**ANNOUNCEMENT**

**HBE 22-003**

**Washington Health Benefit Exchange (WAHBE)**

**Request for Proposals (RFP)**

**Provider Directory for WAHBE**

Washington Health Benefit Exchange (WAHBE) is the State of Washington’s health insurance marketplace—the place where Washingtonians can compare and choose insurance from top insurance companies and qualify for financial assistance to reduce premiums and cost-sharing or qualify for no cost Washington Apple Health (WAH). WAHBE is an independent part of the state government whose job is to make the health insurance marketplace work for Washington consumers.

WAHBE is initiating RFP HBE 22-003 to solicit responses from qualified commercial off the shelf (COTS) Provider Directory solution Vendors capable of:

* Receiving Provider Directory data from WAHBE Carriers on a monthly (or more frequent) basis and managing, normalizing, processing, enhancing, and validating that data using multiple sources; and
* Providing data updates to WAHBE on a monthly (or more frequent) basis via Application Programming Interface (API); and
* Pulling specific reports detailing what customers input and select in the Smart Planfinder and standalone provider tool, and frequency, on HPF including specialty, distance in miles, language, gender, and other provider data elements received from carriers’ provider rosters; and
* Modifying Provider Directory data in a structure that integrates with the existing HPF infrastructure and user interface; and
* Supporting continued development, operation, and enhance of WAHBE’s Provider Directory.

Contracts resulting from this RFP will begin on or around January 1, 2023 and will end on June 30, 2025. WAHBE, at its sole discretion, may extend the period of performance through June 30, 2031.

The RFP will be available for download from Washington’s Electronic Business Solution (WEBS) website at <https://fortress.wa.gov/ga/webs/> starting May 25, 2022. Additional materials or any addenda regarding this RFP, if needed, will be made available for download at the same site. Vendors are encouraged to check often for addenda and other materials that may be posted.

Responses to this RFP are due no later than Tuesday, July 5, 2022 at 3:00 p.m. PT.

For further information, please contact the RFP Coordinator:

Erin Hamilton, CPPB, NIGP-CPP

WAHBE Procurement Manager

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