025	\$300,000	\$1,596,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-453	E-Solutions	Information Technology and Professional Services	3/1/2020	6/30/2025	\$ -	\$216,000
HBE-446	4 Consulting	Information Technology and Professional Services	3/1/2020	6/30/2025	\$915,444	\$1,347,444
HBE-447	22nd Century Technologies	Information Technology and Professional Services	3/1/2020	6/30/2025	\$100,000	\$964,000
HBE-451	COOLSOFT, LLC	Information Technology and Professional Services	3/1/2020	6/30/2025	\$400,000	\$3,856,000
HBE-455	Infojini	Information Technology and Professional Services	3/1/2020	6/30/2025	\$400,000	\$3,856,000
HBE-459	V Group Inc.	Information Technology and Professional Services	3/1/2020	6/30/2025	\$100,000	\$1,396,000
HBE-456	Milestone	Information Technology and Professional Services	10/1/2020	6/30/2025	\$2,184,556	\$3,111,916
DES-594	SHI	Computer Equipment, related Peripherals & Services (DES #05820)	10/2/2024	6/30/2025	\$ -	\$ -
HBE-460	Deloitte	System Integrator Services	4/8/2020	6/30/2025	\$13,112,173	\$76,380,071
MLA-179	Edifecs	Master License and Service Agreement	3/13/2015	6/30/2025	\$4,298,528	\$5,911,781
HBE-542	Blueshoes Media LLC DBA The Vida Agency	Health Insurance Education & Outreach Campaign	2/22/2023	6/30/2025	\$946,550	\$1,416,450

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-520	Quinn Thomas	Strategic Partner for Advertising, Marketing, and Communications	6/1/2022	6/30/2025	\$2,945,000	\$4,045,000
HBE-427	Better Health Together	Lead Navigator Organization and Enrollment Center Services	7/1/2019	6/30/2025	\$2,010,071	\$2,312,027
HBE-429	Peninsula Community Health Services	Lead Navigator Organization Services	7/1/2019	6/30/2025	\$312,889	\$367,889
HBE-485	PCF Insurance Services of West, LLC	Enrollment Center Services	7/1/2021	6/30/2025	\$45,000	\$60,000
HBE-578	American Indian Health Commission dba AIHC	Tribal Lead Assister Organization	11/5/2024	6/30/2025	\$ -	\$40,000
DSA-569	Health Care Authority	DSA for Cascade Care	4/26/2024	7/1/2025	\$ -	\$ -
SLA-439	Wipfli	PositivePay for Intacct (Subscription)	7/16/2019	7/15/2025	\$7,228	\$8,540
MLA-437	Sage Intacct	Intacct Licensing and Support	7/18/2019	7/17/2025	\$970,462	\$1,109,776
MLA-580	NCQA	Quality Compass Data Extract License	7/24/2024	7/23/2025	\$ -	\$9,185

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
IAA-576	WaTech (Formerly Consolidated Technology Services - CTS)	Accessibility Assessment and Consulting Services	7/31/2024	7/30/2025	\$ -	\$69,472
DES-250	LinguaLinx	Translation Services - Written Word (DES Contract #04218)	8/1/2019	7/31/2025	\$ -	\$ -
SLA-532	Gallup, Inc.	Gallup & CliftonStrengths Subscription	8/16/2022	8/15/2025	\$16,450	\$48,651
MLA-523	Regents of the University of California	Copyright License Agreement for Chronic Illness and Disability Payment System and Medicaid Rx Model	8/18/2022	8/17/2025	\$1,000	\$2,000
DES-266	Enterprise Holdings, Inc.	Statewide Vehicle Rental (DES Contract #05619)	10/19/2021	9/15/2025	\$ -	\$ -
DES-270	SHI	Cloud Solutions (DES Contract #05116)	10/1/2022	9/30/2025	\$ -	\$6,620,179
OMN-495	Acro Service Corporation	Staffing Services and Related Services and Solutions (OMNIA Contract #16111)	7/27/2021	12/31/2025	\$ -	\$ -
HBE-598	Sound Workplace Investigations, LLC	Workplace Investigation Services	11/15/2024	12/31/2025	\$ -	\$25,000

