



Washington Health Benefit Exchange

Washington Healthplanfinder Customer Trends

Policy Committee Meeting
February 9, 2016

Nelly Kinsella, Communications Manager

Healthplanfinder Customer Trends

Open Enrollment 3

QHP Renewal:

- Auto vs manual
- Reporting changes

Open Enrollment:

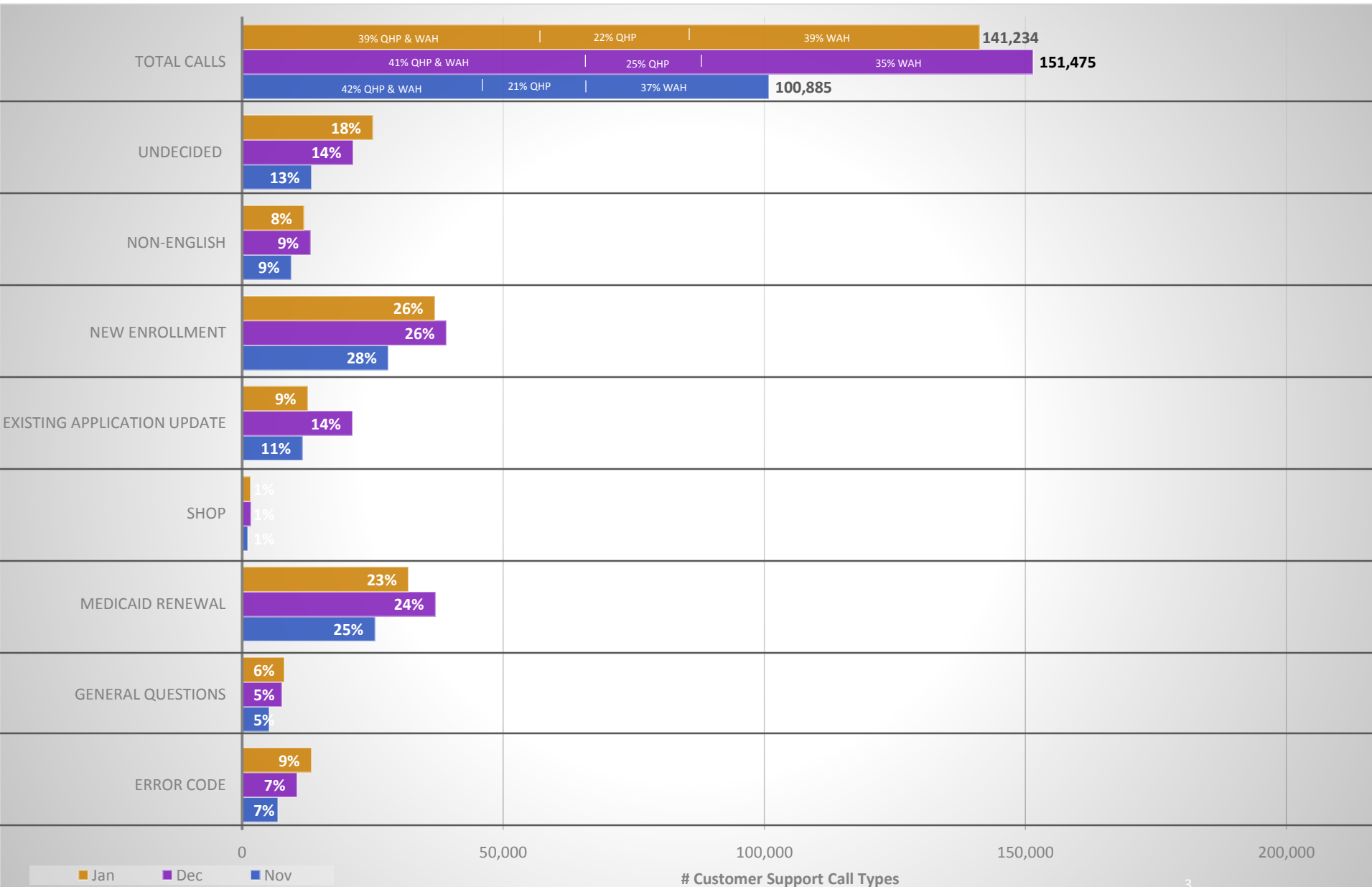
- Dec. 23 deadline
- Jan. 23 deadline
- Jan. 31 deadline

