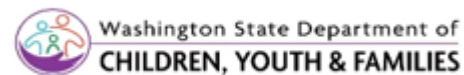


HHS Coalition Integrated Eligibility & Enrollment Program

July 25, 2024
HBE Board Retreat



The Health and Humans Services Enterprise Coalition



HHS Coalition

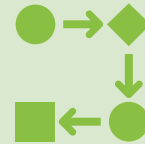
System Transformation



WASHINGTON STATE
Health & Human Services
ENTERPRISE COALITION



Stabilize



Modernize



Integrate

Exchange Engagement with the HHS Coalition



&



WASHINGTON STATE
Health & Human Services
ENTERPRISE COALITION

Integrated Eligibility and Enrollment Program



Streamlining Medicaid Rule

Placeholder - CONTENT FROM HCA HERE



Time for a Break... And when we come back:

- HBE Engagement in IEE Program
- Risks and Opportunities
- Small Group Discussion



Sustain

- HPF Front Door
- Integrated Platform, Medicaid-QHP
- Quality Customer Service

Support

- Master Person Index
- Unified Status Tracker
- Human Centered Design
- Single Sign-on
- New HHS Portal

Grow

- Eligibility Notifications
- Hand-offs to Social Services
- Adaptive System Changes



HBE Engagement

INTEGRATED ELIGIBILITY AND ENROLLMENT PROGRAM

Small Group Instructions

- **Gather in Small Groups**
Count off and divide into 3 groups
- **Round Robin**
What do you see as the key risks and opportunities as it related to Exchange engagement in the Integrated Eligibility and Enrollment program?
- **Discussion**
Reflect on the IEE Program – HBE Engagement position, any direction to staff in how we are showing up at this time?

Notetakers: David, Carla, Jim





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