



**Washington Health Benefit Exchange  
POLICY COMMITTEE**

**Tuesday, May 14, 2024  
10:30 a.m. - 12:00 p.m.**

**TELECONFERENCE - [Meeting Link](#)  
Conference Call: 360-726-3014  
Participant Pass Code: 267 646 385#**

**MISSION:**

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

**AGENDA**

TIME	TOPIC	ACTION/DISCUSSION
<b>10:30</b> (3 min)	<b>Welcome and Agenda Review</b> <i>Hiroshi Nakano, Committee Chair</i>	
<b>10:33</b> (2 min)	<b>Approval of the March 19, 2024 Meeting Minutes</b> <i>Hiroshi Nakano</i>	Action
<b>10:35</b> (5 min)	<b>CEO Remarks</b> <i>Ingrid Ulrey, Chief Executive Officer</i>	Discussion
<b>10:40</b> (30 min)	<b>Customer &amp; Market Trends - Affordability and Plan Choice</b> <i>Kristin Villas, Senior Policy Analyst</i> <i>Meagan Beckmeyer, Senior UX Researcher</i>	Discussion
<b>11:15</b> (25 min)	<b>ARPA Expiration Planning</b> <i>Christine Gibert, Policy Director</i> <i>Spencer Budd, Senior Policy Analyst</i>	Discussion
<b>11:35</b> (20 min)	<b>Washington State Affordability Initiatives</b> <i>Leah Hole-Marshall, General Counsel-Chief Strategist</i> <i>Laura Kate Zaichkin, Senior Policy Advisor</i>	Discussion
<b>11:55</b> (5 min)	<b>Public Comment</b> <i>Hiroshi Nakano</i>	Discussion
<b>12:00</b>	<b>Adjourn</b> <i>Hiroshi Nakano</i>	

Policy Committee Members include: Hiroshi Nakano, Mabel Bodell, Don Conant, and Len Sorrin.

The Policy Committee will consider all matters on the agenda plus any items that may normally come before them. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: [info@wahbexchange.org](mailto:info@wahbexchange.org) Materials posted at: <http://wahbexchange.org/board/policy-committee/>