

BOARD MEETING

Thursday May 21, 2026

MISSION:

The Washington Health Benefit Exchange seeks to redefine people's experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

Our Objectives:

- Increase access to affordable health plans
- Organize a transparent and accountable insurance market to facilitate consumer choice
- Provide an efficient, accurate, and customer-friendly eligibility determination process
- Enhance health plan competition on value: price, access, quality, service, and innovation

Agenda

TIME	TOPIC
8:30 (25 min)	Welcome and Introductions <i>Dr. Monica McLemore, Chair</i>
8:55 (5 min)	Approval of March 26, 2026 Meeting Minutes <i>Dr. Monica McLemore, Chair</i>
9:00 (15 min)	Board Committee Reports <i>Policy Committee - Hiroshi Nakano, Committee Chair</i> <i>Operations Committee - April Lynne, Committee Chair</i> <i>Audit & Compliance Committee - Len Sorrin, Committee Chair</i>
9:15 (20 min)	Programmatic Audit (BOARD ACTION) <i>Elliot Simpson, Manager, BerryDunn</i>
9:35 (20 min)	Nominating Committee Report (BOARD ACTION) <i>John Schapman, Committee Chair</i>
9:55 (5 min)	Public Comment
10:00 (5 min)	Break
10:05 (65 min)	Regional Perspectives: Tribal and Rural Healthcare Challenges and Opportunities <i>Kelly Aaron, Facilitator, Exchange Navigator Support Manager</i> <i>Whitney Lak, Cascade Medical Rural Health Clinic, Leavenworth</i> <i>Molly Morris, Rural Resources Community Action, Grand Coulee</i> <i>D'Marlo Moses, The NATIVE Project, Spokane</i>
11:10 (35 min)	Federal Implementation Update <i>Leah Hole Marshall, General Counsel and Chief Strategist</i>
11:45 (15 min)	Finance Report <i>Addie Gray, Interim Chief Financial Officer</i>
12:00	Closing Remarks and Adjournment <i>Dr. Monica McLemore, Chair</i> <ul style="list-style-type: none"> • Next meeting: Board Retreat July 29-30

The Exchange Board will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs of the Board. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW. Direct e-mail to: info@wahbexchange.org.
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