



**Washington Health Benefit Exchange
Navigator & Certified Application Counselor
Technical Advisory Committee**

Wednesday, April 15, 2026

2:30 p.m. - 3:30 p.m.

Location: Virtual Only

Teleconference - [Meeting Link](#)

Conference Call: 360-726-3014

Participant Pass Code: 302 510 370#

MISSION:

The Washington Health Benefit Exchange seeks to redefine people's experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

AGENDA

TIME	TOPIC
2:30 (5 min)	Introductions <i>Kelly Aaron, Navigator Support Manager</i>
2:35 (25 min)	Legislative Session <i>Wynne McHale, Chief of Staff</i>
3:00 (20 min)	Assister Survey: Open Enrollment 13 <i>Alex Jonson, Senior Navigator Program Specialist</i>
3:20 (10 min)	Additional Updates <i>Kelly Aaron, Navigator Support Manager</i>
3:30	Questions, Public Comment and Adjourn <i>Kelly Aaron, Navigator Support Manager</i>

The Navigator & Certified Application Counselors Technical Advisory Committee will consider all matters on the agenda plus any items that may normally come before them. Direct e-mail to: navigator@wahbexchange.org.
Materials posted at: <https://www.wahbexchange.org/about-the-exchange/committees-and-workgroups/navigator-tac/>.