

MISSION:

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

Our Objectives:

- Increase access to affordable health plans
- Organize a transparent and accountable insurance market to facilitate consumer choice
- Provide an efficient, accurate, and customer-friendly eligibility determination process
- Enhance health plan competition on value: price, access, quality, service, and innovation

**BOARD MEETING
DAY 2**

Thursday, July 24, 2025

IN-PERSON LOCATION:

Suquamish Clearwater Casino Resort
15347 Suquamish Way NE, Suquamish, WA 98392
Conference Room: Billy Frank Jr. Hall

[TEAMS MEETING LINK](#)

CONFERENCE LINE: 360-726-3014
CONFERENCE PIN: 554 046 420#

AGENDA

TIME	TOPIC
8:00 (15 min)	Welcome and Roll Call <i>Dr. Monica McLemore, Chair</i>
8:15 (30 min)	Centering Exercise <i>Kelly Johnston, Clarity Consulting</i> <i>Tom Moore, Clarity Consulting</i>
8:45 (60 min)	State-Based Marketplace Directors Panel <i>Tara Lee, Chief Communications Officer</i> <i>Michele Eberle, Executive Director, Maryland Health Benefit Exchange</i> <i>Audrey Morse Gasteier, Executive Director, Massachusetts Health Connector</i> <i>Keven Patchett, Director, Virginia Health Benefit Exchange</i>
9:45 (15 min)	Break
10:00 (75 min)	Federal and State Legislative Strategy Development <i>Ingrid Ulrey, Chief Executive Officer</i> <i>Jim Crawford, Chief Financial Officer</i> <i>Tara Lee, Chief Communications Officer</i> <i>Shirley Prasad, Director of Government Affairs</i> <i>Manny Santiago, Chief of Equity & Community Partnerships</i>
11:15 (45 min)	Strategic Plan Update Discussion <i>Ingrid Ulrey</i> <i>Leah Hole-Marshall, General Counsel & Chief Strategist</i>
12:00 (30 min)	Reflections & Closing <i>Kelly Johnston</i> <i>Tom Moore</i> <i>Ingrid Ulrey</i> <i>Dr. Monica McLemore</i>
12:30	Adjourn <i>Dr. Monica McLemore</i>

The Exchange Board will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs of the Board. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: info@wahbexchange.org.

Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/>