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
DES-265	US Bank	Commercial Card Services (DES Contract #00719)	1/1/2021	12/31/2025	\$ -	\$ -
HBE-471	BerryDunn	Financial and Programmatic Audit Services	1/14/2021	3/31/2026	\$407,045	\$556,857
DES-274	SHI	Software Value Added Reseller (SVAR) (DES Contract #14922)	12/31/2022	4/7/2026	\$ -	\$ -
DES-278	CDW-G	Software Reseller	12/31/2022	4/7/2026	\$ -	\$ -
IAA-390	Iron Mark Law Group (thru AAG)	Trademark Legal Services	7/1/2018	4/30/2026	\$40,000	\$40,000
OMN-463	ADP	Payroll and Human Resources management system and related services (OMNIA Contract #R191302)	5/11/2020	6/25/2026	\$566,416	\$642,946
DES-260	Office Depot	Office Supplies (DES Contract #06019)	5/1/2020	6/30/2026	\$ -	\$ -
IAA-492	Ryan, Swanson, & Cleveland, PLLC (thru ATG)	Special AAG Services	7/1/2021	6/30/2026	\$100,000	\$250,000
DES-255	Carahsoft	Cloud Solutions (DES Contract #05116)	1/3/2020	9/15/2026	\$ -	\$ -

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
DES-268	Right! Systems	Cloud Solutions (DES Contract #05116)	5/2/2022	9/15/2026	\$ -	\$ -
DES-240	DLT Solutions	Cloud Solutions (DES Contract #05116)	7/1/2018	9/15/2026	\$ -	\$ -
DES-263	Right! Systems	Data Communications (DES Contract #05819)	6/1/2020	9/30/2026	\$ -	\$ -
DES-277	FedEx Corporation	Small Package Delivery (DES Contract #10421)	5/17/2023	11/27/2026	\$ -	\$ -
DES-279	911 Interpreters, Inc.	Language Access - Telephonic interpreting backup for languages of lesser diffusion	3/19/2024	12/11/2026	\$ -	\$5,000
OMN-567	SHI	Cobblestone Contract & Procurement Software (OMNIA Contract #2018011-02)	4/15/2024	4/14/2027	\$ -	\$ -
SLA-067	Comcast	Communication services (Internet)	4/18/2013	4/17/2027	\$ -	\$ -
HBE-512	Compensation Connections LLC	Full-Service Compensation Consulting	12/13/2021	6/30/2027	\$ -	\$230,000
HBE-564	The Masters Touch	Print and Mailing Services	6/1/2024	6/30/2027	\$ -	\$15,000,000
HBE-411	TTEC Government Solutions, LLC	Call Center Services	4/1/2019	6/30/2027	\$55,362,103	\$84,362,859

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-526	Infojini	IT Search and Recruiting Services	8/2/2022	7/28/2027	\$ -	\$79,500
HBE-525	DevCare Solutions Ltd	IT Search and Recruiting Services	7/29/2022	7/28/2027	\$ -	\$68,500
HBE-528	Stellar IT Solutions	IT Search and Recruiting Services	8/8/2022	7/28/2027	\$ -	\$45,500
HBE-527	Sophus IT Solutions, LLC	IT Search and Recruiting Services	8/3/2022	8/28/2027	\$ -	\$27,500
DES-267	Pacific Office Automation	Copiers and Managed Print Services (DES Contract #06619)	10/1/2022	9/30/2027	\$ -	\$142,989
DES-566	Treinen Associates, Inc.	Management & Business Analysis	4/22/2024	12/31/2027	\$2,690,142	\$2,818,806
DES-276	VZP Digital	Transcription and Captioning Services (DES Contract #15422)	4/12/2023	2/21/2028	\$ -	\$ -
SWL-595	SHI	Technology Products & Solutions (Sourcewell #121923)	10/3/2024	2/27/2028	\$ -	\$ -
DES-272	MC2 Consulting, Incorporated	Business Consulting Services (DES Contract #01620)	12/15/2022	2/29/2028	\$ -	\$ -
SLA-543	ARIN	Internet Numbers Maintenance	3/31/2023	3/30/2028	\$ -	\$2,500

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
OMN-553	Insight Public Sector	Technology Products Services Solutions and Related Products and Services (OMNIA Contract #23-6692-03)	5/1/2023	4/30/2028	\$ -	\$ -
