

MISSION:

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

Our Objectives:

- Increase access to affordable health plans
- Organize a transparent and accountable insurance market to facilitate consumer choice
- Provide an efficient, accurate, and customer-friendly eligibility determination process
- Enhance health plan competition on value: price, access, quality, service, and innovation

BOARD MEETING

Thursday, September 12, 2024

LOCATION: Virtual Only

TELECONFERENCE: [Meeting Link](#)

CONFERENCE LINE: 360-726-3014

CONFERENCE PIN: 921 223 402#

AGENDA

| TIME | TOPIC |
|--------------------------|--|
| 9:00 (15 min) | Welcome, Roll Call, and Approval of Meeting Minutes: <ul style="list-style-type: none"> • May 23, 2024 • July 24 & 25, 2024 <i>Hiroshi Nakano, Acting Chair</i> |
| 9:15 (15 min) | CEO Update <i>Ingrid Ulrey, Chief Executive Officer</i> |
| 9:30 (10 min) | Policy Committee Report <i>Hiroshi Nakano, Committee Chair</i> |
| 9:40 (10 min) | Operations Committee Report <i>John Schapman, Acting Committee Chair</i> |
| 9:50 (10 min) | Audit & Compliance Committee Report <i>Len Sorrin, Acting Committee Chair</i> |
| 10:00 (20 min) | Strategic Plan <i>Leah Hole-Marshall, General Counsel and Chief Strategist</i> |
| 10:20 (25 min) | Finance Report and Budget Request <i>Jim Crawford, Chief Financial Officer</i> |
| 10:45 (35 min) | 2025 Exchange Market <i>Christine Gibert, Director of Policy & Market Strategy</i> <i>Kristin Villas, Senior Policy Analyst</i> |
| 11:20 (5 min) | Public Comment <i>Hiroshi Nakano, Acting Chair</i> |
| 11:25 (35 min) | Certification of Exchange Qualified Health & Dental Plans (Board Action) <i>Christine Gibert, Director of Policy & Market Strategy</i> |
| 12:00 | Adjournment <ul style="list-style-type: none"> • Next meeting: October 24, 2024 |

The Exchange Board will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs of the Board. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW. Direct e-mail to: info@wahbexchange.org. Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/>