



ANNOUNCEMENT

HBE 19-004

Washington Health Benefit Exchange (WAHBE) Request for Qualifications and Quotations (RFQQ)

Lead Navigator Organization Services for WAHBE

WAHBE is initiating this RFQQ to obtain one (1) or more qualified Vendor(s) to provide enrollment services and support for WAHBE customers by serving as a Lead Navigator Organization. As further described in RFQQ Section 1.3, Lead Navigator Organizations are responsible for the delivery of outreach and in-person health insurance enrollment assistance in a geographic area, covering a single county or multiple counties.

The Patient Protection and Affordable Care Act (ACA) - 45 CFR § 155.210 - requires WAHBE to establish and maintain a Navigator program to help consumers understand their options and find affordable insurance coverage that meets their health care needs. Navigators provide in-person enrollment assistance to the general public, increase public awareness of their services, and conduct outreach to groups who experience barriers to access.

Lead Navigator Organizations oversee Navigators to ensure the objectives of the Navigator program are met. Lead Navigator Organizations also establish and oversee partnerships with community organizations (Network Partners) to create a network of organizations that facilitate broad access to assistance.

Contract(s) resulting from this RFQQ will begin on or around July 1, 2019 and will end on June 30, 2020. WAHBE, at its sole discretion, may extend the period of performance through June 30, 2024 in whatever time increments WAHBE deems appropriate.

The RFQQ is available for download on the WAHBE Website at <https://www.wahbexchange.org/about-the-exchange/what-is-the-exchange/vendor-procurements/> as well as on the Washington's Electronic Business Solution (WEBS) website at <https://fortress.wa.gov/ga/webs/>. Additional materials or any addenda regarding this RFQQ, if needed, will be made available for download at these same websites. Vendors are encouraged to check often for addenda and other materials that may be posted.

Responses to this RFQQ are due to the RFQQ Coordinator no later than Wednesday, May 22, 2019 at 3:00 p.m. PT.

For further information, please contact the RFQQ Coordinator:

A handwritten signature in blue ink that reads "Erin Hamilton".

Erin Hamilton, CPPB
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