HBE-511	KJS Company LLC	Building Lease	7/1/2023	6/30/2028	\$ -	\$3,163,772
HBE-517	KJS Company LLC	Parking Lot Lease (2023 - 2028)	7/1/2023	6/30/2028	\$ -	\$162,000
HBE-540	Leap Orbit, LLC	Provider Directory	12/13/2022	6/30/2028	\$1,291,923	\$1,816,923
SLA-159	Century Link	VPN IP addresses etc.	10/29/2013	10/27/2028	\$29,502	\$29,502
OMN-469	DLT Solutions	Oracle Products and Services	2/25/2021	11/30/2028	\$ -	\$ -
OMN-558	Mythics	Oracle Support Renewal	5/31/2024	11/30/2028	\$ -	\$ -
DES-262	Verizon Wireless	NASPO ValuePoint Wireless Data Voice and Accessories	7/1/2020	6/30/2029	\$ -	\$ -
IAA-596	CMS	Information Exchange Agreement	10/2/2024	10/1/2029	\$ -	\$ -
HBE-424	OpenSquare	Steelcase Products and Related Services	5/13/2019	6/30/2030	\$ -	\$ -

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
IAA-416	University of Washington	Intergovernmental Agreement with UW to utilize the Contract with OpenSquare to provide Steelcase products and services	3/4/2019	6/30/2030	\$ -	\$ -
IAA-422	OMNIA	Cooperative purchasing for supplies equipment and services	5/3/2019	6/30/2030	\$ -	\$ -
IAA-420	KCDA	Cooperative purchasing for supplies equipment and services	4/16/2019	6/30/2030	\$ -	\$ -
SLA-194	Smart Talent	Human resources/clerical staffing	9/3/2014	12/31/2030	\$ -	\$ -
SLA-011	Application Software	Flexible health care spending accounts for staff	7/1/2012	12/31/2030	\$ -	\$ -
SLA-092	Professional Temp St	Human resources/clerical staffing	7/2/2013	12/31/2030	\$ -	\$ -
IAA-229	DES Services Agreements	Surplus Tech Services Real Estate etc.	1/1/2013	12/31/2030	\$ -	\$ -
IAA-555	DES Master Contracts	Contract Usage Agreement	4/3/2024	12/31/2030	\$ -	\$ -

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
IAA-419	WaTech (Formerly Consolidated Technology Services - CTS)	ADA Assessments and other IT Services	2/12/2013	12/31/2030	\$ -	\$ -
IAA-066	DES Master Contracts	Contracts used by HBE	1/1/2013	12/31/2030	\$ -	\$ -
SLA-168	Iron Mountain	Record/document storage	8/26/2014	12/31/2030	\$ -	\$ -
SLA-062	KeyBank	KeyBank	6/12/2013	12/31/2030	\$ -	\$ -
SLA-056	Alarm Center (Custom Security)	Security Monitoring and Services	2/7/2013	12/31/2030	\$ -	\$ -
SLA-093	Aramark	Entrance Mats	2/25/2013	12/31/2030	\$ -	\$ -
IAA-055	Office of Insurance Commissioner (OIC)	Memorandum of Understanding	6/1/2013	12/31/2030	\$50,000	\$50,000
IAA-132	HBE Trading Partner	Trading partner agreement files	9/13/2013	12/31/2030	\$ -	\$ -
IAA-531	DSHS	Health Agency Customer Overlap Data Sharing Agreement	8/25/2022	12/31/2030	\$ -	\$ -
IAA-054	WaTech (Formerly Consolidated Technology Services - CTS)	Technology Goods and Services	2/12/2013	12/31/2030	\$ -	\$ -
IAA-506	CMS	Master Interconnection Agreement	6/19/2013	12/31/2030	\$ -	\$ -

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
DES-235	Oracle America, Inc.	Software Licenses (DES Contract #09112)	7/1/2017	2/27/2031	\$ -	\$ -
IAA-565	WaTech (Formerly Consolidated Technology Services - CTS)	Watech Services	4/3/2024	12/30/2099	\$ -	\$61,800
IAA-011	Health Care Authority	PEBB Employer Interlocal Agreement	1/1/2017	12/31/2099	\$ -	\$ -
SLA-388	Nexonia Technologies Inc	Mobile Timesheet Application	3/26/2018	12/31/2099	\$ -	\$ -
					\$125,394,920	\$281,334,193
WAHBE Amendments						
