



**Washington Health Benefit Exchange  
OPERATIONS COMMITTEE**

**Tuesday, August 20, 2024**

1:00 p.m. - 2:30 p.m.

**Teleconference - [Meeting Link](#)**

**Conference Call: 360-726-3014**

**Participant Pass Code: 805 426 066#**

**MISSION:**

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

**AGENDA**

TIME	TOPIC	ACTION / DISCUSSION
<b>1:00</b> (3 min)	<b>Roll Call and Agenda Review</b> <i>John Schapman, Acting Chair</i>	
<b>1:03</b> (2 min)	<b>Approval of May 14, 2024 Meeting Minutes</b> <i>John Schapman</i>	Action
<b>1:05</b> (5 min)	<b>CEO Remarks</b> <i>Ingrid Ulrey, Chief Executive Officer</i>	Discussion
<b>1:10</b> (20 min)	<b>Finance Report</b> <i>Jim Crawford, Chief Financial Officer</i>	Discussion
<b>1:30</b> (30 min)	<b>Apple Health Expansion</b> <i>Manny Santiago, Chief of Equity &amp; Community Partnerships</i> <i>Becky Carrell, Deputy Division Director, Medicaid Programs</i>	Discussion
<b>2:00</b> (15 min)	<b>Strategic Plan Progress Update</b> <i>Leah Hole-Marshall, General Counsel &amp; Chief Strategist</i>	Discussion
<b>2:15</b> (5 min)	<b>Public Comment</b> <i>John Schapman</i>	Discussion
<b>2:25</b>	<b>Adjourn</b>	

The Operations Committee includes April E. Lynne, David Frockt, Dr. Janice Greene, John Schapman.

The Operations Committee will consider all matters on the agenda plus any items that may normally come before them. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: [info@wahbexchange.org](mailto:info@wahbexchange.org). Materials posted at: <https://www.wahbexchange.org>.