



Washington Health Benefit Exchange OPERATIONS COMMITTEE

Tuesday, March 17, 2026
1:00 PM-2:00PM

Teleconference - [Meeting Link](#)
Conference Call: 360-726-3014
Participant Pass Code: 955 821 734#

MISSION:

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

AGENDA

TIME	TOPIC
1:00 (3 min)	Welcome and Introductions <i>April Lynne, Chair</i>
1:03 (2 min)	Approval of January 21, 2026, Meeting Minutes <i>April Lynne</i>
1:05 (5 min)	Public Comment <i>April Lynne</i>
1:10 (10 min)	Finance Report <i>Addie Gray, Interim Chief Financial Officer</i>
1:20 (10 min)	Call Center Procurement Update <i>Joanna Donbeck, Chief Operating Officer</i>
1:30 (30 min)	Federal Activities Update <i>Joanna Donbeck</i> <i>Spencer Budd, Senior Policy Analyst</i>
2:00	Adjourn <i>April Lynne</i>

The Operations Committee includes April E. Lynne, Dr. Mabel Bodell, Dr. Janice Greene, and John Schapman.

The Operations Committee will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW. Direct e-mail to: info@wahbexchange.org Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/operations-committee/>