



**Washington Health Benefit Exchange
OPERATIONS COMMITTEE**

Tuesday, October 15, 2024
1:00 p.m. - 2:30 p.m.

Teleconference - [Meeting Link](#)
Conference Call: 360-726-3014
Participant Pass Code: 805 426 066#

MISSION:

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

AGENDA

TIME	TOPIC	ACTION / DISCUSSION
1:00 (3 min)	Welcome, Roll Call and Agenda Review <i>April E. Lynne - Chair</i>	
1:03 (2 min)	Approval of August 20, 2024, Meeting Minutes <i>April E. Lynne - Chair</i>	Action
1:05 (5 min)	Public Comment <i>April E. Lynne - Chair</i>	Discussion
1:10 (15 min)	Integrated Eligibility and Enrollment (IE&E) <i>Carla Reyes, Chief of Operations</i> <i>David Sorrell, Chief Information Officer</i>	Discussion
1:25 (65 min)	Open Enrollment Preparations <i>Carla Reyes, Chief of Operations</i> <i>David Sorrell, Chief Information Officer</i> <i>Tara Lee, Chief Communications Officer</i> <i>Manny Santiago, Chief of Equity & Community Partnerships</i>	Discussion
2:30	Adjourn <i>April E. Lynne - Chair</i>	Discussion

The Operations Committee includes April E. Lynne, David Frockt, Dr. Janice Greene, John Schapman.

The Policy Committee will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: info@wahbexchange.org Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/operations-committee/>