Tax Season:

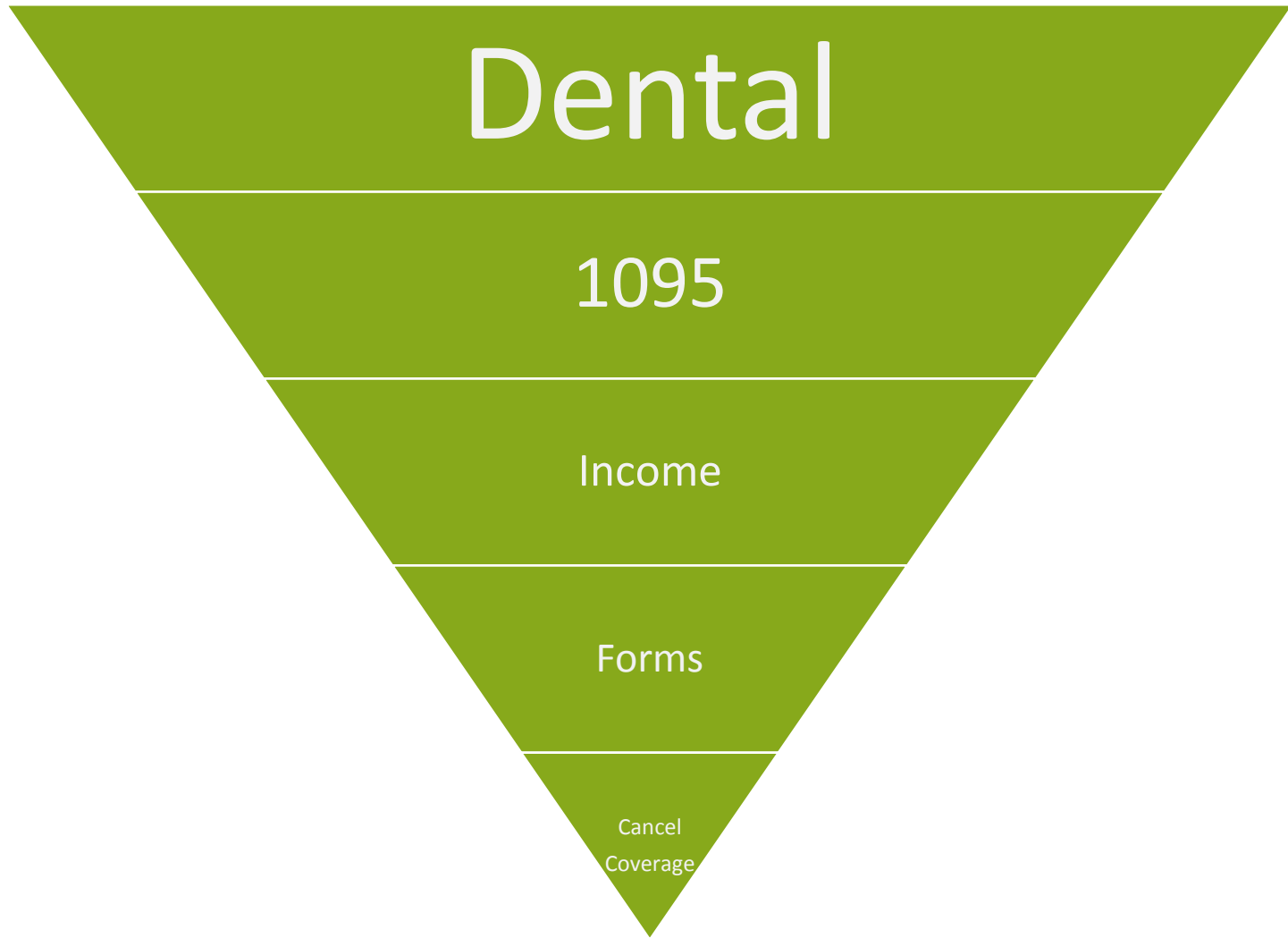
- *Need to file correctly to continue to receive tax credits in future years*
- *1095-As + Bs + Cs*