HBE-451	COOLSOFT, LLC	Extend Murali Karlapudi (PowerBI Developer)	1/1/2024	6/30/2024	\$110,124	
HBE-456	Milestone	Extend Don Cotey (Software Developer - Expert)	1/1/2024	6/30/2024	\$127,512	
HBE-456	Milestone	Extend Jacques Michel (Software Developer-Expert)	1/1/2024	6/30/2024	\$127,512	
HBE-458	SoftHQ	Extend Digant Patel (ITPM - Expert)	1/1/2024	6/30/2024	\$110,400	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-449	COGENT Infotech	Extend Siddhartha Mulampalli (BSA2 - Senior)	1/1/2024	6/30/2024	\$94,182	
HBE-455	Infojini	Extend Rakesh Reddy Pogalla (Security Engineer - Expert)	1/1/2024	6/30/2024	\$108,192	
HBE-458	SoftHQ	Extend Saketh Reddy (Network Engineer-Expert)	1/1/2024	3/31/2024	\$52,164	
HBE-447	22nd Century Technologies	Extend Hanuman Bala (Test Automation Developer-EDI)	1/1/2024	6/30/2024	\$97,969	
HBE-457	Rose International	Extend Adnan Sijercic (Security Analyst)	1/1/2024	6/30/2024	\$138,000	
DES-566	Treinen Associates, Inc.	Extend term and add funds.	6/17/2024	6/30/2025	\$370,944	
DES-566	Treinen Associates, Inc.	Extend term and add funds.	6/17/2024	6/30/2025	\$370,944	
HBE-451	COOLSOFT, LLC	Extend term, add funds, and modify deliverable due dates	7/1/2024	12/31/2024	\$110,124	
HBE-456	Milestone	Extend term, add funds, and modify delivery date of deliverables	7/1/2024	12/31/2024	\$131,972	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-456	Milestone	Extend term, add funds, and modify delivery date of deliverables	7/1/2024	12/31/2024	\$131,972	
HBE-449	COGENT Infotech	Extend term, add funds, and modify delivery date of deliverables	7/1/2024	12/31/2024	\$94,182	
HBE-457	Rose International	Extend term and modify delivery date of deliverables	7/1/2024	12/31/2024	\$ -	
DES-566	Treinen Associates, Inc.	Extend term and add funds.	7/1/2024	9/30/2024	\$11,900	
DES-568	Clarity Consulting Partners, LLC	ELT assessments	9/13/2024	7/31/2025	\$885	
DES-566	Treinen Associates, Inc.	Extend term and add funds.	10/1/2024	2/28/2025	\$31,200	
HBE-464	Cline Consulting	Extend period of performance	1/1/2024	3/31/2024	\$ -	
HBE-460	Deloitte	Increase NTE and amend Schedule 1, Sections 2.A and 2.B.	1/1/2024	3/31/2024	\$436,800	
HBE-536	T.A.S.	Increase NTE, amend scope of work and payment schedule	1/1/2024	8/31/2024	\$15,000	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-552	The Upstream Group	Extend period of performance and increase NTE	1/1/2024	6/30/2024	\$28,000	
HBE-502	Karen Merrikin Consulting	Extend Period of Performance	1/4/2024	12/31/2024	\$ -	
IAA-504	Health and Human Services Enterprise Coalition	Add DOC and WaTech, update data sharing agreement	1/23/2024	6/30/2025	\$ -	
HBE-536	T.A.S.	Extend the period of performance, update scope of work and contract manager	1/29/2024	8/31/2024	\$ -	
DSA-570	Public Health Seattle & King County	extend term	1/30/2024	12/31/2024	\$ -	
IAA-507	CMS	Defines "Data Matching Inconsistency", adds new "Improper payment Pre-testing and Assessment" requirements.	2/1/2024	10/1/2024	\$ -	
MLA-541	Microsoft	Extend contract through 03/1/2024 to complete remaining services	2/1/2024	3/1/2024	\$ -	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-460	Deloitte	Zero cost. Removing three deliverables from the contract and adding two new deliverables as noted in the services section.	2/14/2024	6/30/2025	\$ -	
