



**Washington Health Benefit Exchange  
Navigator & Certified Application Counselor  
Technical Advisory Committee**

**Wednesday, January 15, 2025**

2:30 p.m. - 3:30 p.m.

**Location:** Virtual Only

**Teleconference - [Meeting Link](#)**

**Conference Call:** 360-726-3014

**Participant Pass Code:** 302 510 370#

**MISSION:**

The Washington Health Benefit Exchange seeks to redefine people's experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

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**AGENDA**

TIME	TOPIC
<b>2:30</b> (30 min)	<b>1332 Waiver Contingency Planning Efforts</b> <i>Joan Altman, Director of Coverage Strategies &amp; Expansion</i>
<b>3:00</b> (5 min)	<b>Open Enrollment 12</b> <i>Alex Jonson, Senior Navigator Specialist</i>
<b>3:05</b> (10 min)	<b>2025 Navigator Training &amp; Survey</b> <i>Kelly Aaron, Navigator Support Manager</i>
<b>3:15</b>	<b>Questions, Public Comment and Adjourn</b> <i>Kelly Aaron, Navigator Support Manager</i> <ul style="list-style-type: none"><li>• Next Meeting: April 16, 2025</li></ul>

The Navigator & Certified Application Counselors Technical Advisory Committee will consider all matters on the agenda plus any items that may normally come before them. Direct e-mail to: [navigator@wahbexchange.org](mailto:navigator@wahbexchange.org).  
Materials posted at: <https://www.wahbexchange.org/about-the-exchange/committees-and-workgroups/navigator-tac/>.