



**Washington Health Benefit Exchange  
OPERATIONS COMMITTEE**

**Wednesday, October 15, 2025**  
1:00 p.m. – 2:30 p.m.

**Teleconference - [Meeting Link](#)**  
**Conference Call:** 360-726-3014  
**Participant Pass Code:** 735 432 058#

**MISSION:**

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

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**AGENDA**

| TIME                    | TOPIC  |
|-------------------------|--|
| <b>1:00</b><br>(3 min)  | <b>Welcome and Introductions</b><br><i>John Schapman, Acting Chair</i>   |
| <b>1:03</b><br>(2 min)  | <b>Approval of August 19, 2025, Meeting Minutes</b><br><i>John Schapman</i>  |
| <b>1:05</b><br>(5 min)  | <b>Public Comment</b><br><i>John Schapman</i>  |
| <b>1:10</b><br>(15 min) | <b>Finance Report</b><br><i>Jim Crawford, Chief Financial Officer</i>  |
| <b>1:25</b><br>(45 min) | <b>Open Enrollment Preparations</b><br><i>Joanna Donbeck, Chief Operating Officer</i><br><i>David Sorrell, Chief Information Officer</i><br><i>Spencer Budd, Senior Policy Analyst</i> |
| <b>2:10</b><br>(20 min) | <b>WA Health Path Update</b><br><i>Joan Altman, Director of Coverage Strategies &amp; Expansion</i>  |
| <b>2:30</b>             | <b>Adjourn</b><br><i>John Schapman</i>   |

The Operations Committee includes April E. Lynne, Dr. Mabel Bodell, Dr. Janice Greene, and John Schapman.

The Operations Committee will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW.

Direct e-mail to: [info@wahbexchange.org](mailto:info@wahbexchange.org) Materials posted at: <https://www.wahbexchange.org/about-the-exchange/exchange-board/operations-committee/>