IAA-392	HCA (WA-APCD Lead Org)	Researchers need access to the APCD to conduct an analysis of public option	2/14/2024	6/30/2024	\$ -	
IAA-390	Iron Mark Law Group (thru AAG)	Increase NTE and revise assignment letter end date	3/4/2024	4/30/2026	\$8,906	
MLA-179	Edifecs	Additional Members for Health Insurance Exchange Solution; Additional block of 5,000 (5K) Members	3/13/2024	3/12/2025	\$13,310	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-460	Deloitte	Total not to exceed amount will be increased by \$296,400.00 to a new not to exceed amount of \$74,572,288.00 All tables will need updated except Exhibit C RFCs: MS-1434 Oracle Database Decommission and Migration to Azure SQL - Readiness Investigation MS-1434 - Oracle Database Decommission and Migration to Azure SQL - Readiness Investigation - Enterprise Solutions Committee - Confluence (atlassian.net) This RFC has been budgeted for in the Modernizing Healthplanfinder project under OCIO Pricing Category: \$296,400.00 is	3/19/2024	6/30/2025	\$296,400	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
		<p>added to DDI One-Time Activities for fiscal year 2024 Deliverables: 95 Release 11.4 S2 Sprint Completion Report: Modernization 96 Release 11.5 S1 Sprint Completion Report: Modernization 97 Release 11.5 S2 Sprint Completion Report: Modernization The Services and Deliverables stated in this DIA for R11.5 Sprint 2 will be conducted at WAHBE's discretion. If elected, WAHBE will provide written authorization/notice to proceed to Contractor no later than April 4, 2024.</p>				

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
OMN-475	Insight Public Sector	Remove eSourcing model, 2 read-only and 5 standard user licenses	3/20/2024	3/31/2024	\$ -	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-460	Deloitte	MS-TBD Extend HPF SHIELD Team We are targeting having an approved DIA by the end of the week This RFC has been budgeted as a part of our Consumer Experience and Access decision package that was funded in the 2024 Supplemental Budget Pricing Category: \$436,800 in FY2024 in schedule G. Additional DDI Team: Exercised Deliverables: Release 11.5 S1 - Sprint Completion Report Release 11.5 S2 - Sprint Completion Report Release 11.6 S1 - Sprint Completion Report Release 11.6 S2 - Sprint Completion Report	3/29/2024	6/30/2025	\$436,800	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
OMN-463	ADP	Add funds to accommodate increase in monthly budget for internal accounting purposes	4/1/2024	6/25/2024	\$114,000	
IAA-492	Ryan, Swanson, & Cleveland, PLLC (thru ATG)	Extend Period of Performance	4/10/2024	6/30/2026	\$ -	
MLA-559	Microsoft	Add Support Technology Advisor Services	4/10/2024	4/9/2025	\$45,825	
SLA-067	Comcast	Extend term for 36 months & reduce ethernet	4/18/2024	4/17/2027	\$ -	
HBE-425	Wakely Consulting Group	Add funds and new SOW 9 (Adhoc market analysis)	4/22/2024	6/30/2024	\$150,000	
IAA-392	HCA (WA-APCD Lead Org)	UCLA IT Director update.	4/25/2024	6/30/2024	\$ -	
HBE-434	Yakima Neighborhood Health Services	Add SOW and Funds for Washington Apple Health Expansion Outreach Plan	5/2/2024	6/30/2024	\$4,500	
HBE-427	Better Health Together	Add SOW and Funds for Washington Apple Health Expansion Outreach Plan	5/2/2024	6/30/2024	\$1,900	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-460	Deloitte	Increase NTE and amend Schedule 1, Sections 1, 2.A and 2.B.	5/8/2024	6/30/2025	\$497,383	
