

**MISSION:**

The Washington Health Benefit Exchange seeks to redefine people’s experience with health care. Our mission is to radically improve how Washington residents secure health insurance through innovative and practical solutions, an easy-to-use customer experience, our values of integrity, respect, equity, and transparency, and by providing undeniable value to the health care community.

Our Objectives:

- Increase access to affordable health plans
- Organize a transparent and accountable insurance market to facilitate consumer choice
- Provide an efficient, accurate, and customer-friendly eligibility determination process
- Enhance health plan competition on value: price, access, quality, service, and innovation

**BOARD MEETING**

Thursday, September 11, 2025

IN-PERSON LOCATION: Conference Center at Seattle-Tacoma International Airport  
17801 International Blvd., Seattle, WA 98158  
Beijing Conference Room  
[TEAMS MEETING LINK](#)

CONFERENCE LINE: 360-726-3014  
CONFERENCE PIN: 378 138 841#

**AGENDA**

TIME	TOPIC
<b>9:00</b> (8 min)	<b>Welcome and Roll Call</b> <i>Dr. Monica McLemore, Chair</i>
<b>9:08</b> (2 min)	<b>Approval of Meeting Minutes</b> <ul style="list-style-type: none"> <li>• <b>May 29, 2025</b></li> <li>• <b>July 23 &amp; July 24, 2025</b></li> </ul> <i>Dr. Monica McLemore</i>
<b>9:10</b> (15 min)	<b>Introductions</b> <i>Commissioner Patty Kuderer, Office of the Insurance Commissioner</i> <i>Ryan Moran, Director, Health Care Authority</i> <i>Joanna Donbeck, Chief Operating Officer</i>
<b>9:25</b> (25 min)	<b>CEO Report</b> <i>Ingrid Ulrey, Chief Executive Officer</i>
<b>9:50</b> (10 min)	<b>Policy Committee Report</b> <i>Hiroshi Nakano, Committee Chair</i>
<b>10:00</b> (10 min)	<b>Operations Committee Report</b> <i>April Lynne, Committee Chair</i>
<b>10:10</b> (20 min)	<b>Strategic Plan</b> <i>Leah Hole-Marshall, General Counsel and Chief Strategist</i>
<b>10:30</b> (20 min)	<b>2026 Supplement Budget Update</b> <i>Jim Crawford, Chief Financial Officer</i>
<b>10:50</b>	<b>Break - 10 min</b>
<b>11:00</b> (35 min)	<b>2026 Exchange Market</b> <i>Christine Gibert, Director of Policy &amp; Market Strategy</i> <i>Kristin Villas, Senior Policy Analyst</i>
<b>11:35</b> (5 min)	<b>Public Comment</b>
<b>11:40</b> (20 min)	<b>Certification of Exchange Qualified Health &amp; Dental Plans (Board Action)</b> <i>Christine Gibert</i>
<b>12:00</b> (5 min)	<b>Closing Remarks</b> <i>Ingrid Ulrey</i>
<b>12:05</b>	<b>Adjourn</b> <i>Dr. Monica McLemore</i>

The Exchange Board will consider all matters on the agenda plus any items that may normally come before them. All agenda item times, except the meeting start time, are subject to change based on Chair discretion to meet the business needs of the Board. This notice is pursuant to the requirements of the Open Public Meeting Act, Chapter 42.30 RCW. Direct e-mail to: [info@wabhexchange.org](mailto:info@wabhexchange.org). Materials posted at: <https://www.wabhexchange.org/about-the-exchange/exchange-board/>

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