

**Washington Health Benefit Exchange
Operations Committee Meeting Minutes
March 18, 2025, 1:00 p.m. – 2:00 p.m.**

Operations Committee Members Present:

April E. Lynne, Chair

Washington Health Benefit Exchange Staff Present:

Ingrid Ulrey, Chief Executive Officer
Jim Crawford, Chief Financial Officer
Christine Gibert, Director of Policy &
Market Strategy

Leah Hole-Marshall, General Counsel &
Chief Strategist
David Sorrell, Chief Information Officer

Welcome, Roll Call and Agenda Review

Operations Committee Chair, April E. Lynne, called the meeting to order at 1:09 p.m.

Approval of Meeting Minutes – January 28, 2025

The January 28, 2025, meeting minutes were deferred due to the absence of a quorum.

Public Comment

There were no public comments.

CEO Welcome – Ingrid Ulrey, Chief Executive Officer

Ingrid Ulrey welcomed the participants, acknowledged the absence of some committee members, and proposed an abbreviated meeting to cover essential topics ahead of the board meeting.

Finance Report – Jim Crawford, Chief Financial Officer

Jim Crawford provided an update on the finance report, noting a 3% overspend for February due to software renewals, but overall, the budget remains under by 1% year-to-date.

Jim shared that the carrier assessment for the 2026 plan year is being presented to the Board, recommending no change in the assessment rate. This recommendation is based on the Governor's proposed budget and anticipated legislative adjustments.

Modernization Project – David Sorrell, Chief Information Officer

David Sorrell highlighted the successful migration from Oracle to Azure, a significant milestone in the IT modernization project. The complex migration was completed ahead of schedule, and the team is now in a stabilization period to address any issues. He also outlined next steps in the IT modernization strategy, such as completing the move of customer service applications to

Azure and replacing Edifecs technology in 2026. The migration is expected to optimize costs, enhance security, and improve workload management.

Biennial Plan – *Wynne McHale, Interim Chief Operations Officer*

Because Wynne McHale was out of the office, Ingrid shared with the committee that she would provide an update on the biennial plan in her CEO report at the next Board meeting.

Adjourn

April E. Lynne, Chair, adjourned the meeting at 1:32 pm.