HBE-433	Central Washington Health Services Association	Add Funds and SOW (Washington Apple Health Expansion Outreach)	5/9/2024	6/30/2024	\$2,500	
HBE-430	Public Health Seattle & King County	Add SOW and Funds for Washington Apple Health Expansion Outreach Plan	5/21/2024	6/30/2024	\$10,000	
HBE-432	Tri Cities Community Health	Add SOW and Funds for Washington Apple Health Expansion Outreach Plan	5/23/2024	6/30/2024	\$2,750	
HBE-425	Wakely Consulting Group	Add new SOW 10 (State Subsidy Calculations - PY2025)	5/31/2024	6/30/2024	\$ -	
IAA-554	WaTech (Formerly Consolidated Technology Services - CTS)	Increase maximum funding for WaTech expenditures (payable by DSHS)	6/13/2024	6/30/2025	\$ -	
DES-566	Treinen Associates, Inc.	Extended term through 12/31/2027 and added funds.	6/17/2024	12/31/2027	\$2,690,142	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-460	Deloitte	Increase NTE, extend SHIELD team	6/26/2024	6/30/2025	\$436,800	
OMN-463	ADP	Add funds and 2 year price lock agreement for autorenewal	6/26/2024	6/25/2026	\$170,000	
HBE-434	Yakima Neighborhood Health Services	Extend period of performance and add funds	7/1/2024	6/30/2025	\$223,000	
HBE-429	Peninsula Community Health Services	Extend period of performance and add funds	7/1/2024	6/30/2025	\$70,000	
HBE-425	Wakely Consulting Group	Extend term, add funds, add SOW 11 (2024-2025 Services)	7/1/2024	6/30/2025	\$204,420	
HBE-425	Wakely Consulting Group	Add SOW 12 (Complete ad hoc market analysis)	7/1/2024	6/30/2025	\$ -	
HBE-427	Better Health Together	Extend period of performance and add funds	7/1/2024	6/30/2025	\$309,956	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
MLA-179	Edifecs	HIX Solution Annual Licenses (20 named users 13 trading partners 200000 members) + SpecBuilder Healthcare Edition (2)	7/1/2024	6/30/2025	\$192,059	
MLA-179	Edifecs	SOW for Enrollment Management Solution (ENR) version 9.0.1 implementation enhancements	7/1/2024	6/30/2025	\$74,880	
HBE-430	Public Health Seattle & King County	Extend period of performance and add funds	7/1/2024	6/30/2025	\$639,000	
HBE-432	Tri Cities Community Health	Extend period of performance and add funds	7/1/2024	6/30/2025	\$124,000	
HBE-520	Quinn Thomas	Extend term, add new SOW and funding	7/1/2024	6/30/2025	\$1,100,000	
IAA-392	HCA (WA-APCD Lead Org)	Extend term for 1 year	7/1/2024	6/30/2025	\$ -	
HBE-431	Sea Mar Community Health Centers	Extend period of performance and add funds	7/1/2024	6/30/2025	\$806,000	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-456	Milestone	Extend term and amend price list	7/1/2024	6/30/2025	\$ -	
HBE-446	4 Consulting	Extend term and add funds	7/1/2024	6/30/2025	\$100,000	
HBE-447	22nd Century Technologies	Extend term and add funds	7/1/2024	6/30/2025	\$100,000	
HBE-451	COOLSOFT, LLC	Extend term and add funds	7/1/2024	6/30/2025	\$400,000	
HBE-455	Infojini	Added Resource Title - Cloud Services Engineer	7/1/2024	6/30/2025	\$400,000	
HBE-459	V Group Inc.	Extend term and add funds	7/1/2024	6/30/2025	\$100,000	
HBE-458	SoftHQ	Extend term and add funds	7/1/2024	6/30/2025	\$100,000	
HBE-457	Rose International	Extend term and add funds	7/1/2024	6/30/2025	\$300,000	
HBE-453	E-Solutions	Extend term.	7/1/2024	6/30/2025	\$ -	
