

Cascade Care Workgroup

Coverage-Focused Discussion Table

1-4 p.m. Monday, May 18, 2026

Meeting objective

An expanded meeting of the Cascade Care Workgroup to partner on strategic implementation of federal requirements and Marketplace mitigations to keep Washingtonians covered.

Hybrid Meeting Location

- **Washington Health Benefit Exchange**, Margaret Stanley Conference Rooms, 810 Jefferson St. SE, Olympia
- **Teams meeting** [LINK](#)

Agenda

Welcome & Objectives

Leah Hole-Marshall, General Counsel & Chief Strategist (she/her)

Laura Kate Zaichkin, Director of Market Competition & Affordability (she/her)

- Exchange response to federal changes: Keep Washingtonians covered

1:00 p.m.
(20 minutes)

What 2026 Market Health Signals for Future Marketplace & Customer Experience

Kelly Aaron, Navigator Support Manager (she/her)
Spencer Budd, Senior Policy Analyst (he/him)
Margaret Dennis, Analytics Leader (she/her)
Latasha Miller, Producer Program Manager (she/her)

1:20 p.m.
(40 minutes)

Reimagining Exchange Enrollment

Christine Gibert, Director of Policy & Market Strategy (she/her)
Katie Ravel, Covered California Director of Policy, Eligibility & Research

2:00 p.m.
(50 minutes)

Discussion & Partnership: Reimagining Exchange Enrollment

- In-person and virtual break out groups

2:50 p.m.
(50 minutes)

Next Steps

Laura Kate Zaichkin

- Final reflections

3:40 p.m.
(20 minutes)

Please RSVP

Please email Rachel Boas to let us know if you're planning to attend in person or virtually: rachel.boas@wahbexchange.org

The Exchange's mission

Washington Health Benefit Exchange seeks to redefine people's experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity and transparency, and by providing undeniable value to the health care community.

Our objectives are to:

- Increase access to affordable health plans;
- Organize a transparent and accountable insurance market to facilitate consumer choice;
- Provide an efficient, accurate and customer-friendly eligibility determination process; and
- Enhance health plan competition on value: price, access, quality, service and innovation.

The Cascade Care Workgroup

The Cascade Care Workgroup represents a broad spectrum of perspectives informing the development and implementation of Cascade Care, which aims to make health insurance accessible and affordable for every Washington Healthplanfinder customer. The workgroup serves as a primary advisory body for policy considerations, strategic direction and implementation of Cascade Care's plan design, state-based premium assistance, and public option program— together aiming to advance affordability, access, quality and equity for Exchange customers.

The Cascade Care Workgroup coverage-focused discussion table leverages the cross-sector workgroup's focus on access and affordability for coordinated, strategic collaboration and response to federal policy changes that threaten or disrupt health coverage. The expanded discussion table provides input on Exchange implementation of federal policy changes and offers partnership on proactive Marketplace strategies to mitigate coverage disruptions and strengthen coverage protections.