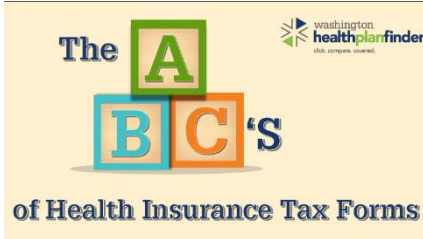
Healthplanfinder Customer Trends



wahbexchange.org trends



Communications & Support

Trend	Resource
<p>QHP Renewal</p> 	<ul style="list-style-type: none">• Open Enrollment Begins Nov. 1• It's Time to Renew Your Coverage• wahbexchange.org/renew<ul style="list-style-type: none">• Autorenewal tips• Manual renewal tips• Check out new options• Buckslip insert with correspondence• knowyourplan.org
<p>Tax Season</p> 	<ul style="list-style-type: none">• wahbexchange.org/1095A• Infographic mailed with 1095A• IVR welcome message• Health Insurance and Taxes: What's Important?• Health Insurance Tax Forms: 1095-A, B & C



THERE HAVE BEEN CHANGES TO FEDERAL TAX RETURNS BECAUSE OF THE AFFORDABLE CARE ACT.

www.wahbexchange.org/1095A



1095-A

1 You are getting this information because you or one of your family members were covered by a *Washington Healthplanfinder* Qualified Health Plan during the past year.



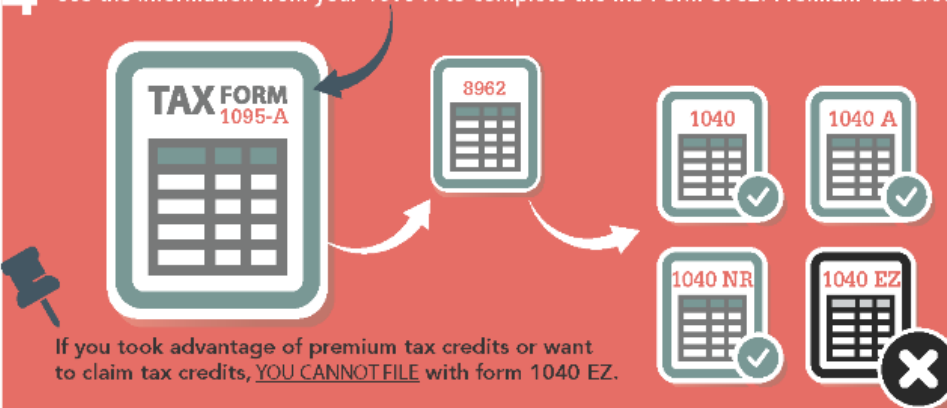
2 You will receive an important **NEW** tax return document called the 1095-A: Health Insurance Marketplace Statement.



3 Keep it safe with your tax records so you can use it when you file taxes.



4 Use the information from your 1095-A to complete the IRS Form 8962: Premium Tax Credit.



5 More information is available at: www.wahbexchange.org/1095A and www.irs.gov



IMPORTANT! If you don't file your federal taxes correctly, you may not be eligible to get tax credits in future years!



español, viet, русский, Af-soomaali, 简体中文, မြန်မာစာ, 한국어, বাংলা → www.wahbexchange.org/1095A 1-855-923-4633



www.wahbexchange.org/1095A



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