HBE-449	COGENT Infotech	Extend term, increase NTE, amend other select terms	7/1/2024	6/30/2025	\$1,000,000	
HBE-468	American Custodial, Inc	Extend period of performance and increase NTE	7/1/2024	6/30/2025	\$5,000	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-540	Leap Orbit, LLC	Extend period of performance and increase NTE	7/1/2024	6/30/2028	\$1,291,923	
HBE-542	Blueshoes Media LLC DBA The Vida Agency	Add funds, extend POP, Add new SOW	7/1/2024	6/30/2025	\$346,550	
HBE-433	Central Washington Health Services Association	Extend period of performance and add funds	7/1/2024	6/30/2025	\$171,000	
SLA-439	Wipfli	Subscription Renewal 7.16.24-7.15-25	7/16/2024	7/15/2025	\$1,647	
MLA-437	Sage Intacct	Intacct Licensing and Support Renewal	7/18/2024	7/17/2025	\$214,276	
IAA-492	Ryan, Swanson, & Cleveland, PLLC (thru ATG)	Increase the NTE	7/20/2024	6/30/2026	\$100,000	
HBE-520	Quinn Thomas	Update Statement of Work for OE12	8/1/2024	6/30/2025	\$ -	
IAA-392	HCA (WA-APCD Lead Org)	WA-APCD Data Release Application and Access Fee	8/21/2024	6/30/2025	\$2,500	
HBE-460	Deloitte	Amend schedule 1 sections 2.A.	8/23/2024	6/30/2025	\$ -	
IAA-556	Health Care Authority	Extend end date	8/27/2024	12/31/2024	\$ -	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
SLA-532	Gallup, Inc.	Manager or Variables Changes for the 2024 Gallup Survey	9/19/2024	10/19/2024	\$1,000	
HBE-427	Better Health Together	Add SOW and Funds for COFA Support Pt. 4	9/25/2024	3/31/2025	\$100,000	
HBE-460	Deloitte	Add funding to extend SHIELD team. MS-1605	9/26/2024	6/30/2025	\$436,800	
HBE-430	Public Health Seattle & King County	Add SOW and Funds for COFA Support Pt. 4	10/1/2024	3/31/2025	\$100,000	
HBE-431	Sea Mar Community Health Centers	Add SOW and Funds for Medicaid Unwind Outreach Funds	10/11/2024	12/31/2024	\$8,700	
HBE-434	Yakima Neighborhood Health Services	Add SOW and Funds for Community Based Organization (CBO) Support	10/16/2024	1/30/2025	\$18,000	
HBE-429	Peninsula Community Health Services	Add SOW for Community Based Organization (CBO) Support	10/21/2024	1/30/2025	\$9,000	
HBE-432	Tri Cities Community Health	Add SOW for Community Based Organization (CBO) Support	10/21/2024	1/30/2025	\$9,000	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-431	Sea Mar Community Health Centers	Add SOW for Community Based Organization (CBO) Support	10/21/2024	1/30/2025	\$27,000	
HBE-433	Central Washington Health Services Association	Add SOW for Community Based Organization (CBO) Support	10/21/2024	1/30/2025	\$9,000	
HBE-471	BerryDunn	Add funds and update statement of work	10/24/2024	3/31/2026	\$113,640	
HBE-430	Public Health Seattle & King County	Add SOW for Community Based Organization (CBO) Support	10/30/2024	1/30/2025	\$36,000	
HBE-485	PCF Insurance Services of West, LLC	Amend name from Rice Insurance to PCF Insurance Services of the West LLC	11/6/2024	6/30/2025	\$ -	
HBE-460	Deloitte	Realigning Scrum Team Roles	11/8/2024	6/30/2025	\$ -	
SLA-532	Gallup, Inc.	Deleting Leadership Results deliverable and replacing with Engagement Coaching Sessions. No cost impact.	11/18/2024		\$ -	

HBE Contract #	Company	Description	Start	End	Amendment Amount	Total Contract Amount
HBE-460	Deloitte	Increase NTE, amend Section 12 and amend Schedule 1 sections 2.A and 2.B		6/30/2025	\$436,800	
					\$16,595,205	