



**Washington Health Benefit Exchange  
OPERATIONS COMMITTEE**

**Tuesday August 19, 2025**

1:00 p.m. - 2:00 p.m.

**Teleconference - [Meeting Link](#)**

**Conference Call: 360-726-3014**

**Participant Pass Code: 735 432 058#**

**MISSION:**

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

**AGENDA**

TIME	TOPIC	ACTION / DISCUSSION
<b>1:00</b> (5 min)	<b>Welcome, Roll Call and Approval of May 22, 2025 Meeting Minutes</b> <i>April E. Lynne, Committee Chair</i>	Action
<b>1:05</b> (5 min)	<b>Public Comment</b> <i>April E. Lynne</i>	Discussion
<b>1:10</b> (10 min)	<b>Supplemental Budget Request</b> <i>Jim Crawford, Chief Financial Officer</i>	Discussion
<b>1:20</b> (10 min)	<b>Draft Strategic Plan Review</b> <i>Leah Hole-Marshall, General Counsel &amp; Chief Strategist</i>	Discussion
<b>1:30</b> (20 min)	<b>Open Enrollment Readiness</b> <i>Christy Bezanson, Interim Chief Operating Officer</i>	Discussion
<b>1:50</b> (10 min)	<b>Flash Updates</b> <i>David Sorrell, Chief Information Officer</i>	Discussion
<b>2:00</b>	<b>Adjourn</b> <i>April E. Lynne</i>	

The Operations Committee includes April E. Lynne, Dr. Janice Greene, Dr. Mabel Bodell and John Schapman.

The Operations Committee will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW. Direct e-mail to: [info@wahbexchange.org](mailto:info@wahbexchange.org) Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/operations-committee/>